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# Hearing Assistive Technology Online Guide

A Resource for  
Rehabilitation Counselors and  
People with Hearing Loss



Please read Getting Started before  
printing this guide.

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A Project for  
The Michigan Department of Labor & Economic Growth - Rehabilitation Services  
Revised July 2010

# Getting Started

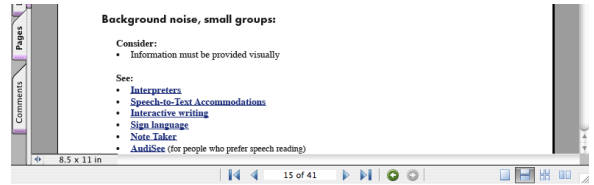
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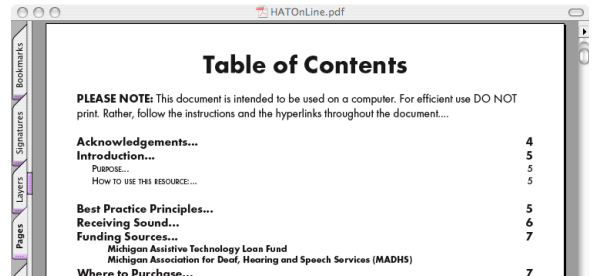
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## Navigating in Adobe Acrobat

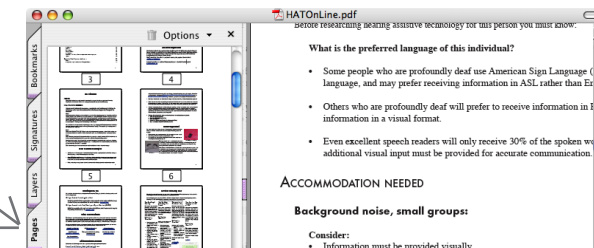
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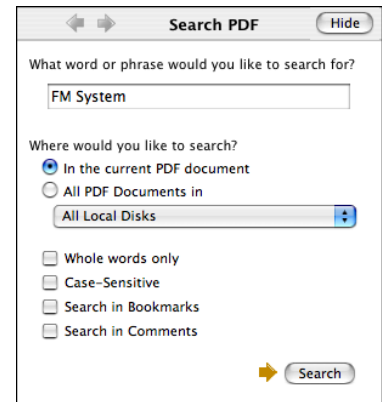
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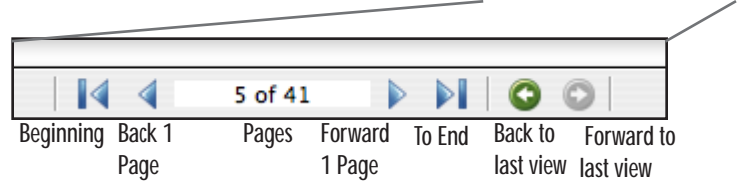
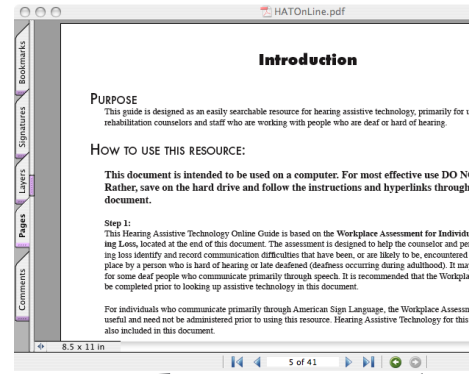
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## For More Help

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## Acknowledgements

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[www.harcmercantile.com/](http://www.harcmercantile.com/)

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# How to Use this Guide

**This guide is intended to be used on a computer. For most effective use DO NOT print. Rather, save on the hard drive and follow the instructions and hyper links throughout the document. Note: Use the navigation buttons at the bottom of Acrobat Reader to return to a previous page. See page 2 for instructions.**

## Step 1:

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## Step 2:

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## Best Practice Principles

- É" **Ask the person with hearing loss what works best from his or her experience.** Jcu"jg"qt"ujg"vtkgf"jgctkpi"cu/ukuvkxg"vgejppnqi {"dghqtgA"Y jcv"yqtmgf."y jcv"fkfpvA"Y j A"
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- É" **Make sure that the end-user knows how to independently use, maintain, and trouble shoot the equipment.**
- É" **Manufacturers are continually updating their products.** Vjgtghqtg."vjku"fqew o gpv"ecppqv"dg"ceeq o rnvgn {"eq o / r t g j g p u k x g" t g u q w t e g" c p f" u j q w n f" u g t x g" q p n {" c u" c" i w k f g 0" Q p e g" k v" k u" f g v g t o k p g f" v j c v" c" r c t v k e w n c t" k v g o" o c {" d g" j g n r h w n." k v" k u" t g e q o o g p f g f" v j c v" v j g" x g p f q t" d g" e q p v c e v g f" h t" v j g" o q u v" w r" v q" f c v g" o q f g n." f g x g n q r o g p v u." c p f" c e e u u q t k g u 0

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É" **Michigan Rehabilitation Services counselors should refer to related policies and job aids:**

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## Receiving Sound

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Pocketalker with neckloop



Silhouettes

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## Funding Sources

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### Michigan Assistive Technology Loan Fund

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# Michigan Association for Deaf and Hard of Hearing (MADHH)

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ckfu"ht"swcnkh {kpi "nqy "kpeq o g"rgqrng0"Ugg"[www.madhh.org](http://www.madhh.org)

## Where to Purchase

Oquv" fgxkegu" o c { "dg"qdvckpgf"vj tqw i j "c"nqecn"cwfkqng i kuv"qt"qpg"qh"vjg"eq o rcpkgu"dgnqy0"Kh" c" rtqfwev"ku"qpn {"ecttkgf"  
d {"c"urgek l e" xgpfqt."eqpvcev"kpht o cvkqp" yknn"dg"kpenwfgf"qp"vjg"eqttgurqpfkpi "rc i g0"Uq o g" xgpfqtu"jcxg"ujqy tqq o u"  
ygtg"gs wkr o gpv"ecp"dg"vguvfg0"Rngcug"pqvg"vjcv"cwfkqng i kuvu"vgpf"vq"ugnn" c"nk o kvgf"pw o dgt"qh"dtcpfu"cpf"qr vkqpu0"Qp"  
vjg"qvjgt"jcpf."cp"cwfkqng i kuv" yknn" o cmg"uwtg"vjcv"gs wkr o gpv"rwtejcugf"ku"hwmm {"eq o rcvkdng" ykvj"vjg" wugtù" jgctkpi "ckfu0"

Vjg"eq o rcpkgu"nkuvgf" dngqy"ectt {"c" ykfg"tcp i g"qh"rtqfwevu0"Vjku"ku"pqv"cp"gzj cwuvkxg"nkuv"qh" xgpfqtu"cpf"ku"pqv"vq"dg"  
eqpukfgtgf"cp"gpftug o gpv"qt"qvjgt ykug."gkvjgt"d {"kpenwukqp"qt"ncem"qh" kpenwukqp"kp"vjku"nkuv0"

E0C0U0lXkukqpu"Wpno kvgf  
[cinshhh@chartermi.net](mailto:cinshhh@chartermi.net)

JKVGE" I tqwr"Kpvgtpcvkqpcn  
[www.hitec.com](http://www.hitec.com)

Rqvq o ce"Vgej pgnqi {  
[www.potomactech.com](http://www.potomactech.com)

JCTE"Ogtecpvkng  
[www.harcmercantile.com](http://www.harcmercantile.com)

Okejki cp"Cuuqekcvkqp"ht" Fgch"cpf"  
Jctf"qh" Jgctkpi  
[www.madhh.org](http://www.madhh.org)

Uknqpv"Ecnn"Eq o o wpkecvkqpu  
[www.silent-call.com](http://www.silent-call.com)

Jcttku"Eq o o wpkecvkqpu  
[www.harriscomm.com](http://www.harriscomm.com)

## Additional Information

**Besides the web links throughout this document, see the following for additional information.**

**Michigan Division on Deaf and Hard of Hearing**<"Vqnn"Htgg"\*:99+"6; ; /8454

**Michigan Association for Deaf and Hard of Hearing**<"Vqnn"Htgg"\*:22+" [ QWT"GCT

**Access Board Bulletins**<"[www.access-board.gov/publications/bulletins/als-index.htm](http://www.access-board.gov/publications/bulletins/als-index.htm)

**E-Michigan Communication Accommodations**<"[www.michdhh.org/assistive\\_devices/index.html](http://www.michdhh.org/assistive_devices/index.html)

**National Center for Hearing Assistive Technology**<"[hearingloss.org/hat/](http://hearingloss.org/hat/)

# Level of Hearing Loss

Vjg"v{ rg"qh"ceeq o o qfcvkqp"tgswtg f"fg r g p f u"q p"v j g"n k u v g p k p i"u k v w c v k q p"\*u g g"Y q t m r n c e g"C u u g u o g p v" c v"v j g" g p f" q h"v j k u" f q e w o g p v+."v j g" w u g t u u" t g u k f w c n" j g c t k p i" c p f" r t k o c t {" e q o o w p k e c v k q p" o q f g 0

T g x k y"v j g" h q w t" i g p g t c n" i t q w r u" d g n q y 0" Y j k e j" q h"v j g" h q m n y k p i" d g u v" f g u e t k d g u"v j g" r g t u q p" p g g f k p i" j g c t k p i" c u u k u v k x g" v g e j p q n q i {" A" P g z v" e n k e m"v j g" j {" r g t" n k p m" c v"v j g" d q w q o" q h"v j g" e q n w o p"v q" l w o r"v q"v j c v" u g e v k q p 0

## Uses Speaking & Listening

Vjku" rgtuqp" eq o o wpkcevgu" **primarily through speaking and listening** 0" Kp" o cp {" ukvwcvkqpu." vjgtg" o c {" dg" pq" fkh t e w n v {" j g c t k p i" g p q w i j" v q" e q o o w p k e c v g" g c u k n {" 0" Kp" q v j g t" u k v w c v k q p u." v j g" r g t u q p" o c {" d g" u k i p k t e c p v n {" " e j c m n g p i g f 0

## Challenging Situations:

- É" Dcemi tqwpf" p q k u g" u w e j" c u" o c e j k p g t {"." r g q r n g" v e n m k p i." y k p f." q t" v t c h t e" p q k u g 0
- É" Uq o g" v g n r j q p g u." g u r g / e k c n n {" e g n w n c t" r j q p g u 0
- É" Gp x t q p o g p v u" v j c v" t g / s w k t g" u q h v" x q k e g u" c p f" y j k u r g t k p i 0
- É" J k i j" h t g s w g p e {" c n g t v" u q w p f u 0
- É" N q e c v k p i" v j g" u q w t e g" q h" c" u q w p f 0
- É" G p x t q p o g p v u" v j c v" t g / s w k t g" v j g" t g o q x c n" q h" j g c t k p i" c k f u" c p f l q t" j g c t k p i" r t q v g e v k q p 0
- É" N c t i g" i t q w r" o g g v k p i u" q t" e n c u u t q q o u." y j g p" v j g" u r g c m g t" f q g u" p q v" w u g" c" o k e t q r j q p g 0

May hear in the 25-45 dB range.

Ugg" Mild to Moderate

## Hearing Loss

Uses Speaking & Listening with Visuals

Vjku" rgtuqp" eq o o wpkcevgu" **primarily through speaking and listening with visual information** vq" o c m g" w r" h q t" u q w p f u" v j c v" c t g" p q v" j g c t f" c e e w t c v g n {" 0

## Challenging Situations:

- C m n" v j q u g" n k u v g f" k p" v j g" r t g x k / q w u" e q n w o p 0" K p" c f f k v k q p <
- É" V g n r j q p g" e q p x g t u c / v k q p u" y k v j" u v c p f c t f" q t" e g n w n c t" r j q p g u 0
- É" N c t i g" i t q w r" g x g p v u" c p f" e n c u u t q q o u." g x g p" y j g p" v j g" u r g c m g t" w u g u" c" o k / e t q r j q p g 0
- É" G p x t q p o g p v u" y k v j" r q q t" n k i j v k p i 0
- É" R j q p g" e q p h g t g p e g u" y k v j" o q t g" v j c p" q p g" r g t u q p" q p" v j g" n k p g 0
- É" C n c t o" e n q e m u" c p f" q v j g t" c n g t v" u q w p f u 0
- É" I t q w r" e q p x g t u c v k q p u 0
- É" U r g c m g t u" y j q" c t g" p q v" h c e k p i" v j g" n k u v g p g t" q t" c t g" q w v" q h" x k u w c n" t c p i g 0

May hear in the 40-75 dB range.

Ugg" Moderate to Severe

## Hearing Loss

Uses speech and Receives Visually

Vjku" rgtuqp" **receives information visually and uses speech to communicate.** X k u w c n" k p h q t o c v k q p" y k n n" d g" t g s w k t g f" v q" w p f g t u v c p f" c e / e w t c v g n {" 0" V j k u" o c {" " k p e n w f g" u q o g p q g" y k v j" c" e q e j n g c t" k o / r n c p v" c p f" r g q r n g" y j q" j c x g" d g e q o g" f g c h g p g f" f w t k p i" c f w n v j q q f 0

## Challenging Situations:

- C m n" v j q u g" c v" n g h v." c u" y g m n" c u <
- É" C m n" v g n r j q p g" e q p x g t u c / v k q p u 0
- É" Y c v e j k p i" x k f g u" q t" v t c k p k p i" o c v g t k c n u" y k v j / q w w" e c r v k q p u 0
- É" Q p g / q p / q p g" e q p x g t u c / v k q p u" k p" c x g t c i g" y q t m" q t" u e j q q n" g p x t q p o g p v u 0

May hear in the 70-95 dB range.

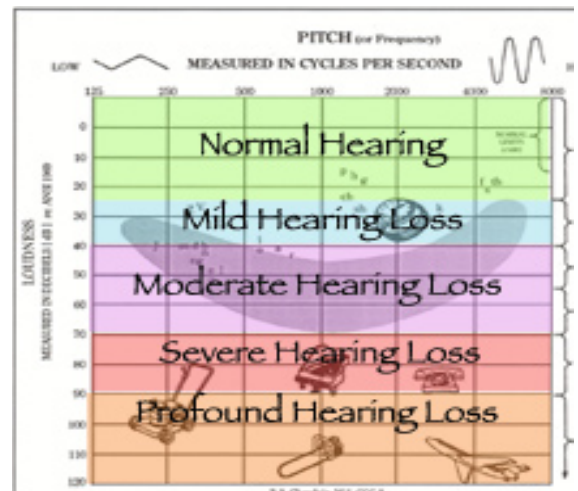
Ugg" Severe to Profound  
Uses American Sign Language or other visuals

Vjku" rgtuqp" **eommunicates primarily using ASL or other visual language system** c p f" o c {" j c x g" d g g p" f g c h" u k p e g" d k t v j" q t" g c t n {" e j k n f / j q q f 0" J g" q t" u j g" o c {" c n u q" w u g" u r g g e j." d w v" o c {" d g" o q u v" e q o h q t v c d n g" y k v j" c" x k u w c n" n c p i w c i g" u { u v g o" u w e j" c u" C o g t k e c p" U k i p" N c p i w c i g" \* C U N + 0

## Challenging Situations:

O c {" t g s w k t g" c e e q o o q f c / v k q p u" h q t" c m n" v j g" u k v w c v k q p u" k f g p v k t g f" h q t" r g q r n g" y k v j" c" n g u u" r t q h q w p f" n q u u." k p e n w f k p i" q p g / q p / q p g" e q p x g t u c v k q p u 0

May hear in the 80-110 dB



range.

Ugg"Deaf

## Mild to Moderate Loss

### INFORMATION REQUIRED.

Dghqtg"tgugcte j kpi "j gctkpi "cuukvkvxg"vge j p q n q i { "hqt"v j ku" rgtuqp" { qw" o wuv"mpqy <

**Does this person use hearing aids?**

É" Kh" {gu."ctg"v j g"j gctkpi "ckfu"kp/v j g/gct"qt"dg j kpf"v j g" gctA

**Does the user have telecoils (T-Coils) installed in his or her hearing aids or cochlear device?**

### ACCOMMODATION NEEDED

Background noise, small groups, environments that require soft voices or removal of hearing aids:

**Consider:**

É" J gctkpi "ckfu" y kv j "fktg evkqpcn" o ketqr j qp g u"cp f"pqkug"tg f wevkqp" o c { " o cmg"nkuv gpkpi "kp"v j gug" ukvwcvkqpu"gcukgt()

**See:**

É" [Personal Listening Device](#) "Ngcu v"gz r gpukxg." o wuv"dg"enqug"vq"v j g"urgcmgt+

É" [FM System](#) "Oqtg"gz r gpukxg"dww" o qtg"xgtucvkn g"v j cp" c" rgtuqpcn"nkuv gpkpi" fgxkeg+

Large group meetings and classrooms:

**Consider**<

É" Tgswguv"v j g"urgcmgt"wug" c" o ketqr j qp g"cv"cn n"vk o gu

**See:**

É" [FM Systems](#)

É" [Induction Loop](#)

É" [Infrared Listening System](#)

Standard Telephone

**Does the user have trouble hearing on a standard telephone?**

**Consider:**

É" J gctkpi "ckfu" y kv j "vgng eqknu()

É" Uvcpfctf"vgng r j qp g" y kv j "xqnw o g"eqpvtqn()

**See:**

É" [Telephone Adapters](#)

É" [Amplified Phones](#)

Ku"vjgtg"hgfdcem"\*c"y jkuvnkp i "pqkug+"htqo "vjg"jgctkpi "ckf"y jgp"wukp i "c"vgngr j qpgA

**See:**

É" [Feedback reducers](#)

## Cellular Phone

See information under [Cellular Phones](#) before purchasing.

**Does the person have a hearing aid with telecoil?**

Kh" {gu."ugg<

É" [Induction Amplifiers](#)

Kh"pq."ugg

É" [Acoustic amplifiers](#)

## Alert sounds

É" [Alarm clocks](#)

É" [Alerting systems](#)

# Moderate to Severe Loss

## INFORMATION REQUIRED.

Dghqtg"tgugcte j kpi "jgctkpi "cuukvkg"vge j p q n i { "hqt"vjku"rgtuqp" {qw"o wuv"mpqy<

**Does this person use hearing aids or a cochlear implant?**

É" Kh" {gu."ctg"vjg"jgctkpi "ckfu"kp/vjg/gct"qt"dgjkpf"vjg"gctA

É" Fqgu"vjg"wugt"jcxg"vgngeqknu"\*V/Eqknu+"kpucmgf"kp"jku"qt"jgt"jgctkpi "ckfu"qt"eqejngct"fgxkegA"

## ACCOMMODATION NEEDED

Background noise, small groups, soft voices:

**Consider<**

É" Rtqi tc o o cdng"jgctkpi "ckfu"ykvj" fktgevkqpcn" o ketqr j qpgu"cpf"pqkug"tgfwvkqp" o c { " o cmg"nkuvgpki "kp" v j g u g " u k v w c v k q p u " g c u k g t 0

**See<**

É" [Personal Listening Device](#)"\*Ngcu"gzrgpukxg." o wuv"dg"enqug"vq"vjg"urgcmgt+

É" [FM System](#)"\*Oqtg"gzrgpukxg"dwv" o qtg"xgtucvknq"vjcp"c"rgtuqpcn"nkuvgpki "fgxkeg+

É" [NkpmÉkv](#)"\*Hqt"eqpxgtucvkqpu"kp"dcemi tqwpf"pqkug."pqv"cetquu"fkuvcpqg0+

É" [Infrared Listening System](#)

É" [Note Taker](#)

## Large group meetings and classrooms:

### Consider

É" Tgswguv"vjg"urgcmgt"wug"c"o ketqr j qpg"cv"cm"vk o gu

### See

É" [FM Systems](#)

É" [Induction Loop](#)

É" [Infrared System](#)

É" [Note Taker](#)

É" [AudiSee](#) \*hqt"rgqrng"y jq"rtghgt"urggej"tgcfkpi+

## Video Training Materials

**Fqgu"vjg"wugt"jcxg"fkhlwv{"jgctkpi"vngxkukqp."xkfgq."FXF"o gfk."qt"eq o rrwgt"vtckkpi"o cvgtknu" with audio?**

### See:

É" [Captioned Media](#)

É" [FM Systems](#)

É" [Infrared](#)

## Standard Telephone

**Does the user have trouble hearing on a standard telephone?**

### Consider

É" Jgctkpi"ckfu"ykvj"vnggeqknu0

### See

É" [Telephone Adapters](#)

É" [In-Line amplifiers](#)

É" [Amplified Telephones](#)

É" [Cap-Tel](#)

É" [Voice Mail Transcription](#)

**Is there feedback (a whistling noise) from the hearing aid when using a telephone?**

### See

É" [Feedback reducers](#)

## Cellular Phone

**See information under [Cellular Phones](#) before purchasing.**

**Does the person have a hearing aid or cochlear device with telecoil?**

**If yes, see:**

É" [Induction Amplifiers](#)

If no, see:

É" [Acoustic amplifiers](#)

Kh" c o rnk lgtu" ctg" pqv" nqwf" gpqwi j <

See

É" [Two-Way Text Pagers](#)

## Alert sounds

É" [Alarm clocks](#)

É" [Alerting systems](#)

É" [Hearing Dogs](#)

## Specialty Items

Fgrgp fkp i" qp" vjg" lqd. "qvjgt" fgxkegu" o c { "dg" wughwn0" Dgnqy "ku" c" nkuv" qh" o kuegnncpgqwu" kvgo u0" Oqtg" kphqt o cvkqp" ku" qp" vjg" eqttgurqp fkp i" rcigu0

É" [Stethoscopes](#)

É" Dcd { "Et { " Oqpkvqtu" \*Ugg" [Alerting Systems](#)+

É" [Timers](#)

É" [Ear Protection](#)

É" [Sweat bands for hearing aids](#)\* y jgp" rgturktcvkqp" qt" o qkuvwtg" kpvgtgtgu" ykvj" jgctkpi" ckf" hwpevkqpkpi0+

## Severe to Profound Loss

### INFORMATION REQUIRED.

Dghqtg" tgugcte jkpi" jgctkpi" cuukuvkxg" vge jppnqi { "hqt" vjku" rgtuqp" { qw" o wuv" mpqy <

**Does this person use hearing aids or a cochlear implant?**

É" Kh { gu. "ctg" vjg" jgctkpi" ckfu" kp/vjg/gct" qt" dgjkpf" vjg" gctA

**Does the user have telecoils (T-Coils) installed in hearing aids or cochlear device?**

**How much information does this person receive visually and how much through hearing?**

**Note:** Rgqrng" ykvj" c" ugxgtg" vq" r tqhqwpf" jgctkpi" nquu" xct { "eqpukfgtcdn { "kp" vjg" y c { u" vjcv" vjg { "hwpevkqp0" Uq o g" ctg" cdng" vq" wug" vjgkt" tgukfwcn" jgctkpi" o wej" o qtg" ghgevkxgn { "vjcp" qvjgtu0" Uq o g" ukvwcvkqpu" o cmg" nkuvgpki" cn o quv" k o rquukdng. " y jkng" jgctkpi" kp" qvjgt" ukvwcvkqpu" o ki jv" dg" gcukgt0" Fq" pqv" cuuw o g" vjcv" dgecwug" vjg" rgtuqp" ecp" eq o o wpkecvg" y gmn" kp" qpg" ukvwc/ vkqp" vjcv" vjg { " y kmn" dg" cdng" vq" fq" uq" kp" cpqvjgt0

# ACCOMMODATION NEEDED

Background noise, small groups, soft voices:

**Consider:**

É" [J gctkpi "ckfu" ykvj "fktgevkqpcn" o ketqr j qpgu"cpf"pqkug"tg fwevkqp" o c { " o cmg"nkuvgpki "kp"vj gug" ukvwcvkqpu"gcukgt0](#)

É" [Vgngeqknu"kp" j gctkpi "ckfu"ctg"ko rqtvcv" hqt"ghhgevkxg" wug"qh" j gctkpi "cuukuvkxg"vge j pqnqi {0](#)

**See:**

É" [Personal Listening Device](#) "Ngcu"gzrgpukxg." o wuv"dg"enqug"vq"vjg"urgcmgt+

É" [FM System](#) "Oqtg"gzrgpukxg"dwv" o qtg"xgtucvkn"vjcp"c"rgtuqpcn"nkuvgpki" fgxkeg+

É" [NkpmÉkt](#) "Hqt"eqpxgtucvkqpu"kp"dcemi tqwpf"pqkug."pqv"cetquu"fkuvcpég0+

É" [Infrared Listening System](#)

É" [Speech-to-Text Accommodations](#)

É" [Note Taker](#)

One-on-One communication:

**Consider all the items above and:**

É" [Interactive Writing](#)

Large group meetings and classrooms:

**Consider**

É" [Tgswgu"vjg"urgcmgt" wug"c" o ketqr j qpgu"cv"cn"vk o gu](#)

**See:**

É" [FM Systems](#)

É" [Induction Loop](#)

É" [Infrared System](#)

É" [Speech-to-Text Accommodations](#)

É" [Note Taker](#)

É" [AudiSee](#) "hqt"rgqrng" y j q"rtghgt"urggej"tgcfkpi+

Video Training Materials

**Is the user unable to hear television, video, or DVD media?**

**See:**

É" [Captioned Media](#)

Standard Telephone

**Does the user have trouble hearing on a standard telephone?**

**Consider:**

É" J gctkpi "ckfu" ykvj "vgngeqknu0

**See:**

- É" [Telephone Adapters](#)
- É" [In-Line amplifiers](#)
- É" [Amplified Telephones](#)
- É" [Cap-Tel](#)
- É" [Voice Carry Over](#)
- É" [TTY](#)
- É" [Voice Mail Transcription](#)

**Is there feedback (a whistling noise) from the hearing aid when using a telephone?**

**See:**

- É" [Feedback reducers](#)

**Cellular Phone**

**See information under [Cellular Phones](#) before purchasing.**

**Does the person have a hearing aid or cochlear device with telecoil?**

**If yes, see:**

- É" [Induction Amplifiers](#)

**If no, see**

- É" [Acoustic amplifiers](#)

Kh" c o rnk lgtu "ctg" pqv "nqwf" gpqwi j <

**See**

- É" [Two-Way Text Pagers](#)
- É" [TTY](#)

**Alert sounds**

- É" [Alarm clocks](#)
- É" [Alerting systems](#)
- É" [Hearing Dogs](#)

**Specialty Items**

Fgrgpfkpi "qp" vjg" lqd. "qvjgt" fgxkegu "ctg" cxckncdng0 "Dgnqy "ku" c "nkuv" qh" o kuegnncpgqwu "kvg o u0" Oqtg" kphqt o cvkqp "ku" qp" vjg" eqttgurqpfkpi "rcigu0

- É" [Stethoscopes](#)
- É" Dcd { "Et { " Oqpkvqtu" \*Ugg" [Alerting Systems](#) +
- É" [Timers](#)



É" [Ear Protection](#)

É" [Sweat bands for hearing aids](#)\* y j gp" rgturktcvkqp"qt" o qkuvwtg"ecwugu" jgctkpi"ckfu"vq"uvqr"  
hwpevkqpkpi0+

## Other Situations

**Is the person sometimes startled by visitors to the work station?**

É" C"øtgct/xkgyù" o kttqt"uvtcvgi kecm{" rncegf"kp"vjg" y qtm"uvcvkqp" y knn"cngrtv"vq"xkukvqtu"gpvgtkpi"vjg" y qtm"  
urceg0

É" Oqxc"vjg" fgum"uq"vjcv"xkukvqtu"gpvgt"vjg" y qtm"urceg"htq o "vjg"ukfg"qh"vjg" rgtuqp"tcv jgt"vjcp"htq o "  
dgjkpf0

É" Eqpukfgt"cp"[alerting system](#)"vjcv"tgurqpfu"vq" c"mpqem" y kvj" c"Æcu jkpi"nki jv0

## Deaf

### INFORMATION REQUIRED

Dghqtg"tgugcte jkpi" jgctkpi"cuukvkg"vge jppnqi {"hqt"vjku" rgtuqp" {qw" o wuv"mpqy <

**What is the preferred language of this individual?**

É" Uq o g"rgqrng" y jq"ctg"rtqhwpfn{" fgch"wug"C o gtkecp"Ukip"Ncpiwci g"\*CUN+"cu"vjgkt"rtk o ct {"  
ncpiwci g."cpf" o c {"rtghgt"tgegkxkpi" kphqt o cvkqp"kp"CUN"tcv jgt"vjcp"Gp i nku j0

É" Qvjgtu" y jq"ctg"rtqhwpfn{" fgch" y knn"rtghgt"vq"tgegkxg" kphqt o cvkqp"kp"Gp i nku j ."cpf" y knn"tgs wktg"vjg"  
kphqt o cvkqp"kp" c"xkuwcn" hqt o cv0

É" Qpn{"52 " "qh"Gp i nku j"urggej"uqwpfu"ctg"xkukdng"qp"vjg" o qwvj0"V jgtghqtg."c f fvkqpcn"xkuwcn" kprwv" o wuv"  
dg"rtqkfgf" hqt"ceewtcvg"eq o o wpkecvkqp0

### ACCOMMODATION NEEDED

Background noise, small groups:

**Consider:**

É" Kphqt o cvkqp" o wuv"dg"rtqkfgf"xkuwcn {"

**See:**

É" [Interpreters](#)

É" [Speech-to-Text Accommodations](#)

É" [Interactive writing](#)

É" [Sign language](#)

É" [Note Taker](#)

É" [AudiSee](#) \*hqt"rgqrng" y jq"rtghgt"urggej"tgc f kpi +

## Large group meetings and classrooms:

### Consider

É" Y jcv"ku"vjg"rtghgttgf"ncpiwci g"o qfgA

É" Oki jv"ceq o dkpcvkqp"qh"ceeq o o qfcvkqpu"dg"pggfgfA"Hqt"gzco rng." y cvej kpi "cp"kpvgtrtgvg t"o cmkpi "pqvg"vcmkpi "k o rquukdng0"Cp"HO"u{uvgo "oki jv"dg"wugf" ykvj "urggej/vq/vgzv"vq"cff"xqkeg"kpEgevkqp"cpf"o gcpkpi "vjcv"ku"pqv"eqpxg{gf"vj tqwi j"vgzv"cnqpg0

### See:

É" [Interpreters](#)

É" [Speech-to-Text Accommodations](#)

É" [Note Taker](#)

## Video Training Materials

**Is the user unable to hear television, video, or DVD media?**

### See:

É" [Captioned Media](#)

## Standard Telephone

**Is the user unable to use a standard telephone?**

### See:

É" [TTY](#)

É" [Relay Services](#)

É" [Voice Carry Over](#)

É" [Video Relay Service \(VRS\)](#)

É" [Voice Mail Transcription](#)

## Cellular Phone

É" [Two-Way Text Pagers](#)

## Alert sounds

É" [Alarm clocks](#)

É" [Alerting systems](#)

É" [Hearing Dogs](#)

## Other Situations

**Is the person sometimes startled by visitors to the work station?**

É" C"øtgct/xkgyù"okttqt"uvtcvgi kecn{"rncegf"kp"vjg"y qtm"uvcvkqp"y knm"cngtv"vq"xkukvqtu"gpvgtkpi "vjg"y qtm"urceg0

É" Oqxcg"vjg"fgum"uq"vjcv"xkukvqtu"gpvgt"vjg"y qtmurceg"htq o "vjg"ukfg"qh"vjg"rgtuqp"tcvjgt"vjcp"htq o "dgjkpf0

É" Eqpukfgt"cp"[alerting system](#)"vjcv"tgurqp fu"vq" c"mpqem" ykvj "c"Ëcu j kpi "nki jv0

# Accommodation Solutions

## ALARM CLOCKS

### What:

Cnct o "enqemu"vjcv"wg"gvjgt"cxkdtcvkpi"fgxkeg\*rncegf"wpfgt"vjg"rknnqy"qt"o cvtguu+.c"Æcu jkpi"nki jv."cp"gzvte"nqwf"cnct o "qt"uq o g"eq o dkpcvkqp"qh"vjgug0

### Where:

Oqfgnu"ctg"cxckncdng"hqt"wg"cv"jq o g"qt"hqt"vtcxgn0

### Considerations:

**Is it necessary to wake up during daylight hours or in a well-lit room?**

É" Ejqqug"cxkdtcvkpi"qt"nqwf"cnct o " o qfgn0

**Is it desirable to awaken without disturbing another sleeper?**

É" Cum"vjg"qvjgt"unggrgt"cdqww"rtghgtgpeg."vjgp"ejqqug"c" o qfgn"ykvj"cp"wpfgt/rknnqy"xkdtcvqt"qt"Æcu jkpi"nki jv0

Fqgu"vjg"enqem"pggf"vq"dg"rqtvcndg"hqt"vtcxgn."twp"d{ "dcvgt{."qt"ku"urceg"cp"kuuwgA"

É" Cnct o "enqemu"ecp"dg"rctv"qh"cp"[alerting system](#)"kh"pqv"pggfgf"hqt"vtcxgn0

### Brands and Models:

Uqpke"Dqq o

Uqpke"Cngtv

Ujcmg"Cycmg

Ycmg"Cuuwtg

### Price Range:

&4: "/"&; ;



Alarm clock with vibrator

## ALERTING SYSTEMS

### What:

Tcpikpi"htq o "cxkdtcvkpi"y tkuv y cvej"vq"cy j qng/jqwug"kpucnncvkqp."cngtvkpi"u{uvgo u"pqvkh{"vjg"wgvt"qh"gxgpvu"cpf"uqwpfu"wukpi"xkuwcn."vcevng."qt"gzvte"nqwf"ukipcnu0

### Where:

Cngtvkpi"fgxkegu"oc{"dg"yqtp"qp"vjg"dqf{"eqppgevgf"vq"cu"ukping"fgxkeg."qt"kpucnngf"kp"cdwnfkpi"vq"cnctv"vq"cxctkgv{"qh"uqwpfu"cpf"gxgpvu0"fgxkegu"oc{"dg"rqtvcndg"qt"rgt o cpgpvn{"kpucnngf0"Uq o g"u{uvgo u"fgrgpf"qp"yktg"eqppgevkpu."qvjgtu"wg"yktgnguu"vtcpu o kuukqp0



Door Knock Signaler

## Considerations:

**Are there one or two alerts required or should a more systematic approach be considered?**

É" Kpvgitcvgf"u{uvgo"cngrv"vq"uqwpfu"uwej"cu"fqtdgmu."dcd{"et{"u"oqmg"fgvgevt."vnggrjqpg"gve0."wukpi"  
c"egpvtcn"tgegkxkpi"wpkv0

**What alert sounds need to be replaced by vibration or light?**

É" Vnggrjqpg"tkpi"

É" Ectdqp"Oqpqzkfg"qt"Uoqmg"Fgvgevt"\*Oc{"tgswktg"cp"gy"wpkv"vjcv"wugu"uvtqdg"tcvjt"vjcp"uqwpf"  
cngrv+

É" Fqtdgmn

É" Rciqt"\*Ugg"[Two-Way Text Pagers](#)+

É" Dcd{"Et{"\*ugg"[www.michdhh.org/assistive\\_devices/baby\\_cry\\_monitor.html](http://www.michdhh.org/assistive_devices/baby_cry_monitor.html))

É" Qxgp"vkogt"\*Ugg"[Timers](#)+

É" Cncto"enqemu

É" Wpkxgtucn"uqwpfu"\*Eqpukfgt"cu{uvgo+

## Brands and Models:

Uqpkc"cngrv"hqt"cp"cngrvki"u{uvgo

Ukngrv"ecm"

Iqqf"Xkdtcvkqpu

Yjggnqem"rjqpg"uvtqdg

VGE"Uvtqdg"Kpnkpg"Rjqpg"cngrv

Tkpi"ocz"Vnggrjqpg"Ukpcngt

## Accessories:

É" Tgegkxgtu"ctg"tgswktgf"hqt"uqog"u{uvgo0

É" Uvtqdg"nki"jvu"qt"nc"o"r"eqppgevtu

É" Ukpcngtu"oc{"dg"uqnf"ugrctcvgn{"

## Price Range:

" &47"/"&722"hqt"cp"cngrvki"u{uvgo

Also see: [Alarm Clocks](#)

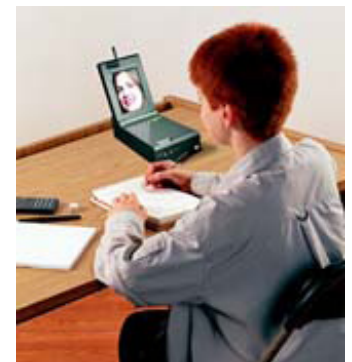
## AUDISEE

### What:

Cp"[FM System](#)"ykvj"co"ketqrjqpglecogtc."yktnguu"tgegkxgt."cpf"co"qpkvqt"  
hqt"xkgykpi"urggej"oqxo"gpvu0"Vjg"oqpkvqt"oc{"dg"co"7÷"uetggp"qt"co"  
vngxkukqp"qt"eq"orwgt"oqpkvqt0"

### Where:

Oquv"htgswgpvn{"wugf"kp"gfweckqpcn"ugvki"u0"Cnuq"wughwn"kp"dwukpguu"ugvki"u"  
kh"vjg"wugt"fgrgpfu"qp"urggej"tgcfkpi"vq"hceknkvcvg"eq"o"wpkecvkqp0"Oquv"  
uwkvedng"yjpg"vjg"wugt"ku"ukvki"cv"co"fgum"qt"vcdng"cpf"vjgtg"ku"qpn{"qpg"  
urgcmgt."cu"vjg"urgcmgt"owuv"ygct"vjg"vtcpu"okvgtlecogtc0



AudiSee

**Considerations:**

**Is FM alone inadequate?**

**Is the user adept at speech reading?**

**Is an FM system available?**

É CwfkUgg"ku"eq o rcvkndg"ykvj" o cp{"HO"u{uvg o u"wugf"kp"gfweckqpcn"ugvki u0

**Are there multiple speakers?**

É Eqpukfgt"qtcn"kpvgtrtgvgtu

**Brands and Models:**

CwfkUgg"ku" o c f g" d {"CwfkUqhv"

[www.audisoft.net](http://www.audisoft.net)

**Price Range**

Rtkeg"xctkgu"fgrgpfkpi"qp"eqp f i wtcvkqp."&6.222"/"&8.2220

**More Information**

É G/Okejki cp"Ctvkeng"[www.michdhh.org/assistive\\_devices/audisee.html](http://www.michdhh.org/assistive_devices/audisee.html)

É CwfkUqhv [www.audisoft.net/en/index.htm](http://www.audisoft.net/en/index.htm)

É Okejki cp"Cuuqekcvkqp" hqt" Fgch." J gctkpi." cpf"Urggej"Ugtxkegu"ku"vjg"fkvtdwvqt" hqt" Okejki cp0" Ecmn" 3/:22/" [ QWT"GCT"qt"[www.madhs.org](http://www.madhs.org)0

## CAPTIONED MEDIA

**What:**

C"twppkpi"vgzv"qh"urqmgplcwfkndg"eqpygpv"qp"xfqgq." FXF."cpf" fno" o g fkc"vjcv"ku" fku rnc {gf"cnqpi"vjg"dqvvo"qh"vjg"xkgykpi"uetggp0"

Dtqcfecuv"vngxkukqp"rtqitc o o kpi"ku"wuwenn{"ecrvkqpgf."cu"ku"ecdng0"Rtqdn g o u"gzkuv" ykvj"swcnkv{"qh"ecrvkqpu"cpf"uq o g"nkxg"dtqcfecuvu"ctg"pqv"ecrvkqpgf0"

Tgeqtfgf" o g fkc" o c {"dg"gvjgt"qrgp"ecrvkqpgf"\*xkukndg"cv"cn"vk o gu+"qt"enqugf" ecrvkqp"\*tgswtkpi"urgekcn" fgeqfkipi"gswkr o gpv+0

Ukpeg"3; ;6."cn"vngxkukqpu"\*35÷"qt"nctigt+"jcxg" c"dwknv"kp" fgeqfgt" hqt"enqugf" ecrvkqpu0"Rtqlgevkqp"cpf" rncu o c"vngxkukqpu"fq"pqv"jcxg"vjku"hgcvwtg."uq" c"ugrctcvg"ecrvkqp" fgeqfgt"ku" tgswktgf0"C"ugrctcvg" fgeqfgt"ku"cuq"tgswktgf" hqt" r tqlgevkqp" o cejkpgu"eqppgevgf"vq"xfqgq" rnc {gtu0

**Where:**

Encuutqq o u."g o r nq {gg"vtckpki."cpf"qvjgt"ugvki u"y jgtg"xkuwcn" o g fkc"ku"vknk | gf0" Fgeqfgtu" o wuv"dg" eq o r cvkndg" ykvj"vjg"VX"qt"xfqgq"uqwtg"eqppgevkqpu0"Nqqm" hqt"TEC"kp r wvu"\*cwfkq"cpf"xfqgq"kp"cpf"qvv+" qt"TH"\*ecdng+"eqppgevkqpu0

Nqqm" hqt"vjg"Enqugf" Ecrvkqp"u{ o dqn"qp" o g fkc"rcemc i kpi"\*EE."EE" ykvj kp" c"vngxkukqp"ujcrg."qt" c" vngxkukqp"ujcrg" ykvj" c"vckn+"vq" fgvgt o kpg"kh" c" o g fkc"ku"ecrvkqpgf0

**Considerations:**



Close Captioned by NCI

### Is the program or media already captioned?

É Ecrvkqpgf"rtqitc o u"ecp"dg"dqttqygf"htq o "vjg"Ecrvkqp"Ogfk"Rtqitc o "[www.cfv.org/](http://www.cfv.org/).

É Kh"ko rqtvcpv"xfqg"o cvgtkn"pggf"ecrvkqpu"cf ffgf"vjku"ecp"dg"ceeq o rnkujgf"d{"c"rtqhgukqpcn"eq o rcp{"0"Ugg"{"qwt"ctgc"vgngr j qpg"dqqm"qt"fq"c"ygd"ugcte j"htq"øecrvkqpkpi 0ù

É OC I rkg"4023"ku"cvqgn"htq"etgcvkpi"enugf"ecrvkqpu"cpf"cwfkq"\*xfqg+"fguetkrvkqpu"0"Cwvjqtu"ecp"cf f"ecrvkqpu"cpf"cwfkq"fguetkrvkqpu"vq"SwkemVko g."Tgcn."qt"Ykpfqyu"Ogfk"Rnc{"gt"0"Hqt"o qtg"kphq"ugg"vjg"Pcvkqpcn"Egpgvt"htq"Ceeguukdng"Ogfk"<<http://ncam.wgbh.org/webaccess/magpie/>

É Kh"vjg"rtqitc o "ku"pqv"ecrvkqpgf"cpf"ecppqv"dg"ecrvkqpgf"htq"uq o g"tgcupq."eqpukfgt"rtqxfkpi"c"uetkrv"rtkqt"vq"ujqykpi"vjg"1no"0"Tgo g o dgt"kv"ku"pqv"rquukdng"vq"tgcf"c"uetkrv"cpf"yvej"xkuwcn"ogfk"cv"vjg"uc o g"vk o g"0

### Price Range

É Pq"cf fvkqpcn"equv"htq"rtgkqwn{"ecrvkqpgf"ogfk"xkgygf"qp"fgqfgt"gswr rgf"vngxkukqp)

É Fgeqfgtu"tcpig"htq o "&52"/"&3820

É Ecrvkqpkpi"equvu"fgrgpf"qp"vjg"ogfk"v{"rg."ngpi vj"cpf"rwtrqug"0

É Vjg"[Caption Media Program](#)"cegrvu"tgeq o o gpfvkqpu"htq"pgy"ogfk"vq"dg"ecrvkqpgf"cpf"cxckncdng"htq"nqcp"0

### For more information;

Pcvkqpcn"Ecrvkqpkpi"Kpuvkvwvg"\*PEK+"Jgnr"fgum

<http://www.ncihelpdesk.org/>

Ecrvkqpgf"Ogfk"Rtqitc o

<http://www.cfv.org/>

## EAR PROTECTION

### What:

Kv"ku"gurgekcn{"k o rqtvcpv"htq"rgqrng"ykvj"jgctkpi"nqu"vq"rtqvgev"vjgkt"jgctkpi"0"Vjku"etgcvgu"cf fvkqpcn"qduvcengu"vq"qp/vjg/lqd"eq o o wpkecvkq"dgecwug"jgctkpi"ckfu"o wuv"dg"tgo qxgf"cpf"urggej"ku"o qtg"fkhl ewnv"vq"wpfgtuvcpf"kp"nqwf"gpixtq o gpvu"0"Gxgp"uq."jgctkpi"rtqvgevqpu"ujqwnf"dg"wguf"0

Gct"rtqvgevqpu"ku"cxckncdng"ykvj"urgekcn"hgcvwtgu"uwej"cu"pqkug"cevxkcvkq."yjkj"ewvu"qww"jki j"ko rcev"pqkug."cpf"jki j/1fgnk{"vjcv"tgfwegu"uqwpf"ngxgnu"ykvj"qww"xqkg"fkuvqtvkqpu"0"Uq o g"o qfgnu"kpqtrqtcvg"c"o ketqr j qpg"ykvj"uqwpf"eq o rtguuqtu"yjkj"o c{"dg"wguf"ykvj"c"jgctkpi"ckf"qt"eqejngct"ko rncpv"ykvj"vnggeqkn"vwtpgf"QP"0

### Where:

Nqwf"gpixtq o gpvu"uwej"cu"kpfwvutkn"o cejkpgt{"nqwf"o wuke."ncy p"o qykpi."jwpvki."ect"tcegu."gve"0

### Price Range:

&072"/&72



Ear Muffs

# FM SYSTEMS

## What:

HO"u{uvgo"ctg"wugf"vq"co rnkf{"uqwpf"cpf"qxgteq"og"dcemi tqwpf"pqkug." fkuvcpeg"htq"o"uqwpf"uqwtg."qt"tgxgtdgtcvkqpu"HO"u{uvgo"u"hwpevkqp"nkmg"co rgtuqpcn"HO"tcfkq"Vjg"u{uvgo"ugpfu"vjg"cwfkvqt{"og"guucig"vj tqw i j"HO"tcfkq" y cxgu"htq"o"co"yktgnguu"vtcpu"okvgt."fktgevn{"vq"co"cmn"tgegkxgt"y qtp"d{"vjg" wugt"Vjgug"u{uvgo"u"ecp"dg"vknk|gf"cu"cp"kpfgrgpfgpv"wpkv"qt"eqppgevgf"vq"co rwdnke"cf f tguu"u{uvgo"U"u{uvgo"u"ecp"dg"xgt{"rqtvcnng"qt"rgt"ocpgpvn{"kpuvcnngf"o



Listen FM System

## Where:

Kpfqqtu"qt"qvwfqqtu."ykvj"kp"tcpig"urgek"l"gf"d{"vjg"urgek"l"e"u{uvgo"HO"uki"pcnu"vtcxgn"vj tqw i j"y cnuu" cpl"ctg"vjgthgtg"pqv"cr r tqr tkcvg"htq"eqp"l"fgpvkcn"eq"o"wpkcvkqp"O"v"vjg"u{uvgo"vq"vjg"uk|g"qh"vjg" tqo"tgs wtkpi"vtcpu"okkuq"p"ko"l"o"nctig"cwfkvqtkw"o"ykn"tgs wtkg"co"fkhhgtgpv"u{uvgo"vjcp"cp"cxgtcig"uk|g" encuutqq"o"HO"Oketqr"j"qpgu"ecp"cnug"dg"rncegf"pgzv"vq"co"vgngxkukqp"qt"qvjgt"ogfkc"urgcmgt"vq"o"cmg" nkuvgpki"gcukgt"o

## Considerations:

### Does the user have hearing aids or cochlear device with telecoils?

- É' Kh"gu."qtfgt"vjg"tgeq"o"ogpfgf"kpfwvkqp"pgem"nqqr"kh"qpg"fqgu"pqv"eq"og"ykvj"vjg"wpkv."qt"vt{" uknj"qwgvgu"htq"dgwgt"tgegr"vkqp"o
- É' Kh"pq."urgek"l{"gctdwf"\*ykn"pggf"vq"tg"o"qxg"jgctkp"i"ckfu+."qxgt"vjg"gct"gctr"j"qpg"\*dgwgt"ykvj"kp/vjg/gct"ckfu+."qt"nki"j"v"y"gi"j"v"jgc"fgv"\*ecp"cf"lwuv"vq"wug"ykvj"dgj"kp"vjg"gct"ckfu+o

### Will the unit be used in only one location or should it be portable?

- É' Oquv"kp"fkxkfwenu"ykn"rtghgt"co"rqtvcnng"o"qfng"vjcv"ecp"dg"wugf"cp{"y"jgtg"o"Rgt"ocpgpvn{"kpuvcnngf" u{uvgo"u"ctg"o"quv"htgswgpvn{"wugf"kp"nctig"cwfkvqtkw"o"u"cpf"vjgcvtu"o

### Will the listener comprehend more if able to speech read while listening?

- É' Jcxg"vjg"nkuvpgt"ukv"enug"vq"vjg"urgcmgt"qt"eqpukfgt" [Audisee](#)"kp"ukvwcvkqpu"y"jgtg"vjgtg"ku"qpn{"qpg" urgcmgt"o

### Is there more than one speaker?

- É' Urgcmgtu"ykn"cmn"pggf"vq"wug"vjg"o"ketqr"j"qpg"o"Ykvj"cwfkpgeg"rctvkekr"cvkqp."kv"oc{"dg"gcukgt"vq"jcxg" qpg"o"ckp"urgcmgt"tgrgcv"eq"o"ogpvu"kp"vq"vjg"o"ke"o

### Are all speakers trained to use the microphone properly?

- É' Vjg"o"ketqr"j"qpg"o"uwv"dg"rncegf"enug"gpqw"i"j"vq"vjg"urgcmgt"u"o"qvwj"vq"cf"gs"wcvgn{"tgegkxg"co"uki"pcn"o" Vjku"ujqwnf"dg"vguvgf"rtkqt"vq"vjg"oggvkpi"vq"cxqk"ukp"inkpi"qvw"vjg"rgtuqp"ykvj"jgctkp"i"nquu"fwtkpi" vjg"rwdnke"gxgp"o

## Portable Brands and Models:

Rjqpcn"OketqNkpm"Rgtuqpcn"HO"U"u{uvgo"u" Eq"o"vgm"HO"U"u{uvgo" Yknkc"o"Uqwpf"Jgctkpi"Jgnrgt" Nkuvgp"HO"U"u{uvgo" Ugp"ujk"ogt"o

Gcu{"Nkuvpgt  
Rjqke"Gct

**Price Range**  
&822"/"&4422

**Accessories:**

- É" Kpfwevkqp"pgem"nqqr"\*Hqt"wug"ykvj"jgctkpi"ckfu"vcv"jcxg"vgngeqknu+
- É" Dqqv"tgegkxgt"vjcv"eqppgevu"fktgevm{"vq"vjg"dgjkpf/vjg/gct"ckfu"\*Rjqpcm+
- É" Uknjqwvvg"ht"ko rrtqxf"tgegrvkqp"ykvj"dgjkpf/vjg/gct"ckfu0
- É" Eqphgtpeg"o ketqr j qpgu"ecp"dg"ugv"kp"vjg"egpygt"qh"vcdng"ht"uo cmn"itqwr"
- É" Fktgevkqpcn"o ketqr j qpgu"ht"hqewugf"uqwpf"tgegrvkqp
- É" Q o pk/fktgevkqpcn"gpuxtqp o gpvcn"o ketqr j qpgu"cmq y u"vjg"rgtuqp"ykvj"jgctkpi"nquu"vq"jgct"jku"qt"jgt"qyp"xqkeg"vj tqw i j"vjg"u{uvgo0"Eqpukfgt"ht"uq o gppg"ykvj"ugxgtg"vq"rtqhqp"jgctkpi"nquu0
- É" Ceeguutkgu"ht"eqppgevkqpu"vq"EF"rnc{gtu."vgtgq."vngxkukqp."gve0

## HEARING DOGS

**What:**

Urgekcn{"vtckpgf"fqiu"vcv"cnctv"r"rgtuqp"ykvj"jgctkpi"nquu"vq"uqwpfu"kp"vjg"gpuxtqp o gpv0"Vjg"cuukuvpeg"fqiu"ykm"wuwcnn{"vcmg"vjg"kpfxkfwcn"vq"vjg"uqwtg"qh"vjg"uqwpf0"fqiu"cpf"qypgtu"o wuv"eq o rnvvg"v"vtckkpi"cpf"dg"egtklgf"ht"wug"kp"rwdnke"rncegu0"fqiu"ecp"dg"vtckpgf"vq"tgurqp"vq"cnctv"uqwpfu."vnggr j qpgu."fqqt"dgnu"qt"mpqemu."dcd{"etkgu."xkukvqtu."gve0

**Where:**

Ugtxkeg"fqiu"ctg"rgt o kvvgf"kp"rncegu"qh"rwdnke"ceeq o o qfcvkqp"ceeqfkip"vq"vjg"C o gkcepiu"ykvj"fkucdknkvgu"Cev0"Yqtmkpi"fqiu"o wuv"yget"c"urgekcn"jctpguu"cpf"xguv"vq"dg"engctn{"kfgpvk l cdng0"fqiu"ecp"dg"uqwpfu"vjg"yqtmrnceg"cu"nqpi"cu"vjg{"fq"pqv"ecwug"c"j c | ctf0



Hearing Dog at Work

**Considerations:**

Y km" c" fqi"qt"gngevtqpk"fgxkeg"ugtxg"dgvggt"ht"vjg"tcpig"qh"uqwpfu"tgs wtkpi"pqvk l ecvkqpa

**Will a dog be in danger in the work environment, or increase risk to others?**

**Is the individual alone in the home or workplace?**

É" J gctkpi"fqiu"rtqkfg"eq o rcpkqpujkr"cpf"ykm"cnctv"vq"kpvtwfgtu."cnvj qw i j"vjg{"ctg"pqv"vtckpgf"cu"i wctf"cpk o cnu0

**For more information:**

É" Rcyu"ykvj"e"Ecwug"<<http://www.pawswithacause.org/>

É" G/Okejkip"qp"J gctkpi"fqiu"<[www.michdhh.org/assistive\\_devices/hearing\\_dogs.html](http://www.michdhh.org/assistive_devices/hearing_dogs.html)



# iCOMMUNICATOR

## What:

C"uqhv y ctg" r c e m c i g" v j c v" c w v q o c v k e c m n {" v t c p u n c v g u" u r q m g p" n c p i w c i g" k p v q" v g z v" q t" C o g t k e c p" U k i p" N c p i w c i g" V j k u" r c e m c i g" w u g u" c w v q o c v k e" u r g g e j" t g e i p k v k q p" u q h v y c t g" U r g c m g t u" o w u v" t u v" e t g c v g" c" u r g g e j l x q k e g" r t q t n g" c p f" q p n {" q p g" x q k e g" r t q t n g" e c p" d g" q r g p" c v" c" v k o g" V j g t g h q t g." v j g" u { u v g o" k u" p q v" w u g h w n" y k v j" o q t g" v j c p" q p g" u r g c m g t" c v" c" v k o g" \* c p f" u y k v e j k p i" d g v y g g p" r t q t n g u" v c m g u" u q o g" v k o g" +



iCommunicator on Laptop

## Where:

Kp" g p x k t q p o g p v u" y j g t g" u r q p v c p g q w u" e q o o w p k e c v k q p" p g g f u" v q" q e e w t" o q t g" h t g s w g p v n {" v j c p" c p" k p v g t r t g v g t" q t" E C T V" r t q x k f g t" e c p" d g" c t t e p i g f" O w u v" d g" k p" g p x k t q p o g p v u" v j c v" c t g" h c k t n {" s w k g v" c p f" y j g t g" e q o r w v g t u" c t g" h g c u k d n g" P q v" c r r t q r t k c v g" h q t" w u g" y k v j" o w n v k r n g" u r g c m g t u." c u" e t g c v k p i" c" x q k e g" r t q t n g" k u" c" v k o g" e q p u w o k p i" r t q e g u u" v j c v" o w u v" d g" e q o r n g v g f" h q t" g e j" k p f k x k f w c n" u r g c m g t o

## Brands

k E q o o w p k e c v q t" k u" c" d t c p f" p c o g" U g g" v j g" y g d" u k v g" < [www.mycommunicator.com/](http://www.mycommunicator.com/)

## Price Range:

& 58: ; ; / 5 ; ; ; " h q t" u q h v y c t g" m k v" E q o r w v g t" u q n f" u g r c t c v g n { 0

**Caution: Automatic Speech Recognition software is continually improving. However, it is important to assess the accuracy of this technology prior to purchase.**

**iCommunicator uses ASL signs in English word order. Therefore, the translation may NOT provide accurate meaning.**

# INDUCTION LOOP SYSTEM

## What:

C" y k t g" n q q r" o c {" d g" r g t o c p g p v n {" k p u v c m n g f" c t q w p f" v j g" r g t k o g v g t" q h" c" t q q o" c p f" e q p p g e v g f" v q" v j g" R C" u { u v g o" R q t v c d n g" w p k v u" c t g" c n u q" c x c k n c d n g" V j g" n q q r" u g p f u" c p" u q w p f" u k i p c n" f k t g e v n {" v q" v j g" v g n g e q k n" q p" v j g" w u g t u" j g c t k p i" c k f" Y k v j q w v" c" v g n g e q k n" k p" v j g" j g c t k p i" c k f" q t" e q e j n g c t" f g x k e g." c p q v j g t" v { r g" q h" v g n g e q k n" t g e g k x k p i" f g x k e g" k u" t g s w k t g f" V j g" u r g c m g t" u + " o w u v" w u g" c" o k e t q r j q p g" v j c v" u g p f u" c" u k i p c n" v q" v j g" n q q r o

## Where:

O q u v" h t g s w g p v n {" k p f w e v k q p" n q q r" u { u v g o u" c t g" k p u v c m n g f" v g o r q t c t k n {" q t" r g t o c p g p v n {" k p" o g g v k p i" r n c e g u" C p" q h l e g" q t" y q t m" u v c v k q p" e c p" d g" n q q r g f" c u" y g n n" c u" c" n c t i g" c w f k v q t k w o" V j g" R q t v c d n g" K p h q N q q r" e c p" d g" w u g f" v c d n g" v q r." k h" u r g c m g t u" c p f" n k u v g p g t u" c t g" y k v j k p" 6" h g g v" q h" v j g" w p k v" D g e c w u g" u q w p f" k u" q p n {" v t c p u o k v g f" y k v j k p" v j g" n q q r" t c p i g." k v" k u" o q t g" r t k x c v g" v j c p" c p" H O" u { u v g o o

## Considerations:

**Should the loop be installed by a facility or organization for ADA compliance?**

E' D g e c w u g" n q q r" u { u v g o u" o c {" d g" r g t o c p g p v n {" k p u v c m n g f." v j g" r w t e j c u g" k u" w u w c n n {" v j g" t g u r q p u k d k n k v {" q h" v j g" q t i c p k | c v k q p" w u k p i" v j g" d w k n f k p i" c p f" f q g u" p q" d g e q o g" v j g" k p f k x k f w c n u" r g t u q p c n" g s w k r o g p v o

### Does the user have hearing aids with telecoils?

É Kh" {gu."pq"cf fkvkqpcn"gs wkr o gpv"ku"tgs wktgf"qh"vjg" wugt}

É Kh"pq."cp"kp fwevkqp"nqqr"tgegkxgt"y kvj"jgc fr j qpgu"qt" gctdwfu" y knn"dg"tgs wktgf}

### Brands and Models:

É Gejq"OgicNqqr"kp fwevkqp"U{uvgo"\*Oc{"dg"cr rtrtkcvg"htq"cj qog"qt"qh"eg"kpucvncvkqp}+

É Rqtvcnng"KphqNqqr"\*Vcdng/vqr"y kvj" c"6" hqqv"tcpig+

É Egpvtwo"Uqwpf."Qxcn"Ykpfqy"cpf" ocp{"qvjgtu"htq"nctig"kpucvncvkqp}

### Price Range:

&522"htq" c"rgtuqpcn"wpkv"vq"&6522"qt" o qtg" fgrgp fkp i"qp"kpucvncvkqp"tgs wktg o gpvu"kp" c"nctig" hceknkv {0

### Accessories:

É Tgegkxgtu"cpf"jgc fr j qpgu"htq"nkuvpgtu"y jq"fq"pqv"jcxg"vnggeqknu}

### For more info:

[HearingLoop.org](http://HearingLoop.org)

## INFRARED LISTENING SYSTEMS

### What:

Nkuvpgkpi"u{uvgo"vq"qxgteqog"dcemi tqwpf"pqkug."tgxgtdgtcvkqp."qt"fkuvcepg"htqo"vjg"uqwpf"uqwteg}"  
Wugu"kphtctgf"nki jv"vq"ugpf" c"uqwpf"ukipcn"vjcv"ku"vtcpu o kvvgf"vj tqwi j" c"tgegkxgt"y qtp"d{"vjg"nkuvpgtu}"  
Uqwpf" o wuv"dg"vtcpu o kvvgf"vj tqwi j" c" o ketqr j qp g" wugf" d{"vjg"urgcmgt"qt"vj tqwi j" c"jgc fr j qp g"lcem"kp" c"vngxkukqp"qt"eq o r wvgt}

### Where:

Wug"kphtctgf"u{uvgo"u"kp fqqtu."gurgekcn{"y jgtg"eqp l fgpvkenkv {"ku"ko rqtvcv0"Dgecwug"nki jv"ecppqv"vtcxgn"vj tqwi j" y cnmu."kphtctgf"rtqkfgu" o qtg"eqp l fgpvkenkv {"vjcp"HO"u{uvgo"u"Uqog" o qxkg"vj gcvgtu"cpf"qv jgt"rwdnke"rncegu"jcxg"kphtctgf"u{uvgo"u"kpucvncvf0"Ecppqv"dg" wugf"kp" dtki jv"uwp"nki jv0"Uqog"kphtctgf"u{uvgo"u"ecp"dg"rnwi igf"kp vq"vjg"jgc fr j qp g"lcem"qh" c"vngxkukqp"qt" r tqlgevqt"vq" o cmg"nkuvpgkpi" gcu kgt}

### Considerations:

Ku"eqp l fgpvkenkv {"etkvecnA

É Kphtctgf"ukipcnu"uc {"ykvj"kp"vjg"tqo}

### Will the device be used in bright light?

É Kphtctgf"ukipcnu"ctg" fghwugf" d {"dtki jv"fc {"nki jv0

É Wpfgt"dtki jv"Eqtguegpv"nki jv."c"472"MJ | "dcpf ykf vj" o wuv"dg" wugf"kpucvncf"qh"vjg"uvcpfctf"; 7"MJ | 0

### Is an infrared system already installed in the facility where listening will take place?

É C"rgtuqpcn"tgegkxgt"u j qwnf"dg"eq o rcvkdnng"y kvj" o quv"rwdnke"kpucvncvkqp}

### Does the user have hearing aids or cochlear device with telecoils?

É Kh" {gu."qtfgt"vjg"tgeqo o gpf gf"kp fwevkqp"pgem"nqqr"kh"qpg"fqgu"pqv"eqog"y kvj"vjg"wpkv."qt"vt {"uknj qwgvgu"htq"dgwgt"tgegrvkqp}

É Kh"pq."urgekh {"gctdwf"\*y knn"pggf"vq"tg o qxg"j gctkpi"ckfu+."qxgt"vjg" gct" gctr j qp g"\*dgwgt"y kvj"kp/vjg/gct"ckfu+."qt"nki jv y gki jv"jgc fugv"\*ecp" cflwuv"vq" wug"y kvj"dgj kpf"vjg" gct"ckfu+}

## Brand and Models:

Cwfkqkpm  
Ykknkc o u"UqwpfRnwu

## Price Range:

&322"vq"&422"hqt"rgtuqpcn"uk | g"wpkvvu

## Accessories

É" Kpfwevkqp"pgem"nqqr"hqt"wug"ykvj"vgngeqkn"gswwr r g f"jgctkpi"ckfu  
É" Dcwtg{"ejctigt  
É" Cf fkvkqpcn"jgc f ugvu

# INTERACTIVE WRITING

## What:

Ytkvki" c"yqt f."rjtcug."qt"eq o rnvvg"ugpvpgpegu"qp"rcrgt"qt" c"eq o r wvgt" o c{"dg" wugf"vq" hcekknkvcvg"  
eq o o wpkecvkqp"ykvj" c"rgtuqp"yjq"ku"fgch"qt"jctf"qh"jgctkpi0" Ytkvki"ecp"dg"fqpg"d{"dqvj"rctvkgu"qt"qpg."  
fgrgp f kpi"qp"eq o o wpkecvkqp"pggf u0"Kpvtgcevkg"ytkvki" o c{"dg"cu"uk o r ng"cu" c"yqt f"qt"rjtcug"lqvvgf"qp" c"  
jcpf{"rkgeg"qh"rcrgt"cpf" o c{"kpenwfg" g/o ckn"qt"kpucpv" o guucikpi0

## Where:

Rcrgt"cpf"rgp" o c{"dg" wugf"cp{y jgtg0"Eq o r wvgtu"qt"qvjgt"mg{dqctf"eq o o wpkecvkqp"qrvkqpu"ctg" o quv"  
qhvvg" wugf"kp f qqtu"cpf"ctg" o qtg"uvcvkqpc{0"C"eq o r wvgt"qt"qvjgt"mg{dqctf" o c{"hcekknkvcvg" o qtg"kp/fg r vj"  
eqpxgtucvkqpu0"kpucpv" o guucikpi"cpf" g/o ckn" o c{"cnuq"dg" wugf"ykvj" c"[two-way text pager](#)0"

## Considerations:

### What is the English reading competency of the individual?

É" Wug"u j qtv"rjtcugu"cpf"uk o r ng"eqpegrvu"kh" {qw"fq"pqv"mpqy"v j g"qv j g t"rgtuqp"ygn0

### Is this a group event or one-on-one conversation?

É" Kpvtgcevkg"ytkvki"ku" o qtg"cr r tqr t kcvg" hqt"qpg/qp/qpg"eq o o wpkecvkqp"v j cv"ku"tgncvkggn{"dtkgh0"Hqt"  
i tqwr" o ggvkpiu."eqpukfgt"cp"kpvgtrtgvgt"qt"urggej/vq/vgzv"ceeq o o qfcvkqp0

### Is a computer handy?

É" Wukpi" c"nctigt" hqv"qp" c"uvcpfctf"eq o r wvgt"ykvj"yqt f"rtqeguqt"ku" c"tgcfkn{"cxckncdng" o gcpu"qh"  
eqpfwevkpi"kpvtgcevkg"ytkvki0

É" Cwvq o cvke"Urggej" Tgeqipkvkqp" o c{"dg" wughwn"kh"v j g"jgctkpi"urgcmgt"jcu"vtckpgf"v j g"rtqitc o "vq"  
ceewtcvgn{"tgeqipk|g"jku"qt"jgt"xqkeg"ecmgf" c"xqkeg"rtq l ng+0

É" Hqt" o qtg"htgswgp"kpvtgcevkg"ytkvki"y jgtg" c"eq o r wvgt"ku"pqv"hgckdng"ugg"[Interpretype](#)0

### Is reliance on e-mail or instant messaging taking the place of face to face communication?

É" Jw o cp"kpvtgcevkgp."kpenwfkpi" hcekcn"gzrtguukqpu"cpf"dqf{"ncpiwcig."ku"ko rqtvcpv"vq"v j g"fgxgnqr o gpv"  
qh"i q q f"tgncvkqpuj kru0" Y j kng"kpvtgcevkg"ytkvki" d{"eq o r wvgt" o c{" o cmg"eq o o wpkecvkqp"gcukgt"cpf"  
o qtg"rtgekug."hceg"vq" hceg"kpvtgcevkgp"u j qwnf"pqv"dg"cxqkfgf0

## Price Range:

Vjg"equv" fgrgpfu"v j g" o cvgtkcnu" wugf" hqt" ytkvki0

# INTERPRETERS

## What:

Kpvgrtrgvgtu"ctg"vtckpgf"rtqhgukqpcnu"y j q"vtcpuncvg"dgv y ggp"v y q"fkuvkpev"  
ncpi wci gu0"Kpvgrtrgvkpi "ku"c"xgt{"eq o rngz"rtqegu"v j cv"tgs wktgu"gzvpgukxg"  
vtckpkpi."rtcevkeg"cpf"eqpvkpwkpi"gf wcevqkq0"Kpvgrtrgvgtu"nkuvp"vq"urqmgp"y qtfu."  
kp(Egevkqp."cpf"kpvgpv."cpf"tgpfgt"v j g"o gc pki"kp"c"xkuwcn"o cppgt"ht"rgqrng"y j q"  
ctg"fgch"qt"jctf"qh"jgctki0"Nkmg y kug."v j g{"vtcpuncvg"xkuwcn"ncpi wci g"kpqv"urqmgp"  
Gpinkuj"\*qt"qv jgt"ncpi wci g"cu"cr rtrtkcvg+0"



Interpreter Symbol

Kpvgrtrgvgtu"ht"C o gkcep"Uki p"Ncpi wci g"ctg" o quv"eq o o qp0" J q y g xgt."uq o g"  
rgqrng"rtghgt"qtcn"kpvgtrtrgvgtu"qt"cpqv jgt"xkuwcn"u{uv g o "uwe j"cu"ewgf"urgge j0"  
Rgqrng"y j q"ctg"fgchDnkp f"y knn"tgs wktgu"uq o gppg"y kv j"fgchDnkp f"kpvgtrtrgvkpi"umknu0

## Where:

Kpvgrtrgvgtu"ecp"i q"cp{y jgtg"v jgtg"ku"eq o o wpkecvkqp"dgv y ggp"v y q"qt" o qtg"rgqrng0"Htgs wgpvn{"wugf"ht"  
rwdnke"o ggvkpi u"cpf"kp"encuutqq o u."kpvgtrtrgvgtu"rnc{"cp"ko rqtvcpv"tqng"kp"qpg/qp/qpg"eq o o wpkecvkqpu"  
y jgp"v j g"v y q"rgqrng"urgcm"fkhhgtgpv"ncpi wci gu0

Fctm"gp xktqp o gpvu."uwe j"cu"c"v j gcvtg"qt"r j qvqi tcr jke"fgxgnqrkpi"tqq o ."y knn"tgs wktgu"urgekcn"nk i jvkpi"  
cttcpi g o gpvu0

## Locating Interpreters:

Kpvgrtrgvgt"tghgttcn"ci gpekgu"cuukuv"kp" o cvej kpi"kpvgtrtrgvgtu"y kv j"v j g"urgek l e"enkgpv"cpf"ukvwcvkqp0"Ocp{"  
kpvgtrtrgvgtu"y qtm"kp fgrgp fgpvn{"cpf" o c{"dg"eqpvcev f" fktgevn{0"

É" V j g"Oke jki cp"fkxkukqp"qp"fgch"cpf" Jctf"qh" Jgctki"rwdnkujgu"cp"kpvgtrtrgvgt" fktgevt{"ht"Oke jki cp"  
\*[www.mcddc-dodhh.org](http://www.mcddc-dodhh.org)+0"

É" C"nkuv"qh"Oke jki cp"kpvgtrtrgvgt"tghgttcn"ci gpekgu"ku"cv< [www.michdhh.org/interpreters/more\\_information.html](http://www.michdhh.org/interpreters/more_information.html)

## Price Range:

É" Rncp"qp"c"4"j qwt" o kpk o w o "ejcti g0

É" Kpvgrtrgvgtu"qhvgp"ejcti g"ht"vtcxgn"vk o g"cpf" o kngci g0

É" Equv" fgrgp fgpv"qp"kpvgtrtrgvgtu"egtvk l ecvkqp."v{rg"qh"cuuki p o gpv."cpf"vk o g"qh"fc{0

## Additional Information:

É" Qpnkpg"qt"tg o qvg"kpvgtrtrgvkpi"ku"c"tgegvp"fgxgnqr o gpv0"Kpvgrtrgvgtu"ctg"cv"qpg"nqecvkqp."cpf"rtqxf g"  
kpvgtrtrgvkqp"xkc"xkfgq"eqphgtgpekpi"vq"rgqrng"kp"cpqv jgt"nqecvkqp0"Oquv"fq"pqv"jcxg"c"4"j qwt"  
o kpk o w o "cpf"ejcti g"kp"37" o kpwvg"kpetg o gpvu0

" Ugg [www.cacdhh.org/video\\_interpreting\\_services.html](http://www.cacdhh.org/video_interpreting_services.html) cpf" [www.csdinterpretingonline.com](http://www.csdinterpretingonline.com)

É" Hqt" o qtg"kpvgtrtrgvgt"kpht o cvkqp"cpf"tguqwtegu"ugg< [www.michdhh.org/interpreters/index.html](http://www.michdhh.org/interpreters/index.html)

É" V j g"pcvkqpcn"qti cpk|cvkqp"ht"kpvgtrtrgvgtu"rtqxf g"u"kpht o cvkqp"qp"gv j keu."uvcfctfu."cpf"qv jgt"  
kpht o cvkqp"cv<"[www.rid.org](http://www.rid.org)

# INTERPRETYPE

## What:

Vyq"rqtvcdng"mg{dqctfu"ykvj"uocnn"fkurnc{"uetggpu."nkpmgf"d{"c"ugewtg"ugtken"eqppgevkqp}

## Where:

Ukwvcvkqpu"y jgtg"htgswgpv."qt"gzvgpukxg."kpvgtcevkxg"y tkvki"ku"tgswktgf"cpf"Gpiku"j"tgc fki"ngxgn"ku"cxgtc ig"qt"cdqxg0"Kpvgrtgv{"rg"ecp"twp"qp"dcwgtkgu"qt"CE"rqygt}



Interpretype

## Considerations:

**Does the person with hearing loss have a need for frequent communication with others?**

**Are hearing people frequently communicating with people with hearing loss, such as bank tellers or other public service positions?**

**Will it be helpful to link the Interpretype to a computer?**

É" Uqhv yctg"ku"cxckncdng"htq"eqo rrwgt"eqo o wpkecvkqp0"Kh"vjku"ku"pqv"pggf gf."rwtejcug"vjg"Rgg/vq/Rgg"rcemci g0

## Brand and Models

Kpvgrtgv{"rg"ku"ewttgpvn{"vjg"qpn{"ocmgt"qh"vjku"fgxkeg0

## Price Range:

&3572"/"&4 ; ; 7"fgrgpfki"qp"uqhv yctg"qrvkqpu

Cf fkvkqpcn"Kphqt o cvkqp<

<http://www.interpretype.com/>

# Vx uš S

## What:

NkpmÉKv"ku"c"yktgnguu"nkuvgpki"fgxkeg"wugf"ykvj"c"vnggeqkn"gswkrrgf"jgctki"ckf0"Kv"ko rtxgu"urggej"eqo rrtg jgpukqp"kp"pqku{"ukwvcvkqpu"d{"rqpvkpi"c"o ketq r j qpg"kp"vjg"fktgevkqp"vjg"rgtuqp"ku"nqqmkpi0"Vjg"uocnn"fgxkeg"İvu"qxgt"vjg"gct"cpf"ugpfu"c"uki pcn" fktgevn{"vq"vjg"jgctki"ckf0"

## Where:

Oc{"rtqxf"o qtg"dpgİv"vjcp"c"jgctki"ckf" fktgevkqpcn"o ketq r j qpg"kp"pqku{"gpxktq o gpvu"\*tgucwctcpvu."oggvki"tqq o u."gve0+0"NkpmÉKv"y km"pqv"dg"cu"iqqf"cu"qvjgt"nkuvgpki"fgxkegu"\*HO."kphctctgf."nqqr+"ht"jgctki"cetquu"c"fkucpeg0"Oc{"dg"dgwgt"vjcp"vjgug"qvjgtu"y jgp"eqpxgtuki"kp"etqy fgf"tqq o u"qt"y jgtg"vjgtg"ku"gzvgpukxg"dcem i tqwpf"pqkug0"Pq"pggf"ht"c"ugrctcvg"o ketq r j qpg."vjg"gpvktg"wpkv"İvu"qxgt"vjg"gct0"Oc{"dg" wugf"ykvj"gvjgt"cp"kp/vjg/gct"qt"dgj kpf/vjg/gct"jgctki"ckf0"



a-ç, -«

### Brands and Models:

NkpmEKv"ku"qpn{" o c f g" d {" qpg" eq o rcp {" dwv" ku" uqnf" vj tqw i j " c" pw o dgt" qh" xgpfqtu0" Kv" eq o gu" kp" ugxtcn" eqnqtu" vq" o cvej" j ckt" cpf" umkp0"

### Price Range:

&897

### More Information:

<http://www.etymotic.com/ha/linkit.asp>

## NOTE TAKERS

### What:

C"pqvg"vcmg"t" o c {" dg"qh" i tgc"v" cuukuv"cp"eg"vq" c" rgtu"qp" y kvj" jgct"kp"i" nquu"kp"cp {" v {" rg"qh" i tqwr" o gg"v"kp"i"0"Uq o g" eqmng"i"gu"vtck"p"cpf"rc {" pqvg"vcmg"tu"0" Oquv"htg"swgp"vn {" .c"pqvg"vcmg"t"ku" c"eq/y qtmgt"qt" rgg"t" y j q" xqnw"pvgg"tu" vq"vcmg"pqvg"u"fwtk"p"i" c" o gg"v"kp"i"0" Pqvg"u" o c {" dg"vcmg"p" y kvj" c"ncrv"qr"eq o rww"gt."qt"rcrg"t"cpf"rgp."vjgp" rj qvqe"rkgf"0"

Hqt" c" rgtu"qp" y kvj" jgct"kp"i" nquu" y j q" o wuv"nq"qm"cv"vjg"urgcmgt"qt"kpvg"trtgvt" hqt"eq o rtg"jgpuk"qp."c"pqvg"vcmg"t"rtqxk"fgu"v"yq"dgpg"l"vu"0" Fwtk"p"i"vjg" o gg"v"kp"i."vjg"rgtu"qp" y kvj" jgct"kp"i" nquu"ujqwn"f"ukv"pgzv"vq"vjg"pqvg"vcmg"t"Kh"jg"qt"ujg"ku"wpuw"tg"qh" y jcv"ku"urqmg"p."c"incpeg"cv"vjg"pqvg"vcmg"t"u"lqv"kp"i"u" o c {" jgnr"vq"enctkh"0" Ugeqp"fn {" .dgecwug"kv"ku"fkhl"ewnv"vq" y cvej" c"urgcmgt"cpf" y tkvg"cv"vjg"uc o g"vk o g."vjg"rgtu"qp" y kvj" jgct"kp"i" nquu" y knn"pggf"vq"tgn {" qp"vjg"pqvg"u"vcmg"p" hqt" c"tgeqt" f"qh"vjg" o gg"v"kp"i"0"

### Where:

C"pqvg"vcmg"t" o c {" dg"dgpg"l"ekcn"vq" c" rgtu"qp" y kvj" jgct"kp"i" nquu"cv"cp {" o gg"v"kp"i."nctig"qt"u o cmm."hqt o cn"qt" ecuwc"n"0"

### Locating note takers:

Oquv"pqvg"vcmg"tu"ctg" xqnw"pvgg"t"eq/y qtmgtu."encuu o cvgu"qt" rgg"tu"0"Vjg"dguv"pqvg"vcmg"tu"ctg" y knn"kp"i."jcxg" c" iqqf" i tcur"qh"eqpv"gpv"eqxgtgf."cpf"ctg" iqqf"cv"qt"i"cpk|kp"i"cpf"rtkqt"kvk|kp"i" kphqt o cvkqp"0"

### Additional Information:

Ugg"vjg" *Orientation to Serving Students who are Deaf or Hard of Hearing*"cvk" [www.pepnet.org/train.asp](http://www.pepnet.org/train.asp)

## PERSONAL LISTENING DEVICES (PERSONAL AMPLIFIERS)

### What:

Eq o rcev."jcpf"jgnf"fgxkeg"vjcv"ku"wugf"vq" c o rnk {" uqwpf"cpflqt"tgfweg" kpvgtg"tgp"eg"htq o "dcem" i tqwpf"pqkug"0" C" o ketqr j qpglc o rnk l"ecvkqp"wpkv" eqpppgevu"vq"vjg"wugt"u" gctrkgeg"qt"pgem"nqqr"d {" c" yktg"0"

### Where:

Wug"kp"ukvw"cvkqpu" y jgtg"vjg"urgcmgt"cpf"nkuv"gp"gt"ctg"cdng"vq"tg o ckp"kp" enqug"rtqzk o kv {" .ykvjqwv" c"nqv"qh" o xqg o gpv"dgvyggp"vjg o 0"



Pocketalker with loop

## Considerations:

### Does the user have hearing aids with telecoils?

É" Kh" {gu."qtfgt"vjg"tgeq o o gpfgf"kp fwevkqp"pgem"nqqr"qt"uknj qwgvgv"ugg"rc ig" **Receiving Sound**).

É" Kh"pq."urgek{ "gctdwf."qxgt"vjg"get"getr jppg"\*dgwvgt" ykvj "kp/vjg/get"ckfu+."qt"nk i j v y gki j v" j g c f u g v"\*ecp" cflwuv"vq" wug" ykvj "dgj kpf"vjg"get"ckfu+0

### Brands and Models:

Y knkc o u"Uqwpf"Rqemgvcnmg"Rtq

Uqpke"Uwrgt"Gct

" J RK/Okpkvgej

" Uqwpf"Yk|ctf

" Uqwpf"Fktgevt

### Price Range:

&52"/"&472" y kvj "ceeguqtkgu0

### Accessories:

É" Fktgevkqpcn" o ketqr jppgu"\*Hqewugf"uqwpf"tgegrvkqp+

É" Kpfwevkqp"pgem"nqqr"\*Hqt" wug" ykvj "vnggeqkn"gs wkr r g f" j g c t k p i " c k f u +

É" Uknj qwgvgv"\*Hqt" o qtg" c o rnk l e c v k q p + 0

É" Oketqr jppg"gzvppkqp"eqtf" hqt" kpetgcugf" fkuvcpeg" dgvy ggp"urgcmgt"cpf"nkuvpggt

É" Eqphgtpeg" o ketqr jppgu"ecp"dg"ugv"kp"vjg"egpvt"qh" c"vcdng" hqt" u o c m n i t q w r " i c v j g t k p i u 0

## SIGN LANGUAGE

### What:

C o g t k e c p " U k i p " N e p i w e i g " \* C U N + " k u " c " x k u w c n l i g u v w t c n " n c p i w e i g " w u g f " c o q p i " r g q r n g " y j q " c t g " f g c h . " v j g k t " h c o k n { . " c p f " h t k g p f u 0 " K v " k u " c " f k u v k p e v " n c p i w e i g " y k v j " k v u " q y p " u { p v e z " c p f " i t c o o c t 0 " Q v j g t " u k i p " u { u v g o u " c t g " w u g f . " r t k o c t k n { " k p " g f w e c v k q p c n " u { u v g o u . " k p " v j g " W p k v g f " U v c v g u 0 " V j g u g " q v j g t " u { u v g o u " \* U G G . " E w g f " U r g g e j . " g v e 0 + " c t g " p q " n c p i w e i g u . " d w v " t c v j g t " c " x k u w c n n { " e q f g f " G p i n k u j 0

### Where:

C p { q p g " y j q " y q t m u " h t g s w g p v n { " y k v j " r g q r n g " y j q " w u g " C U N " o c { " d g p g l v " h t q o " n g c t p k p i " v j g " n c p i w e i g 0 " " V q " u k i p " y g m n " g p q w i j " v q " e q p x g { " d c u k e " k p h q t o c v k q p " \* r g t j c r u " u w r r n g o g p v g f " y k v j " **Interactive Writing** + " k u " s w k v g " h g c u k d n g 0 " V q " d g e q o g " v t w n { " E w g p v " y k n n " t g s w k t g " c " o q t g " u k i p k l e c p v " e q o o k v o g p v " q h " v k o g " c p f " g p g t i { 0

### Considerations:

#### Is it necessary to communicate complex information?

É" C p " k p v g t r t g v g t " u j q w n f " d g " j k t g f " h q t " e q o r n g z " c p f l q t " j k i j / u v c m g u " e q o o w p k e c v k q p . " t c v j g t " v j c p " t g n k e p e g " q p " u q o g q p g " y k v j " d c u k e " u k i p " n c p i w e i g " u m k n n u 0

#### How long does it take to learn?

É" V j g " n g p i v j " q h " v k o g " v q " n g c t p " v j g " d c u k e u " q h " C U N " f g r g p f u " q p " v j g " n g c t p g t u u " p c v w t c n " c d k n k v { . " v j g " c o q w p v " q h " k p v g t c e v k q p " y k v j " f g c h " r g q r n g " y j k n g " n g c t p k p i . " c p f " c o q w p v " q h " v k o g " f g x q v g f " v q " r t c e v k e g 0 " C " i q q f " i t q w p f k p i " e c p " d g " g u v c d n k u j g f " k p " c d q w v " ; " o q p v j u 0

## Where to learn?

É C"fgch"g o r nq {gg" o c {"dg" y knkpi "vq" i kxg" ukip"ncpi wci g" encuugu"vq" eq/y qtmgtu0

É Ocp { "eq o o wpkv { "eqnngi gu"cpf" qti cpk | cvkqpu"qhhtg" ukip"ncpi wci g" encuugu0" Hqt" c"nkuv"qh"rtqitc o u"cpf" encuugu"kp" Oke jki cp"ugg < [www.michdhh.org/asl\\_deaf\\_culture/asl\\_training.html](http://www.michdhh.org/asl_deaf_culture/asl_training.html)

# STETHOSCOPES

## What:

Uvgvj queqrgu" fgukipgf" hqt" j gcnvj" r tqhguukqpcnu" y kvj" j gctkpi "nquu" gkvjgt" c o r nkh { "uqwpfu. "wug" gngvtpkeu. "qt" kpvgt hceg" y kvj" c" R F C" hqt" c" xkuwcn" fku rnc { 0" Uq o g" uvgvj queqrgu" ecp" dg" wugf" y kvj" c" rcvej" eqtf" hqt" c" eqejngct" k o rncpv0" Uq o g" jcxg" f nvgtu" vq" kuqncvg" urgek f e" uqwpfu0" Vjg" uvgvj queqrg" ejqugp" u j qwnf" o cvej" fgi tgg" qh" c o rnk f e cvkqp" tgs wktgf" cpf" lqd" tgs wktg o gpvu0



V o šf- Ězy h r z } ! a x ! š z

## Considerations:

É Ocmg" uwtg" j gctkpi "ckfu" qt" eqejngct" r tqeguugt" ctg" c flwuvf" vq" g o r j cuk | g" nq y gt" htgswgpekgu0

## Where:

Og fkecn" gpxktqp o gpvu0

## Brands and Models:

Ocp { "dtcpfu0" Ugg" vjg" y gd" ukvg" dgnqy" hqt" fgvcknu0

## Price Range:

&4 ; ; /" &682

Information from the Association for Medical Professionals with Hearing Losses:

<http://www.amphl.org/stethinfo.html>

# SWEAT BANDS FOR HEARING AIDS OR BEHIND-THE-EAR COCHLEAR IMPLANTS

## What:

U o c n n" eqvvpq" unggxgu" vjcv" f v" qxgt" dgj kpf/ vjg/ gct" j gctkpi "ckfu" qt" eqejngct" k o rncpv" fgxkegu0" Tgfweg" o qkuvwtg" cpf" fktv" vjcv" ecp" uggr" kpqv" vjg" j gctkpi "ckfu." kpvgt hgtkpi " y kvj" vjg" fgnkecvg" ektewkvt { 0" Ycu jcdng" cpf" tgwucdng0



Hearing Aid Sweat Bands

## Where:

J gctkpi "ckf" u y gcv" dcpfu" ctg" gurgekcn { "k o rqtvcpv" kh" vjg" wugt" ku" y qtmkpi "kp" j w o kf" qt" fktv { "gpxktqp o gpvu. "qt" hqt" rgqrng" y j q" rgturktg" j gcxkn { 0

## Considerations:

Eq o g" kp" fkhhtgtpv" uk | gu" cpf" eqnqtu0" Kpfkecvg" o cmg" cpf" o qfgn" qh" j gctkpi "ckf" y jgp" qtfgtkpi0" C" eqejngct" fgxkeg" y knn" tgs wktg" cp" ZN" uk | g0



**Price Range:**

&39"hqt" c"rcemc i g"qh"v y q0

# TIMERS

**What:**

Vk ogtu"v j cv" wug" Ecu j k p i "nki j v" qt" xkdtcvkqpu"kpuv g c f" qh" cp" cw fkdng" cnc t o 0" Oq f gnu" kpenw f g" vcdng" vqr. "dqf { / y qtp. "qt" r qemg v" o q f gnu 0" V j g t g" ctg" cnuq" y cve j g u" y kv j " xkdtcvk p i " vk o gtu" dwknv" kp0

**Where:**

Wug" y j gp" dcem i tqwpf" p qkug" qt" j gctk p i "nquu" o cmg" kv" fkh l ewnv" vq" j gct" cp" cw fkdng" vk o gtu" Eqpukf g t" hqt" c" p qku { "mkve j gp" qt" qv j g t" gp xktq p o gpvu" y j g t g" c" vk o g t" ku" p g g f g f 0

**Brands and Models:**

Vtkrng" Vgm" V k o g t  
Kpxkukdng" Enqem" KK  
XkdtcNKVG" Xkdtcvk p i " Cnc t o" y cve j  
Ukngpv" Cnc t o  
Xkdtcvk p i " Mg { " E j ck p



Pocket Clock/Timer

## Speech-to-Text Accommodations

Urgge j /vq/Vgzv" ceeq o o q f cvkqpu" eqpxgtv" urqm g p" eq o o wpkecvkq p" kp v q" tgc fcdng" vgzv" y kv j k p" o q o gpvu" qh" v j g" wvgtcpeg 0" V j g" vgzv" ku" fkurnc { g f" hqt" v j g" wugt" vq" tgc f 0" V j g" v y q" rtk o ct { "hqt o u" qh" urgge j /vq/vgzv" ceeq o o q f cvkqpu" ctg" fguetkdg f" dgnq y 0" Hqt" c f fkvkqpcn" kphqt o cvkq p" t g i ct f k p i " cmn" v j g" urgge j /vq/vgzv" u { uv g o u" ugg < [stsn.org](http://stsn.org)

# CART

**What:**

ECTV" \*Eq o r wvgt" Ck f g f" Tgc n v k o g" Vtc puetkrvkq p" ku" c" ugtxkeg" r t q x k f g f" d { " c" eqw t v" t g r q t v g t" w u k p i " c" u v g p q i t c r j k e" o c e j k p g" n k p m g f" v q" c" eq o r wvgt 0" ECTV" r t q x k f g u" c" x g t d c v k o " v t c p u e t k r v k q p" q h" c m n" u r q m g p" n c p i w c i g 0" Qh" v j g" urgge j /vq/vgzv" ceeq o o q f cvkqpu. "ECTV" r t q x k f g u" v j g" o q u v" eq o r n g v g" c p f" c e e w t c v g" v g z v" t g r t q f w e v k q p" q h" u r q m g p" r t q e g g f k p i u 0"

**Where:**

ECTV" ku" o q u v" q h v g p" w u g f" c v" e q p h g t g p e g u" c p f" n c t i g" i t q w r" g x g p v u" \* r t q l g e v k p i " q p" c" n c t i g" u e t g g p + 0" ECTV" ku" h t g s w g p v n { " w u g f" k p" e q n g i g" e n c u u t q q o u" c p f" h q t" o g g v k p i u 0" K v" ku" p q v" c r r t q r t k c v g" k p" g p x k t q p o g p v u" y j g t g" v j g" w u g t" o w u v" o q x g" c t q w p f" h t g s w g p v n { " u q" v j c v" v j g" u e t g g p" ku" p q v" c n y c { u" x k u k d n g 0

**Considerations:**

**Does the user have average or better reading comprehension?**

E' Dgecwug" ECTV" vtc puetkrvkqpu" ctg" xgtdevk o. "v j g t g" ku" c" i t g c v" f g c n" qh" v g z v" v q" t g c f. " c p f" p q v" c m n" ku" g u u g p v k c n" v q" w p f g t u v c p f k p i " v j g" e q p e g r v u 0" V j k u" o c { " d g" q x g t y j g n o k p i " v q" u q o g" y kv j " n g u u" f g x g n q r g f" t g c f k p i " u m k n n u 0

**Is precise information important?**

É ECTV/vtcpuetrkvpkuvu"ctg"jki jn{"umknngf"rtqhgaukqpcnu."tgpfgtkpi "c"y qtf/hqt/y qtf"vtcpuetrkvr"y kvj "c"  
jki j "fgitgg"qh"ceewtce{0

**Finding a CART provider:**

Vjgtg"ctg"ugxgten"eq o rcpkgu"y j q"rtqxfkfg"ECTV"kp"Okejki cp0"Vjgtg"ctg"enuq"Kpvgtpgv"eq o rcpkgu"vj cv"  
rtqxfkfg"tg o qvg"ECTV0"Ugg"vj g"y gd"ukvg"dgnqy "hqt"Okejki cp"tguqwtegu0

**Price Range:**

&82/"&372"rgt"j qwt"kpenwfkpi "vtcxgn"vk o g."vtcpuetrkvr"gfkvkpi."cpf" o kngc ig0

**For more information see:**

[www.michdhh.org/assistive\\_devices/cart.html](http://www.michdhh.org/assistive_devices/cart.html)

## C-PRINT® AND SIMILAR SPEECH-TO-TEXT ACCOMMODATIONS

**What:**

E/Rtkpv"cpf"uk o knct"urggej/vq/vgzv"ceeq o o qfcvkqpu"uggm"vq"rtqxfkfg"c"o gcpkpi/hqt/ o gcpkpi "vtcpuetrkvr"  
qh"urqmgp"eq o o wpkecvkqp0"Vjgug"u{uvgo u"ygtg"fgukipgf"vq"o gg"vj g"pggfu"qh"fgch"cpf"jctf"qh"jgctkpi"  
uvwfgpvu"kp"gfweckvqpcn"ugvvpki u0"Cu"uwej."vj g{"rtqxfkfg"cfkfkqpcn"hgcvwtgu"cpf"ugtxkegu"uwej"cu"xqkekpi"  
hqt"vj g"wugt."uwf{"ckfu."cpf"vyq/y c{"eq o o wpkecvkqp"dgv y ggp"vj g"ecrvkqpkuv"cpf"vj g"wugt0

Uq o g"E/Rtkpv"ecrvkqpkuv"wug"cwvq o cvke"urggej"tgeqipkvkqp"\*CUT+"y kvj "c"fkvecvkqp"o cum"\*vq"o wvg"vj g"  
uqwpf"qh"vj gkt"xqkeg+"vq"cw i o gpv"v{rkpi 0"Kv"ku"k o rqtvcpv"vq"pqvg"vj cv"E/Rtkpv"vtckpki "cpf"xqkeg"rtq f n k p i "  
kp"vj g"eq o r wvg"ctg"tgs wktgf"ht"CT"vq"y qtm"ghhgevkn gn{0

E/Rtkpv"fqgu"pqv"cwvgo rv"vq"rtqxfkfg"c"xgtdevk o "vtcpuetrkvpk0"Vj g"cfxcpcv i g"ku"vj cv"vj g"vgzv"rtqfwegf"ku"  
o qtg"ceeguukdng"ht"vj qug"y kvj "nguu"fgxgnqrgf"tgc f k p i "umknmu."cpf"vj g"vtcpuetrkvr"ku"pqv"cu"ew o dgtuq o g"  
y j gp"wugf"ht"uwf{"rwt r qugu0"Qp"vj g"qvjgt"j c p f."ht"vj qug"wukpi "vj g"vtcpuetrkvpk"vq"cw i o gpv"j gctkpi."  
vj g"fkhhgtgpeg"kp"gzcev"y qtfu"wugf"o c{"dg"eqphwukpi 0

**Where:**

Fgukipgf"ht"encuutqq o "wug."E/Rtkpv"o c{"cnuq"dg"wugf"kp"dwukpguu"ugvvpki u0"Dgecwug"o wej"nguu"vtckpki "ku"  
tgs wktgf."c"eq/y qtmgt"y kvj "i q q f"v{rkpi "umknmu"ecp"dg"vtckpgf"vq"ecrvkqp"tcvjgt"swkenn{0"Nkmg"ECTV."vj gug"  
ugtxkegu"tgs wktg"vj g"wugt"vq"xkgy"c"uetggp."uq"gpuxtq o gpvu"y kvj "c"i tgc"v"fgcn"qh"o qxg o gpv"qt"qvwfqqt"  
xgpwgu"o c{"pqv"y qtm" \*g0i0"r j {ukecn"gfweckvqpcn"encuu"qt"eqpuvtwekqp"ukvg0+

Tg o qvg"ecrvkqpkpi "ku"dgeq o k p i "cxckncdng"kp"uq o g"ctgcu0"Wukpi "vj g"Kpvgtpgv"cpf"c"r j qpg"nkpg."vj g"  
ecrvkqpkuv"o c{"dg"kp"c"fkhhgtgpv"nqecvqpcn"vj cp"vj g"rgtuqp"tgegkxkpi "vj g"ecrvkqpkpi "ugtxkeg0

**Considerations:**

**Does the user need to have the captionist voice questions?**

É Kh"vj g"wugt"fqgu"pqv"jcxg"kpvgmnikdng"urggej"cpf"y kmn"pggf"vq"cum"swgukqpu"qt"fkcnqi"y kvj"qvjgtu."E/  
Rtkpv"o c{"dg"rtghgttgf"qxgt"ECTV0"E/Rtkpv"uqhv y ctg"rtqxfkfg"ht"kpvgtecvkqp"dgv y ggp"ecrvkqpkuv"cpf"  
wugt."cpf"vj g"ecrvkqpkuv"ecp"xqkeg"swgukqpu"qt"eq o o gpvu"v{rgf"d{"vj g"wugt0

**Does the user have average or lower reading comprehension?**

É Vj g"cdtdgxkcvgf"vgzv"qh"E/Rtkpv"y kmn"rtqxfkfg"o gcpkpi "y kvj qvw"gzvtcpgqwu"eqpvgpv."y jkej"ku"rtghgttgf"  
d{"uq o g0

É" Pqv"cp"cr rtqr tkcvg"ceeq o o qfcvkqp"hqt"pqp/tgcfkpi "CUN"wugtu0

**Brands:**

E/Rtkpv"  
V{ rgy gmn

**Finding a captionist:**

É" Vjgtg"ctg"xgt{ "hgy"E/Rtkpv"ecrvkqpkuvu"kp"Okejki cp0"Eqpvcev"Okejki cp"Ectggt"cpf"Vgejpkecn"  
Kpuvkwvvg."Fcxg"Rqtvgthqt"kpht o cvkqp"cdqww"vtckkpi "cv"\*48;+"886/;43;0  
É" E/Rtkpv"vtckkpi "ku"cxkncdng"qp/nkpg"cpf"vcmgucdqww"4" o qpvju"vq"eq o rnvvg0"

**More Information:**

É" Ugg"vjg"E/Rtkpv" ygd"ukvg<"<http://www.ntid.rit.edu/CPrint/>  
É" Eqpvcev"Lwnkg"Gemjctfv<"[jewel@chartermi.net](mailto:jewel@chartermi.net) qt"4531;44/4;65

# Telephone Accommodations

## AMPLIFIED TELEPHONES

**What:**

C o rnk f g f "vgngr j qpgu"ctg"wugf"kp"rnceg"qh"uvpcfctf"r j qpgu0"Oqfgnu"jcxg"c"  
xctkgv{ "qh"hgcwvtgu"kpenwfkpi "vqpg"cf lwuv o gpv."xqnw o g"dqquv."nqwf"tkpi gt."xkuwcn"  
ukipengtu."o go qt { "dwwqpu."ecrcekv{ "hqt" o wnvkrng"nkpgu."cpf"rqygt"cfcrvgtu0

**Where:**

Cp{ y jgtg"c"uvpcfctf"r j qpg"ku"wugf0"Pqv"cn" o qfgnu"ctg"eq o rcvkdng"ykvj "cn"  
qh f eg"r j qpg"u{ uvgo u0"Dg"uwtg"vq"cttcpig"htc"52/fc{ "vtkn"rgtkqf"r tkqt"vq"  
r wtejcug0"

**Terminology**

ö J gctkpi "Ckf"Eq o rcvkdng÷" o gcpu"vjg"r j qpg"jcu"c"vgngeqkn"dwknv"kpqv"vjg"r j qpg0"  
ö Xqnw o g"eqpvtn÷" f qgu" PQV" o gcp" c o rnk f g f ."dww"xqnw o g"ecp"dg"cf lwuvgf0  
ö C o rnk f g f ÷" o gcpu"jcv"vjg"r j qpg" c o rnk f g u"cv"ngcuv"3: "fD0"

**Considerations:**

**J q y " o w e j " c o r n k f e c v k q p " k u " p g g f g f A**

É" Rj qpgu"tcpig"kp" c o rnk f e c v k q p " d q q u v " h t q o " 4 2 " f D " v q " 7 7 " f D 0 "  
q" O k n f " v q " o q f g t c v g " n q u u < " 4 2 / 5 2 " f D " d q q u v "  
q" O q f g t c v g " v q " u g x g t g < " 5 2 / 6 2 " f D " d q q u v "  
q" U g x g t g " j g c t k p i " n q u u < " 6 2 / 7 7 " f D " d q q u v "

Ctg" o wnvkrng"nkpgu"tgswtgkf."uwej"cu"kp" o quv"qh f eg"ugvvpkiuA

**If other people need to use the same phone, can volume boost be easily turned on and off?**

**Are lighted keypad or large size buttons needed?**



V a \$ f - É z y X ! @ y t z a a e } ! % z

**Is the phone or phone system digital or analog?**

É" Pqv"cm"r j qpgu"qt"co rnk lgtu"y qtm"y kvj"cm"u {uvgo u0"Hkpf"qvv"kh"vjg"r j qpg"qt"r j qpg"nkpgu"ctg"fkikvcn"qt"cpncq i"dgqgtg"tgugcte jkpi"ceeq o o qfcvkqpu0

**J qy"y km"vjg"rgtuqp"dg"ngtvgf"vq"kp eq o kpi"ecnuA" J qy"y km"cnqwf"tkpig t"qt"Æcu jkpi"nkijv"ko rcev"co-workers and others?**

É" Oquv"co rnk lgtf"r j qpgu"j cxg"c"Æcu jkpi"nkijv"qt"nqwf"tkpig t0" J qy gxgt."uq o g"ukvvcvkqpu"y km"tgs wktg"co o qtg"xlukdng"ngtv."uwej"cu"c"vcdng"nc o r"vjcv"Æcu jgu"y jgp"vjg"r j qpg"tkpiu"qt"c"uvtqdg"o qwpvgf"qp"vjg"y cmm0"Ugg"Alerting Systems.

**Is a cordless phone, built in answering machine, caller ID or other feature required?**

É" Oqfgnu"ctg"cxckncdng"vjcv"ctg"gs wkr r g f"y kvj"vjgug"ur gekn"hgcvwtgu0

**Models and Brands:**

C o g t k r j q p g  
Vngvcmgt"d{ "Y kmkc o u"Uqwpf  
Y cmgt"Enctkv {  
EngetUqwpfu  
Wnvtcvge"Et { uvcn"Vqpg

**Price Range:**

&6;"/"&572

**Accessories:**

É" Uq o g"r j q p g u"j c x g"e q e j n g c t"r c v e j"e q t f" h q t" w u g"y k v j" c"e q e j n g c t" k o r n c p v 0  
É" K p f w e v k q p"p g e m"n q q r"y q t m u"y k v j"v g n g e q k n u 0

# CAPTEL™

**What:**

EcrVgn"ku"c"vgngr j qpg"vjcv"fkurnc {u"vgzv"ecrvkqpkpi"qh"vjg"urgcmgtu"y qtfu0" Vjg"rgtuqp"y kvj"j gctkpi"nquu"wugu"j gctkpi"cpf"urggej"vq"eq o o wpkecvg0"C" tgnc { "ugt xkeg"rtq xkfgu"vgzv"qh"cmn"y qtfu"urqmgp"d { "vjg"qvjgt"rctv { "vq"gpj cpeg" eq o r t g j g p u k q p 0"V j k u"v g z v"ku" x k g y g f"q p" c"u o c m n"u e t g g p"d w k n v" k p v q"v j g"E c r V g n" r j q p g 0

**Where:**

Okejki cp"ncwpej g f"EcrVgn"ugt xkeg"kp"Lwn { "42280"Vjg"ugt xkeg"ku"cxckncdng" pcvkqpy kfg"vq"Hgfgtcn"g o rnq { ggu"\*cevkxg"qt"tgvtgf+."xvgtcpu."cpf"WU"Vtkdcn" o g o d g t u 0"Hq t" o q t g" k p h q t o c v k q p"u g g"v j g"E c r V g n"y g d"u k v g" d g n q y 0



CapTel

**Considerations:**

Ku"vjg"wgut"wpcdng"vq"j gct"vgngr j qpg"eqpxgtucvkqpu"y kvj"cp"co rnk lgtf"vgngr j qpgA

**Is CapTel service available?**

**Brands and Models:**

Wnvtcvge"EcrVgn"

**Price Range:**

Vjg"rjppg"ctg"ewttgpn{"\*Lwn{"4228+"cxckncdng"ht"&;;"vq"Okejki cp"tgukfgpvu0

**For more information:**

Ygkvdtejv"Eq o o wpkecvkqp"3/:22/455/;352"X1VV [

[www.captionedtelephone.com/](http://www.captionedtelephone.com/)

## CELL PHONES AND ADAPTERS

Egnnwncr"rjppgu"jcxg"tgxqnvkqpk|gf"vngnrjppg"eq o o wpkecvkqp"dvw"ctg"qhvgp"pqv"ceeguukdng"vq"rgqrng" ykvj"jgctkpi"nquu0"Tgegpv"twkpiu"d{"vjg"Hgfgtcn"Eq o o wpkecvkqp"Eq o o kuukqp"\*HEE+"tgswtg"cmn"egnn" rjppg"o cpwhcevtgtu"vq"o cmg"cv"ngcuv"v y q"o qfgnu" y kvj"vgngeqknu"dwknv"kp0"Oqvqtqnc"jcu"vgngeqkn"dwknv" kp0vq"cmn"qh"vjgkt"egnn"rjppgu0"Vjg"vgngeqknu"ujqwnf"o cmg"vjg"rjppg"o qtg"eq o rvcvkdng" y kvj"jgctkpi"ckfu"qt" eqejngct"fgxkegu" y kvj"vgngeqknu0"Jqy gxgt."pqv"cmn"rjppgu"y qtm" y kvj"cmn"jgctkpi"ckfu0"Dghqtg"rwtejcukpi"c" urgekfe"o cmg"qt"o qfgn"kv"ujqwnf"dg"vguvgf" y kvj"vjg"jgctkpi"ckf"qt"eqejngct"fgxkeg"vgngeqkn"vwtpgf"0qp0u

### Acoustic Amplifiers

**What:**

Hqt"rgqrng" y kvjqwv"jgctkpi"ckfu"qt" y jqug"jgctkpi"ckfu"fq"PQV"jcxg"vgngeqkn."vjg"fgxkeg"eqppgevu"vq"c" egnn"rjppg"cpf"co rnk l gu"vjg"uqwpf"ngxgn0"Ocp{"jcxg"cp"cvcejgf"o ketqrjppg"ht"jcpfu/htgg"rjppg"wug0" Jgctkpi"ckf"wugtu"oc{"pggf"vq"tg o xqg"ckfu"dghqtg"wukpi"cp"ceqwuvke"co rnk l gt0

**Brands & Models**

GV [ EEqo  
GCTYCTG

**Price Range:**

&67"/"&347

### Induction Amplifiers

**What:**

Vq"ko rrtqyg"fkikvcn"egnn"rjppg"nkuvgpki"ht"rgqrng" y kvj"jgctkpi"ckfu"lv" y kvj" c"vgngeqkn0"Vgngeqkn"o wuv"dg"vwtpgf"QP" y jgp"wukpi"cp"kpfwvkqp"co rnk l gt0" Oquv"o qfgnu"jcxg"cp"cvcejgf"o ketqrjppg"ht"jcpfu/htgg"rjppg"wug0"Hqt" rgqrng" y kvj"vgngeqkn."cp"kpfwvkqp"co rnk l gt" y knn"rtqxfg"vjg"dguv"uqwpf0" Oqfgn"ejqugp"oc{"dg"fgvgtokpgf"d{"v{"rg"qh"jgctkpi"ckf"\*dgjpf/vjg/gct"qt" kp/vjg/gct+"cpf"egnn"rjppg"jgcfugv"lcm0

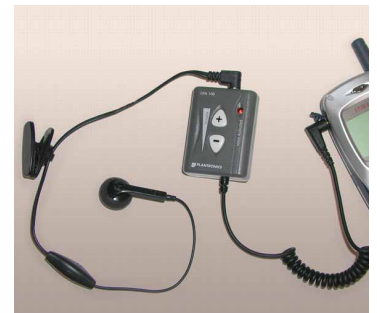
**Brands and Models:**

E J CVKU" Jgctkpi"ckf"Vngnrjppg"Kpvgteqppgevu"U{uvgo

E Uqog"egnn"rjppg"o cpwhcevtgtu"jcxg"vjgkt"qyp"o qfgnu"fgukipgf"vq"lv"vjgkt"rjppgu0"EJCCOR."ht" gzc o rng."ku"wugf" y kvj" Pqmkc"rjppgu

**Price Range:**

&6;"/"&382



b|w-iz }zvy^z« v m \$t-Éz0

Information on cell phones and hearing aids:  
[www.hearingloss.org/hat/TipsWirelessPhones.htm](http://www.hearingloss.org/hat/TipsWirelessPhones.htm)

## TELEPHONE ADAPTERS

### What:

C"u o cnn" fgxkeg"vj cv"ecp"dg"cwcejgf"vq" c"uvcpfctf"vgngr j qpg"vq" k o rtqxf"nkuvgpki 0"

### Where:

Ecp"dg" wugf" ykvj" cp{ "uvcpfctf"vgngr j qpg 0"Uvtcr/qp" o qfgnu"ctg"uwkvcng" hqt" wug" qp" o wvkrng" r j qpgu 0

### Considerations:

#### Does the user have hearing aids with telecoils?

É" Kh" wugt" jcu" jgctkpi" ckfu." ykvj" qt" ykvj" qww" vgngeqknu." cpf" pggfu" c" dqquv" vq" uqwpf" vj cv" ecp" dg" wugf" ykvj" cp{ "vgngr j qpg" ugg" **Strap-on Amplifier** dgnq y 0

É" Kh" wugt" jcu" jgctkpi" ckfu" ykvj" qww" vgngeqkn" ku" vj g" vgngr j qpg" gctrkgeg." pgzv" vq" vj g" jgctkpi" ckf." etgcvkpi" hggfdcem" \*c" y j kuvnkp i" qt" uswgcnkpi" uqwpf+A" Ugg" **Feedback Reducers** 0

É" Kh" vj g" wugt" pggfu" o qtg" c o rnk l ecvkqp" qp" c" vgngr j qpg" vj cv" ku" wugf" htsgwgvn{." eqpukfgt" cp" **amplified telephone**" qt" **in-line amplifier.**

## Strap-on Amplifiers

### What:

Kpfwevkqp" o qfgnu" etgcvg" uvtqpi gt" kpfwevkqp" lgnf" hqt" k o rtqxf" nkuvgpki" wukpi" vgngeqkn" gswkr rgf" jgctkpi" ckfu 0" Uk o rng" c o rnk lgtu" kpetgcug" xqno g" cdqwv" 47" fD" cdqxg" pqt o cn" ngxgn 0" C" uvtcr" vg o rqtctkn{ "cwcejgu" vj g" c o rnk lgt" vq" vj g" gct" rkgeg" qh" c" uvcpfctf" vgngr j qpg 0

### Where:

Wug" ykvj" cp{ "vgngr j qpg 0" Fgxkeg" ku" rqtvcng" cpf" eq o gu" ykvj" ectt{ kpi" ecug 0

### Brands and Models:

Rj qpgct" Kpfwevkqp" Uvtcr/qp" C o rnk lgt  
C o gtrk j qpg" Uvtcr/Qp" Rj qpg" C o rnk lgt

### Price Range:

&46"/"&6;



h@vS8!¥V#S8:Èz0

## Feedback Reducers

### What:

Hqc o "ewujkp" cwcejgu" vq" vj g" gctrkgeg" qh" c" uvcpfctf" vgngr j qpg 0" Vj g" ewujkp" etgcvgu" c" dwhhgt" dgy yggp" vj g" jgctkpi" ckf" cpf" r j qpg" gctrkgeg" vq" tgfweg" hggfdcem 0



Feedback Reducer

**Where:**

Cp{"uvpcfctf"vgngr j qpg"kp" j q o g"qt"qh ħ eg0"C"egnn" r j qpg" o q fgn"ku"cxckncdng0

**Brands and Models:**

Vnggct"Cfcvgt  
Wpkxgtucn"Hqc o "R j qpg"Rcf  
Vgngr j qpg"Tgegkxgt"Ceqwuvke"Eqwrngt  
Egmn/W/ J gct

**Price Range:**

&5"/"&37

### In-Line Telephone Amplifiers

**What:**

Kp/Nkpg"c o rnk ħ gtu"rnw i "kp"dgv yggp"vjg" j cp fugv"cpf"vjg"dcug"qh"vjg"  
vgngr j qpg0"Dqquvu"uqwpf"wr"vq"62"fD0"Uq o g" o q fgnu" j cxg"xqmw o g."vqpg."  
cpf"htgswgpe{"cflwuv o gpvu0"Rtqxkfg"c" j ki jgt"swcnkv {"qh"c o rnk ħ ecvkqp"vjcp"  
uvtr/qp"c o rnk ħ gtu"dww"ctg"nguu"rqtvcdng0

**Where:**

J q o g"qt"qh ħ eg"vgngr j qpg0"Pqv"uwkvedng"hqt"rqtvcdng" r j qpgu"qt"vj qug"  
ykvj"vjg"fkcn"kp"vjg" j cp fugv0"Uq o g" o q fgnu" y qtm"dgwgt" ykvj" fki kven"cpf"  
gngvtqpke" r j qpgu"vjcp"qv jgtu0"Cum"vjg"xgpft" hqt"tgeq o o gp fcvkqpu"cpf" c"  
vtken"rgtkqf0

**Brand and Models:**

Rncpvtqpkeu  
C o gtr j qpg  
Ycnmgt"Enctkv {  
Cflwuv/c/Vqpg

**Price Range:**

&46"/"&36;



^%&-%z v o \$t-Éz0

### TWO-WAY TEXT PAGERS

**What:**

Vyq/yc {"vgzv"rc i gtu"ctg" c"eq o o wpkecvkqp"cnvgtpcvkxg" hqt"rgqrng"  
wpcdng"vq" j gct"qp" c"egnmwncr" r j qpg0"Vjgug"u o cnn."nki j v."fgxkegu" j cxg" c"  
S Y GTV [ "mg{dqctf"cpf"NGF"uetggp" hqt" g/ o ckn"dcugf"eq o o wpkecvkqp0"  
Vgzv"rc i gtu"ctg"wugf"vq"tgej"cp{qpg."cp{vk o g."htq o "cn o quv"cp{ y jgtg0"  
Vjg {"eq o o wpkecvg"vq"qv jgt"rc i gtu."eq o rwwgtu."qt"vj tqw i j "[IP Relay](#)  
vq"vgngr j qpgu0"C"xkdtcvqt"cngtvu"vjg"wugt" y jgp" c" o guuc i g"cttkxgu0"Uq o g"  
rc i gtu" j cxg"gzvtc"ugtxkeg"hgcvwtgu"uwej"cu"ugpfkpi" hcz."nkxg"VV [ "ejcv."  
kpucvpv" o guuc i g"ejcv."xqkeg"vq"vgzv"qt"vgzv"vq"xqkeg." Ygd"ceeguu." fktgev"  
eqppgevkqp"vq"CCC" o qvqt"enwd"qt"qti cpk | cvkqpcn"vqqnu0



T-Mobile Sidekick

**Where:**

Vjgug"vqvcmm{"rqtvcndng"fgxkegu"ctg"qpn{"tguvtkevgf"d{"ugtxkeg"tcpig."cu"vjg{"ctg"uocnn"gpqwi"j"vq"dg"ecttkgf"kp"r"rqemgv"qt"rwtug0"Uk oknct"vq"egnn"rj"qpgu."pqv"cnm"eqo"rcpkgu"ugtxkeg"cnm"ctgcu0"Ocmg"uwtg"vjcv"vjg"ugtxkeg"ku"cxckncdng"kp"vjg"ctgc"pggfgf0"Oquv"ogv"tqrqnkvc"ctgcu"jcxg"ugtxkeg"eqxgtcig."uqog"twtcn"ctgcu"fq"pqv0

**Considerations:**

Ku"jgctkpi"qp"e"egnm"rj"qpg"vqq"fkhl"ewnv"qt"ko"rqukdngA"

**Does the area required have text messaging service available?**

**What options are available for monthly service plans and membership?**

**Is a 14-30 day trial period permitted?**

**Brands and Models:**

- " Tko
- " V/Oqdkng
- " Oqvqtqnc
- " Vtgq

**Price Range:**

- É" Rtkegu"cpf"rcemcigu"xct{"ykgfn{0"
- É" Rcigtuequv"dgyyggp"&5;/&5;;"fgrgpfkpi"qp"hgcvwtgu"cpf"ugtxkeg"eqpvtcev0
- É" Oqpvjn{"ugtxkeg"hggu"ctg"dgyyggp"&37"cpf"&821"oqpvj0
- É" Cevkxcvkqp"hggu"oc{"cr rn{0"

**For more info see the web site below or contact a local wireless phone provider:**

[www.michdhh.org/assistive\\_devices/two\\_way\\_pagers.html](http://www.michdhh.org/assistive_devices/two_way_pagers.html)

## TTY OR TDD

**What:**

C"VV ["ku"wugf"kpuvpcf"qh"cxqkeg"vgngrj"qpg"d{"rgqrng"wpdcng"vq"jgct"qp"vjg"rj"qpg0"C"uocnn"SYGTV ["mg{dqctf"cpf"fkurnc{"uetggp"rnw"iu"fktgevn{"kpvc"eqpxgpkqpcn"rj"qpg"nkpg"qt"ecp"dg"wugf"cnqpi"ykvj"cu"uvcfctf"rj"qpg0"Vjg"wugt"v{"rgu"cu"oguucigu"y"jkej"ecp"qpn{"dg"tgegkxgf"d{"cpqvjgt"VV [0"

C"relay service"oc{"dg"wugf"y"jgp"fguktupi"vq"ecnm"uqogqpg"yjq"fqgu"pqv"jcxg"cu"VV [0"

VFF"ku"cpqvjgt"pcog"hqtv"vjg"ucog"fgxkeg0

**Where:**

C"VV ["ku"oquv"qhvgp"wugf"cv"cu"uvcvkqpc"nqecvkqp"nkmg"cu"jqog"qt"qhleg0"Rqtvcndng"fgxkegu"ctg"cxckncdng."



TTY with Telephone



y jkej""ecp"fv"kp"c"rwtug"qt"dtkgh"ecug()

**Considerations:**

**Is a portable unit required?**

**Is a record of conversations needed or are there likely to be interruptions during a call, requiring a record?**

É" Uq o g"wpkvu"eq o g"y kvj" c" rtkpvgt()

**Is an answering machine required?**

É" C"dwknv"kp"cpu y gtkp i" o cej kpg" y knn" fgeqfg"VV [ "uk i pcnu()

**Will the person want to speak while reading the other person's message?**

É" Uq o g"VV [ " o qfgnu" o c { " dg" wugf" y kvj " [VCO](#) " y kvj qwv" c f fkvkqpcn" g swkr o gpv()

**Is mobile use required?**

É" Uq o g" o qfgnu"ecp"dg"eqppgevgf"vq" c" egnnwnct" r j qpg() [ qw" y knn" pggf" vq" mpqy " kh" v j g" egnnwnct" ugtxkeg" ku" cpcnqi" qt" fki kvcn" dghqtg" e j qqkpi" c" VV [ ()

**Would a computer, with the ability to retrieve messages from multiple locations, be more convenient than a TTY?**

É" Pgzvcnm"ku" c" ugtxkeg" v j cv" cmqy u" VV [ " ecnu" vq" dg" o c fg" xkc" eq o r wvgt" cpf" kpvgtpgv()

" Ugg" [www.nextalk.net](http://www.nextalk.net).

**Brands and Models**

Wnvtcvge

Mtqyp

VgzvNkpm" Oqdkng

C o gtkr j qpg

**Price Range:**

&3 ; ; "/" &822

**Accessories:**

É" Gzvgtpcn" o kpk" rtkpvgt

É" Nct i g" xkuwcn" fkurnc {

É" Eki ctgvgv" nki j vgt" r q y gt" ecdng

É" VV [ /" Xqkeg" C o rnk l g f" cpu y gtkpi" o cej kpg

## RELAY SERVICES

**What:**

C" ugtxkeg" v j cv" gpcdngu" rgqrng" y j q" wug" c" VV [ . " kpvgtpgv" eqppgevgf" eq o r wvgt. " qt" vgzv" o guuc i kpi" vq" eq o o wpkecvg" y kvj" cp { " eqpxgpvkqpcn" vngnr j qpg" v j tqw i j" c" tgnc { " qr gtcvqt() Ugg" [Video Relay Services](#) " hqt" cpqv j gt" hqt o " qh" tgnc { " ugtxkeg()

**Where:**

Tgnc { " Ugtxkegu" ctg" cxckncdng" v j tqw i j qwv" v j g" Wpkvgf" Uvcvgu() Eqp l f gpvkcn" ecnu" ecp" dg" o c fg" cp { y j gtg" v j tqw i j" v j g" tgnc { " qr gtcvqt. " cv" cp { " vk o g. " hqt" cp { " rwtrqug()

CeeguuvgngrjppgTgnc{"Ugtxkegu"d{"fkcnp i"9330  
KpvgtpgvRtqvqeqlTgnc{"\*cnuq"ecmgf"KR" Tgnc{"+ku"ceeguugf"xkc"vjg"Kpvgtpgv"cf ftguu"qh"vjg"rtqxfgt"\*ugg"  
dgnqy+0

**Considerations:**

**Does the caller prefer to use voice while seeing the other party's words in text?**

É Ugg" [Voice Carry Over \(VCO\)](#)

**Telephone Relay Provider**

OkejkicpTgnc{"Egpgvt"ku"c"ugtxkeg"qh"UDE"rtqxfkpi"vgngrjppglVV["tgnc{"hqt"ecnnu"kpkvkcvgf"kp"  
Okejkicp0

**Internet Protocol Relay Providers**

OEK"KR/Tgnc{<<http://www.ip-relay.com/index.htm>  
JcoknvqpKpvgtpgvTgnc{<<http://www.hiprelay.com/>  
Urtkpv"KR" Tgnc{<<http://www.sprintrelayonline.com/>  
UqtgpguqpTgnc{<<http://www.siprelay.com/>

**Price Range:**

Vjgtg"ku"pq"ejctig"hqt"wukpi"vjg"tgnc{"ugtxkeg0"Vgngrjppg"ecngtu"yknm"dg"tgu rqpukdng"hqt"pqt ocn"nqpi"  
fkuvcepeg"ejctigu"vq"vjg"rctv{"ecngf0"Vjgtg"ku"pq"ejctig"hqt"Kpvgtpgv"Rtqvqeql" Tgnc{0"

**Information:**

Hqt"OkejkicpTgnc{"ugg< [www.michiganrelay.com/basicrelay.htm](http://www.michiganrelay.com/basicrelay.htm)  
HEE"Hcev"Ujggv"qp"KR/Tgnc{<[www.fcc.gov/cgb/consumerfacts/iprelay.html](http://www.fcc.gov/cgb/consumerfacts/iprelay.html)

## VOICE CARRY OVER (VCO)

**What:**

XEQ"ku"c"tgnc{"ugtxkeg"vcv"cnnyu"c"rgtuqp"ykvj"jgctkpi"nquu"vq"wug"vjgkt"qyp"xqkeg"qp"vjg"vgngrjppg."  
yjkg"tgegkxkpi"vjg"qvjgt"rctv{"uu"eq o o wpkecvkqp"xkc"vjg"tgnc{"egpgvt"cpf"vgzv0

XEQ"tgswtgu"gvjgt"c"urgekcn"XEQ"rjppg."c"XEQlVV["eq o dkpcvkqp."qt"c"XEQ"cfcrvgt"hqt"c"vgngrjppg0

**Where:**

Cp{ yjgtg"c"vgngrjppg"ku"wugf."cu"nqpi"cu"vjg"urgekcn"gswkr o gpv"ku"cxckncdng0" Tgswtgu"cp"kpvgto gfkct{"  
tgnc{"ugtxkeg."ceeguugf"d{"fkcnp i"9330

**Considerations:**

**Does the person prefer using their own voice to typing a message?**

Ku"vjg"rgtuqp"ykvj"jgctkpi"nquu"wpcdng"vq"jgct"xqkegu"qp"cp"c o rnk l g f"vgngrjppgA

**Does the person already own a TTY?**

É C"VV["ecp"dg"wugf"ykvj"c"uvcpctf"vgngrjppg"ykvjqwv"hwvtjgt"gswkr o gpv0

**Is cell phone use desired?**

É Uq o g"cfcrvgtu"yqtm"ykvj"egnn"r j qpgu0

**Is CapTel available?**

É Ugg"vjg"ugevkqp"qp"CapTel"hqt" o qtg"kphq0

**Brands & Models**

C o g t k r j q p g  
W p k r j q p g  
M t q y p " R q e m g v E q o o  
R q e m g v " X E Q " C f c r v g t

**Price Range:**

&3: ; / "&46;

**More Information:**

[www.michiganrelay.com/vco.htm](http://www.michiganrelay.com/vco.htm)

Vtckpki "xkfgqu"ecp"dg"rwtejcugf"htq o " o quv"xgpfqtu"qt"dqttq ygf"htq o "[Michigan Association for Deaf, Hearing and Speech Services.](#)

## VIDEO RELAY SERVICE (VRS)

**What:**

C"tgnc{"ugtckeg"vjcv"wugu"vjg"kpvtgpgv"cpf"xkfgq"gswr o gpv"vq"cmqy"  
fgch"rgtuqpu"vq" o cmg"r j qpg"ecnu"wukpi"C o g t k e c p " U k i p " N c p i w c i g "  
\*CUN+0"

C"ecnn"ku"rncegf"vq"c"XTU"qrgtcvqtkpvtgtrtgvtg." y j q " r n c e g u " v j g " e c n n " v q " c "  
uvcpfctf"vgngr j qpg"wgut0"Vjg"fgch"ecnngt"ukipu"vjg" o g u u c i g . " v j g " q r g t c v q t "  
kpvtgtrtgvtu"vjg"CUN" o g u u c i g " k p v q " u r q m g p " G p i n k u j " v q " v j g " q v j g t " r c t v { 0 "  
Y j g p " v j g " j g c t k p i " r g t u q p " u r g c m u . " v j g " k p v g t r t g v g t " u k i p u . " w u k p i " v j g " x k f g q "  
gswr o g p v . " v q " v j g " f g c h " e c n n g t 0



Chris Hunter using CAC VRS

XTU"tgswktgu"c"jki j"urggf"kpvtgpgv"eqppgevqkq."urgekcn"xkfgq"gswr o gpv"cpf"c"VX" o qpkvqt"qt"eq o r w v g t " 0 "  
Uq o g " X T U " e q o r c p k g u " u w r r n { " g s w k r o g p v " v j c v " e c p " d g " w u g f " y k v j " c " v g n g x k u k q p " c p f " k p v g t p g v " e q p p g e v k q p 0

**Where:**

Vjg"fgch"ecnngt" o wuv"jcxg"cr r t q r t k e v g " g s w k r o g p v " k p u v c n n g f " c v " j q o g " q t " y q t m " u k v g . " q t " o c { " w u g " c " r w d n k e " e c n n " d q q v j 0 "

V j k u " u g t x k e g " k u " p q v " q h h g t g f " d { " v j g " O k e j k i c p " T g n c { " E g p v g t 0 " U g g " d g n q y " h q t " r t q x k f g t u 0

**Considerations:**

XTU"cmqy u" hqt" o qtg"pcvwtcn"cpf"qhvgp." o qtg"Æwkf"eqpxgtucvkqp"vjcp"ykvj"VV [ "Tgnc{"Ugtckegu0"

**Ku"vjg"rgtuqp"wpcdng"vq"tgc f"cpf"ytkvg"rtqf"ekgpvn{A**

É XTU"cmqy u"vjg"ecnngt"vq"wgut"CUN0

## Can a suitable Internet connection be maintained?

É Hqt"jq o g"wug."rncp"qp"&72"/"&821" o qpvj"hqt"jki j"urggf"Kpvgtpgv0

É Kp"c"dwukpguu."qvjgt"rgqrng"wukpi"vjg"NC P"Kpvgtpgv"eqppgevkqp" yknn"unqy"fqyp"xkfgq"vtcpu o kuukqp" yjkej" o c{" o cmg"vjg"CUN"wpengct0

## VRS Providers

Eq o o wpkecvkqp"Ceeguu"Egpgvt"

[www.cacdhh.org/video\\_relay\\_interpreting\\_services.html](http://www.cacdhh.org/video_relay_interpreting_services.html)

Uqtgpuqp<"[www.sorensonvrs.com/](http://www.sorensonvrs.com/)

J c o knvqp<"[www.hipvrs.com](http://www.hipvrs.com)l

## For more information:

[www.michdhh.org/assistive\\_devices/video\\_relay\\_svcs.html](http://www.michdhh.org/assistive_devices/video_relay_svcs.html)

# VOICE MAIL TRANSCRIPTION SERVICES

## What:

C"ugtxkeg"vjcv"tgvtkgxgu"cpf"vtcpuetkdgu"xqkeg" o ckn" o guucigu."hqt y ctfkpi" c"vgzv"xgtukqp"qh"vjg" o guucigu" xkc" g/ o ckn0"Vjg" g/ o ckn" o guucigu" o c{" dg"tgegkxgf"qp" c"eq o rwwgt"qt"d{" v y q/ y c{" vgzv"rcigt0

## Where:

Cp{ y jgtg"vjcv"xqkeg" o ckn"ugtxkegu"ctg"tgs wktgf0

## Considerations:

### Does the business traditionally use voice mail as a primary mode of information sharing?

É Xqkeg" o ckn"vtcpuetkrvkqp"ugtxkegu" o cmg"dtqcfecuv" o guucigu"cpf"cp{"qvjgt"xqkeg" o ckn" o guucigu" ceeguukdng"vq" y qtmgtu" y kvj" j gctkpi"nquu0

### What type of phone systems is used by the business and how accurate must messages be?

É Pqv"cmn"vtcpuetkrvkqp"ugtxkegu"ctg"eq o rcvkdng" y kvj" ckn"xqkeg" o ckn"u{ uvgo u0"Ejgem" y kvj"vjg"rtqxkfgtù" vgejpkecn"uwrrqtv"uvchh"vq" fgvgto kpg"eq o rcvkdknkv{0

É Uq o g"u{ uvgo u" wug"cwvq o cvgf"xqkeg"tgeq ipkvkqp0"Qvjgtu" wug"jw o cp"vtcpuetkdgtu0"Cwvq o cvgf"xqkeg" tgeq ipkvkqp" o c{"pqv"rtqxkfg"vjg"uc o g"ngxgn"qh"ceewtce{"cu" c"jw o cp"vtcpuetkdgt."gurgekcn{"kh"ecnngtu" jcxg"cp"ceegpv"qt"urgcm"uqhvn{0

## Providers:

" Rjqpgyktg"[www.phonewire.com/voicemail/](http://www.phonewire.com/voicemail/)

" Fkevg o ckn"[www.dictomail.com](http://www.dictomail.com)