

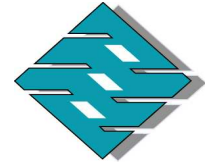


## Michigan Relay Center

711

23460 Michigan Ave  
Dearborn, MI 48124

Administrative Line:  
(800) 432-0762 V/VCO/TTY



MRC

### Enhancements Coming to Michigan Relay:

Due to the tremendous decline in call volumes, the Michigan Relay Center office in Dearborn will be closing sometime in January 2010 . Michigan Relay calls will be handled by AT&T's National Relay Team (NRT) . The NRT is composed of two offices: Augusta, Georgia and New Castle, Pennsylvania who have fully staffed and experienced relay operators. The service will transition without disruption and will continue to be available 24 hours, 7 days a weeks, and 365 days a year. **You can still dial 711 to connect to Relay.**

Michigan customers will continue to experience the same world class customer service they have received all these years that Michigan Relay Center has been in Michigan. This will not change. Michigan customers will have faster call connection with less communication with the relay operator. They will also experience a faster and more efficient call set up process.

Michigan customers can also access AT&T's AIM Relay and Video Relay at <http://relayservices.att.com>.

For more information or if you have questions or concerns, you can contact Kenya Lowe at [kenya.lowe@att.com](mailto:kenya.lowe@att.com) or 313-406-8973 (VP) or 734-427-8819 (TTY) or 800-432-0762 (TTY/Voice).

The MRC is operated by AT&T On behalf of Michigan's Local Telephone Companies



[www.michiganrelay.com](http://www.michiganrelay.com)