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# Hearing Assistive Technology Online Guide

A Resource for  
Rehabilitation Counselors and  
People with Hearing Loss



Please read Getting Started before  
printing this guide.

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A Project for  
The Michigan Department of Labor & Economic Growth - Rehabilitation Services  
Revised July 2010

# Getting Started

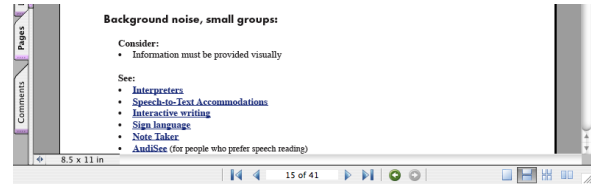
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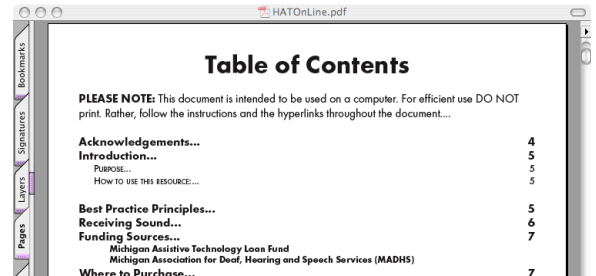
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## Navigating in Adobe Acrobat

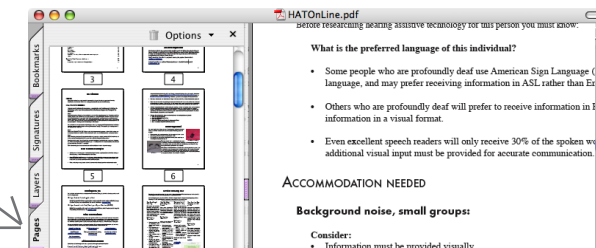
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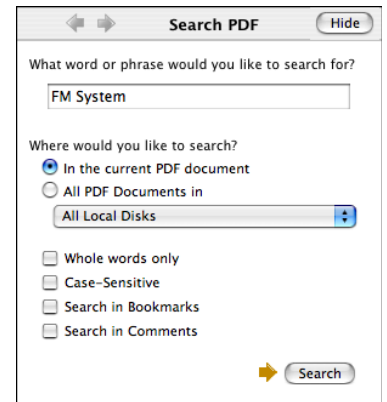
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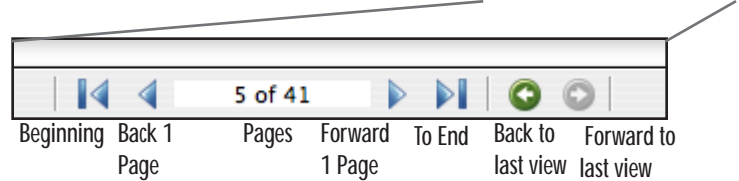
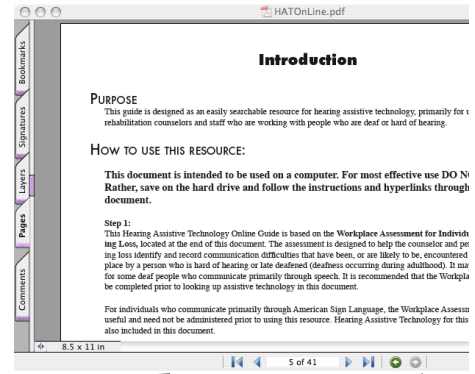
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## For More Help

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## Acknowledgements

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# How to Use this Guide

**This guide is intended to be used on a computer. For most effective use DO NOT print. Rather, save on the hard drive and follow the instructions and hyper links throughout the document. Note: Use the navigation buttons at the bottom of Acrobat Reader to return to a previous page. See page 2 for instructions.**

## Step 1:

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## Best Practice Principles

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- É **Make sure that the end-user knows how to independently use, maintain, and trouble shoot the equipment.**
- É **Manufacturers are continually updating their products.** V j g t g h q t g . " v j k u " f q e w o g p v " e c p p q v " d g " c " e q o r n g v g n { " e q o / r t g j g p u k x g " t g u q w t e g " c p f " u j q w n f " u g t x g " q p n { " c u " c " i w k f g 0 " Q p e g " k v " k u " f g v g t o k p g f " v j c v " c " r c t v k e w n c t " k v g o " o c { " d g " j g n r h w n . " k v " k u " t g e q o o g p f g f " v j c v " v j g " x g p f q t " d g " e q p v c e v g f " h q t " v j g " o q u v " w r / v q / f c v g " o q f g n . " f g x g n q r o g p v u . " c p f " c e e g u u q t k g u 0

É" **A telecoil (also called a T-coil, T-switch, or telephone setting), installed in a hearing aid or cochlear implant processor, will facilitate the use of many hearing assistive devices.** Vjku"ujqwnf"dg"eqpukfgtgf"cv"vjg"vk"og"jgct/kpi"ckfu"ctg"rwtejcugf0"Ykvj"cvgngeqkn."c"onk1gf"uki"pcnu"rcuu"vj"tqwi"j"vjg"wugtù"jgctkpi"ckfu0"Jgctkpi"ckfu"ctg"rtgekugn{"cflwvvgf"htq"vjg"wugtù"wpkswg"jgctkpi"pggf"cpf"rtqxfg"dgvggt"nkuvgpki"vj"cp"jgcfugvu"qt"get"dwfu0"Ykvj/qwv"cvgngeqkn."c"jgcfugv"qt"get"dwfu"ctg"tgswtgf0"Uq"og"jgctkpi"ckfu"ecp"dg"tgvtq1vvgf"ykvj"cvgngeqkn0"Vjg"cwfkqng/i"kuv"oc{"cnuq"dg"cyctg"qh"qvjgt"qrvkqpu0

É" **Michigan Rehabilitation Services counselors should refer to related policies and job aids:**

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- q"" 8447" Jgctkpi "Ckfu
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Pocketalker with neckloop



Silhouettes

**Neck loop:** "C"pgem"nqqr"ku"cu"ocnn"kp"fwvkqp"nqqr"y"qtp"qxgt"vjg"jgcf"cpf"ctqwpf"vjg"pgem0"C"jgcfugv"lcem"rnwi"u"kp"vq"vjg"jgcf"r"j"qpg"qwwr"vw"kp"cu/ukuvkxg"fgxkegu."tc"fkq."eq"or"vwgtu."VX"ù"gv"0"Vjg"vgngeqkn"owuv"dg"vwtpgf"QP"kp"vjg"jgctkpi"ckf"qt"eqejngct"rtqeguut"vq"wg"cv"pgem"nqqr0

**Silhouette:** "C"uknjqwgvg"nqqmu"nkmg"cv"0"dg"j"kp"v"vjg"get"jgctkpi"ckf"y"kvj"pq"get"o"qnf."cpf"ku"cp"kp"fwvkqp"u"uv"og"htq"jgctkpi"ckfu"cpf"eqejngct"ko rncpv"y"kvj"vgngeqknu0"Kv"rtqxf"gu"cv"o"wej"uvtqpi"gt"uki"pcn"vq"vjg"jgctkpi"ckf"qt"eqejngct"ko rncpv"vj"cp"cv"pgem"nqqr"\*fwg"vq"vjg"enqg"rtqzk"okv{"+0"Vjku"oc{"dg"vjg"qpn{"ghh"gevkxg"fgxkeg"htq"uq"og"qpg"y"kvj"cv"rtqhqwpf"nquu0"tgswtgu"vjg"vgngeqkn"vq"dg"vwtpgf"QP"vq"hwpevkqp0

## Funding Sources

Hqt"kp"fkxkfwcnu"qt"ukvwcvkqpu"vj"cv"ctg"pqv"gnki"kdng"htq"cuukvcp"eg"htq"o"Okejki"cp"tg"jcdnkvcvkqp"Ugtxkegu."eqpukfgt"qpg"qh"vjg"hqnmqy"kpi"tguqwtegu0"Kp"uq"og"ecugu."gf"fwecvkpcn"kp"uvkvwvkqpu"qt"g"or"nq{"gtu"y"kn"dg"tgswtgf"vq"rc{"htq"gs"skr"ogpv"vj"cv"ku"tgswtgf"htq"ceeguukdknv{"cpf"vj"cv"y"kn"pqv"dgeq"og"vjg"vugtù"rgtuqpcn"gs"skr"ogpv0

### Michigan Assistive Technology Loan Fund

Vjg"Okejki"cp"Cuukvkg"Vgej"pqni{"Nqcp"Hwpf"rtqxf"gu"nq"y"equv"nqcpu"htq"jgctkpi"cuukvkg"vgej"pqni{"cpf"qvjgt"vgej"pqni"kecn"cee"q"o"o"qf"cvkqpu0"htq"o"qtg"kp"ht"ocvkqp"ugg<"[www.michiganloanfunds.org](http://www.michiganloanfunds.org)



# Michigan Association for Deaf and Hard of Hearing (MADHH)

OCF J J."kp"eqnncdqtcvkqp" ykvj"nqecn"Nkqpu"Enwdu."rtqxfgu"VV [ u."c o rnk l g f"vgngr j qpgu"cpf" j gctkpi "  
ckfu"ht"swcnkh {kpi "nqy "kpeq o g"rgqrng0"Ugg"[www.madhh.org](http://www.madhh.org)

## Where to Purchase

Oquv" fgxkegu" o c { "dg"qdvcpgf"vj tqw i j "c"nqecn"cwfkqnq i kuv"qt"qpg"qh"vjg"eq o rcpkgu"dgnqy0"Kh" c" rtqfwev"ku"qpn {"ecttkgf"  
d {"c"urgek l e" xgpfqt."eqpvcev"kpht o cvkqp" yknn"dg"kpenwfgf"qp"vjg"eqttgurqpfpki "rci g0"Uq o g" xgpfqtu"jcxg"ujqy tqq o u"  
ygtg"gswr o gpv"ecp"dg"vguvfg0"Rngcug"pqvg"vjcv"cwfkqnq i kuvu"vgpf"vq"ugnn" c"nk o kvgf"pw o dgt"qh"dtcpfu"cpf"qr vkqpu0"Qp"  
vjg"qvjgt"jcpf."cp"cwfkqnq i kuv" yknn" o cmg"uwtg"vjcv"gswr o gpv"rwtejcugf"ku"hwmm {"eq o rcvkdng" ykvj "vjg" wugtù" jgctkpi "ckfu0"

Vjg"eq o rcpkgu"nkuvgf" dgnqy"ectt {"c" ykfg"tcpig"qh"rtqfwevu0"Vjku"ku"pqv"cp"gzj cwuvkxg"nkuv"qh" xgpfqtu"cpf"ku"pqv"vq"dg"  
eqpukfgtgf"cp"gpftug o gpv"qt"qvjgt ykug."gkvjgt"d {"kpenwukqp"qt"ncem"qh" kpenwukqp"kp"vjku"nkuv0

E0C0U0lXkukqpu"Wpno kvgf  
[cinshhh@chartermi.net](mailto:cinshhh@chartermi.net)

JKVGE" I tqwr"Kpvgtpcvkqpcn  
[www.hitec.com](http://www.hitec.com)

Rqvq o ce"Vgej pqnqi {  
[www.potomactech.com](http://www.potomactech.com)

JCTE"Ogtecpvkng  
[www.harcmercantile.com](http://www.harcmercantile.com)

Okejki cp"Cuuqekcvkqp"ht" Fgch"cpf"  
Jctf"qh" Jgctkpi  
[www.madhh.org](http://www.madhh.org)

Uknqpv"Ecnn"Eq o o wpkecvkqpu  
[www.silent-call.com](http://www.silent-call.com)

Jcttku"Eq o o wpkecvkqpu  
[www.harriscomm.com](http://www.harriscomm.com)

## Additional Information

**Besides the web links throughout this document, see the following for additional information.**

**Michigan Division on Deaf and Hard of Hearing**<"Vqnn"Htgg"\*:99+"6; ; /8454

**Michigan Association for Deaf and Hard of Hearing**<"Vqnn"Htgg"\*:22+" [ QWT"GCT

**Access Board Bulletins**<"[www.access-board.gov/publications/bulletins/als-index.htm](http://www.access-board.gov/publications/bulletins/als-index.htm)

**E-Michigan Communication Accommodations**<"[www.michdhh.org/assistive\\_devices/index.html](http://www.michdhh.org/assistive_devices/index.html)

**National Center for Hearing Assistive Technology**<"[hearingloss.org/hat/](http://hearingloss.org/hat/)

# Level of Hearing Loss

Vjg"v{ rg"qh"ceeq o o qfcvkqp"tgswtg f"fg rgp fu"qp"vjg"nkuvgpkpi "ukvwcvkqp"\*ugg" Yqtmrnceg"Cuuguu o gpv"cv"vjg"gp f"qh"vjku" fqew o gpv+."vjg"wugtūu"tgukfwcn"jgctkpi"cpf"rtk o ct{"eqo o wpkecvkqp"o qfg0

Tgxky y"vjg"hqwt" i gpgtcn" i tqwru" dgnqy0" Yjkej" qh"vjg"hqmqy kp i" dguv" fguetkdu"vjg" rgtuqp" pggfki" jgctkpi" cuukvixg" vgejppqqi {A"Pgzv"enkem"vjg"j { rgt"nkpm"cv"vjg"dqvwq o"qh"vjg"eqnw o p"vq"lw o r"vq"vjcv"ugevkqp0

## Uses Speaking & Listening

Vjku" rgtuqp" eq o o wpkecvgu" **primarily through speaking and listening**0"kp" o cp{" ukvwcvkqpu."vjgtg" o c{" dg"pq" fkh"ewvn{" jgctkpi" gpqwij" vq" eq o o wpkecvg"gcukn{0"kp"qvjgt" ukvwcvkqpu."vjg"rgtuqp" o c{" dg" ukipk"ecpvn{"ejcmngpigf0

## Challenging Situations:

- É" Dcem i tqwpf"pqkug"uwej" cu" ocejkpgt{" rgqrng" vcnmkpi." ykpf."qt"vtch"e" pqkug0
- É" Uq o g"vgnr j qpgu."gur/ eknm{"egnmwnc"r j qpgu0
- É" Gpxktq o gpvu" vjcv" tg/ swktg" uqhv" xqkegu" cpf" yjkurgtkpi0
- É" Jkij" htgswgpe{" cngtv" uqwpfu0
- É" Nqecvkpi" vjg"uqwtg" qh" c"uqwpf0
- É" Gpxktq o gpvu" vjcv" tg/ swktg" vjg" tgoqxcn" qh" jgctkpi" ckfu" cpflqt" jgctkpi"rtqvgevkqp0
- É" Nctig" itqwr" oggvkpiu" qt" encuutqqou." yjgp" vjg" urgcmgt" fqu" pqv" wug" c" oketq r j qpg0

May hear in the 25-45 dB range.

Ugg" Mild to Moderate

## Hearing Loss

Uses Speaking & Listening with Visuals

Vjku" rgtuqp" eq o o wpkecvgu" **primarily through speaking and listening with visual information** vq" o cmg"wr" hqt"uqwpfu"vjcv"ctg"pqv"jgctf" ceewtcvgn{0

## Challenging Situations:

- Cnn"vjqug"nkuvgf"kp"vjg"rtgxk/ qwu"eqnw o p0"kp"cf fkvkqp<
- É" Vgnr j qpg"eqpxgtuc/ vkqpu" ykvj"uvpcfctf"qt" egnmwnc"r j qpgu0
- É" Nctig" itqwr" gxgpvu" cpf" encuutqqou." gxgp" yjgp" vjg" urgcmgt" wugu" c" ok/ etq r j qpg0
- É" Gpxktq o gpvu" ykvj" rqqt" nki j vkpi0
- É" Rj qpg" eqphgtgpegu" ykvj" o qtg"vjcp"qpg"rgtuqp"qp" vjg"nkpg0
- É" Cnct o" enqemu" cpf" qvjgt" cngtv"uqwpfu0
- É" Itqwr"eqpxgtucvkqpu0
- É" Urgcmgtu" yjq" ctg" pqv" hcekpi"vjg"nkuvgpgt"qt"ctg" qvw"qh"xkuwcn"tcpig0

May hear in the 40-75 dB range.

Ugg" Moderate to Severe

## Hearing Loss

Uses speech and Receives Visually

Vjku" rgtuqp" **receives information visually and uses speech to communicate.** Xkuwcn" kphqt o cvkqp" yknn" dg" tgswtg f" vq" wpfgtuvcpf" ce/ ewtcvgn{0" Vjku" o c{" kpenwfg" uq o gppg" ykvj" c"eqejngct"ko/ rncpv" cpf" rgqrng" yjq" jcxg" dgeq o g" fgchpggf" fwtkpi" cfwvnvjqf0

## Challenging Situations:

- Cnn"vjqug"cv"nghv."cu" y gnm"cu<
- É" Cnn"vgnr j qpg"eqpxgtuc/ vkqpu0
- É" Ycvejkpi" xkfgqu" qt" vtckpkpi" o cvgtkcnu" ykvj/ qvw"ecrvkqpu0
- É" Qpg/qp/qpg" eqpxgtuc/ vkqpu"kp"cxgtcig"yqtm"qt" uejqn"gpixktq o gpvu0

May hear in the 70-95 dB range.

## Ugg" Severe to Profound

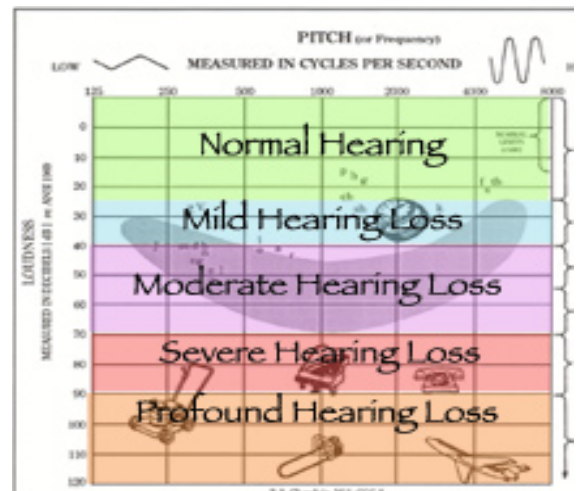
Uses American Sign Language or other visuals

Vjku" rgtuqp" **eommunicates primarily using ASL or other visual language system**cpf" o c{" jcxg"dgpp"fgch" ukpeg" dktvj" qt" gctn{" ejknf/ jqqf0" Jg" qt" ujj" o c{" cnuq" wug"urgej."dvw" o c{" dg" o quv" eq o hqtvcng" ykvj" c" xkuwcn" ncpiwicg" u{uvgo" uwej" cu" Cogtkecp" Ukip" Ncpiwicg" \*CUN+0

## Challenging Situations:

Oc{" tgswtg" ceeq o o qfc/ vkqpu" hqt" cmm" vjg" ukvwcvkqpu" kfgpvk"fgf" hqt" rgqrng" ykvj" c" nguu"rtqhqwpf"nquu."kpenwfkpi" qpg/qp/qpg"eqpxgtucvkqpu0

May hear in the 80-110 dB



range.

Ugg"Deaf

## Mild to Moderate Loss

### INFORMATION REQUIRED.

Dghqtg"tgugcte j kpi "j gctkpi "cuukvkg"vge j p q n i { "hqt"v j ku" rgtuq p" { q w" o w u v" m p q y <

**Does this person use hearing aids?**

É" Kh" { gu."ctg"v j g" j gctkpi "ckfu"kp/v j g/gct"qt"dg j k p f"v j g" gctA

**Does the user have telecoils (T-Coils) installed in his or her hearing aids or cochlear device?**

### ACCOMMODATION NEEDED

Background noise, small groups, environments that require soft voices or removal of hearing aids:

**Consider:**

É" J gctkpi "ckfu" y kv j "fktg evkqpcn" o ketq r j q p g u" c p f" p q k u g" t g f w e v k q p" o c { " o c m g" n k u v g p k p i " k p" v j g u g" u k v w c v k q p u" g c u k g t l

**See:**

É" [Personal Listening Device](#) " \* N g c u v" g z r g p u k x g." o w u v" d g" e n q u g" v q" v j g" u r g c m g t +

É" [FM System](#) " \* O q t g" g z r g p u k x g" d w v" o q t g" x g t u c v k n g" v j c p" c" r g t u q p c n" n k u v g p k p i" f g x k e g +

Large group meetings and classrooms:

**Consider<**

É" T g s w g u v" v j g" u r g c m g t" w u g" c" o k e t q r j q p g" c v" c n n" v k o g u

**See:**

É" [FM Systems](#)

É" [Induction Loop](#)

É" [Infrared Listening System](#)

Standard Telephone

**Does the user have trouble hearing on a standard telephone?**

**Consider:**

É" J gctkpi "ckfu" y kv j "vgngeqknu0

É" U v c p f c t f" v g n g r j q p g" y kv j" x q n w o g" e q p v t q n 0

**See:**

É" [Telephone Adapters](#)

É" [Amplified Phones](#)

Ku"vjgtg"hgfdcem"\*c"y jkuvnkp i "pqkug+"htqo "vjg"jgctkpi "ckf"y jgp"wukp i "c"vngnr j qpgA

**See:**

É" [Feedback reducers](#)

## Cellular Phone

See information under [Cellular Phones](#) before purchasing.

**Does the person have a hearing aid with telecoil?**

Kh" {gu."ugg<

É" [Induction Amplifiers](#)

Kh"pq."ugg

É" [Acoustic amplifiers](#)

## Alert sounds

É" [Alarm clocks](#)

É" [Alerting systems](#)

# Moderate to Severe Loss

## INFORMATION REQUIRED.

Dghqtg"tgugcte j kpi "jgctkpi "cuukvkg"vge j p q n i { "hqt"vjku"rgtuqp" {qw"o wuv"mpqy<

**Does this person use hearing aids or a cochlear implant?**

É" Kh" {gu."ctg"vjg"jgctkpi "ckfu"kp/vjg/gct"qt"dgj k p f"vjg"gctA

É" Fqgu"vjg"wugt"jcxg"vgngeqknu"\*V/Eqknu+"kpuvcmgf"kp"jku"qt"jgt"jgctkpi "ckfu"qt"eqe jngct"fgxkegA"

## ACCOMMODATION NEEDED

Background noise, small groups, soft voices:

**Consider<**

É" Rtqi t c o o cdng"jgctkpi "ckfu"ykvj" fktgevkqpcn" o ketq r j qpgu"cpf"pqkug"tgfwvkqp" o c { " o cmg"nkuvgpki "kp" v j g u g"ukvvcvkqpu"gcukgt0

**See<**

É" [Personal Listening Device](#)"\*Ngcu"gzrgpukxg." o wuv"dg"enqug"vq"vjg"urgcmgt+

É" [FM System](#)"\*Oqtg"gzrgpukxg"dwv" o qtg"xgtucvknq"vjcp"c"rgtuqpcn"nkuvgpki "fgxkeg+

É" [NkpmÉkv](#)"\*Hqt"eqpxgtucvkqpu"kp"dcemi tqwpf"pqkug."pqv"cetquu"fkuvcpge0+

É" [Infrared Listening System](#)

É" [Note Taker](#)

## Large group meetings and classrooms:

### Consider

É" Tgswguv"vjg"urgcmgt"wug"c"o ketqr j qpg"cv"cm"vk o gu

### See

É" [FM Systems](#)

É" [Induction Loop](#)

É" [Infrared System](#)

É" [Note Taker](#)

É" [AudiSee](#) \*hqt"rgqrng"y jq"rtghgt"urggej"tgcfkpi+

## Video Training Materials

**Fqgu"vjg"wugt"jcxg"fkhkewnv{"jgctkpi"vngxkukqp."xkfgq."FXF"o gfk."qt"eq o rrwgt"vtckkpi"o cvgtkenu" with audio?**

### See:

É" [Captioned Media](#)

É" [FM Systems](#)

É" [Infrared](#)

## Standard Telephone

**Does the user have trouble hearing on a standard telephone?**

### Consider

É" Jgctkpi"ckfu"ykvj"vnggeqknu0

### See

É" [Telephone Adapters](#)

É" [In-Line amplifiers](#)

É" [Amplified Telephones](#)

É" [Cap-Tel](#)

É" [Voice Mail Transcription](#)

**Is there feedback (a whistling noise) from the hearing aid when using a telephone?**

### See

É" [Feedback reducers](#)

## Cellular Phone

**See information under [Cellular Phones](#) before purchasing.**

**Does the person have a hearing aid or cochlear device with telecoil?**

**If yes, see:**

É" [Induction Amplifiers](#)

If no, see:

É" [Acoustic amplifiers](#)

Kh" c o rnk lgtu" ctg" pqv" nqwf" gpqwi j <

See

É" [Two-Way Text Pagers](#)

## Alert sounds

É" [Alarm clocks](#)

É" [Alerting systems](#)

É" [Hearing Dogs](#)

## Specialty Items

Fgrgp fkp i" qp" vjg" lqd. "qvjgt" fgxkegu" o c { "dg" wughwn0" Dgnqy "ku" c" nkuv" qh" o kuegnncpgqwu" kvgo u0" Oqtg" kphqt o cvkqp" ku" qp" vjg" eqttgurqp fkp i" rcigu0

É" [Stethoscopes](#)

É" Dcd { "Et { " Oqpkvqtu" \*Ugg" [Alerting Systems](#)+

É" [Timers](#)

É" [Ear Protection](#)

É" [Sweat bands for hearing aids](#)\* y jgp" rgturktcvkqp" qt" o qkuvwtg" kpvgtgtgu" ykvj" jgctkpi" ckf" hwpevkqpkpi0+

# Severe to Profound Loss

## INFORMATION REQUIRED.

Dghqtg" tgugcte jkpi" jgctkpi" cuukuvkxg" vge jppnqi { "hqt" vjku" rgtuqp" { qw" o wuv" mpqy <

**Does this person use hearing aids or a cochlear implant?**

É" Kh" { gu. "ctg" vjg" jgctkpi" ckfu" kp/vjg/gct" qt" dgjkpf" vjg" gctA

**Does the user have telecoils (T-Coils) installed in hearing aids or cochlear device?**

**How much information does this person receive visually and how much through hearing?**

**Note:** Rgqrng" ykvj" c" ugxgtg" vq" r tqhqwpf" jgctkpi" nquu" xct { "eqpukfgtcdn { "kp" vjg" y c { u" vjcv" vjg { "hwpevkqp0" Uq o g" ctg" cdng" vq" wug" vjgkt" tgukf wcn" jgctkpi" o wej" o qtg" ghgevkxgn { "vjcp" qvjgtu0" Uq o g" ukvwcvkqpu" o cmg" nkuvgpki" cn o quv" k o rquukdng. " y jkng" jgctkpi" kp" qvjgt" ukvwcvkqpu" o ki jv" dg" gcukgt0" Fq" pqv" cuuw o g" vjcv" dgecwug" vjg" rgtuqp" ecp" eq o o wpkecvg" y gmn" kp" qpg" ukvwc/ vkqp" vjcv" vjg { " y kmn" dg" cdng" vq" fq" uq" kp" cpqv jgt0

# ACCOMMODATION NEEDED

Background noise, small groups, soft voices:

**Consider:**

É" [J gctkpi "ckfu" ykvj "fktgevkqpcn" o ketqr j qpgu"cpf"pqkug"tg fwevkqp" o c { " o cmg"nkuvgpki "kp"vj gug" ukvwcvkqpu"gcukgt0](#)

É" [Vgngeqknu"kp" j gctkpi "ckfu"ctg"ko rqtvcv" hqt"ghhgevkxg" wug"qh" j gctkpi "cuukuvkxg"vge j pqnqi {0](#)

**See:**

É" [Personal Listening Device](#) "Ngcu"gzrgpukxg." o wuv"dg"enqug"vq"vjg"urgcmgt+

É" [FM System](#) "Oqtg"gzrgpukxg"dwv" o qtg"xgtucvkn"vjcp"c"rgtuqpcn"nkuvgpki" fgxkeg+

É" [NkpmÉkt](#) "Hqt"eqpxgtucvkqpu"kp"dcemi tqwpf"pqkug."pqv"cetquu"fkuvcpég0+

É" [Infrared Listening System](#)

É" [Speech-to-Text Accommodations](#)

É" [Note Taker](#)

One-on-One communication:

**Consider all the items above and:**

É" [Interactive Writing](#)

Large group meetings and classrooms:

**Consider**

É" [Tgswgu"vjg"urgcmgt" wug"c" o ketqr j qpg"cv"cn"vk o gu](#)

**See:**

É" [FM Systems](#)

É" [Induction Loop](#)

É" [Infrared System](#)

É" [Speech-to-Text Accommodations](#)

É" [Note Taker](#)

É" [AudiSee](#) "hqt"rgqrng" y j q"rtghgt"urggej"tgcfkpi+

Video Training Materials

**Is the user unable to hear television, video, or DVD media?**

**See:**

É" [Captioned Media](#)

Standard Telephone

**Does the user have trouble hearing on a standard telephone?**

**Consider:**

É" J gctkpi "ckfu" ykvj "vgngeqknu0

**See:**

- É" [Telephone Adapters](#)
- É" [In-Line amplifiers](#)
- É" [Amplified Telephones](#)
- É" [Cap-Tel](#)
- É" [Voice Carry Over](#)
- É" [TTY](#)
- É" [Voice Mail Transcription](#)

**Is there feedback (a whistling noise) from the hearing aid when using a telephone?**

**See:**

- É" [Feedback reducers](#)

## Cellular Phone

See information under [Cellular Phones](#) before purchasing.

**Does the person have a hearing aid or cochlear device with telecoil?**

**If yes, see:**

- É" [Induction Amplifiers](#)

**If no, see**

- É" [Acoustic amplifiers](#)

Kh" c o rnk lgtu "ctg" pqv "nqwf" gpqwi j <

**See**

- É" [Two-Way Text Pagers](#)
- É" [TTY](#)

## Alert sounds

- É" [Alarm clocks](#)
- É" [Alerting systems](#)
- É" [Hearing Dogs](#)

## Specialty Items

Fgrgpfkpi "qp" vjg" lqd. "qvjgt" fgxkegu "ctg" cxckncdng0 "Dgnqy" "ku" c "nkuv" qh" o kuegnncpgqwu "kvg o u0" Oqtg" kphqt o cvkqp "ku" qp" vjg" eqttgurqpfkpi "rcigu0

- É" [Stethoscopes](#)
- É" Dcd { "Et { " Oqpkvqtu" \*Ugg" [Alerting Systems](#)+
- É" [Timers](#)



É" [Ear Protection](#)

É" [Sweat bands for hearing aids](#)\* y jgp"rgturktcvkqp"qt" o qkuvwtg"ecwugu"jgctkpi"ckfu"vq"uvqr"  
hwpevkqpkpi0+

## Other Situations

**Is the person sometimes startled by visitors to the work station?**

É" C"øtgct/xkgyù" o kttqt"uvtcvgi kecm{" rncegf"kp"vjg" y qtm"uvcvkqp" y knn"cngrtv"vq"xkukvqtu"gpvgtkpi"vjg" y qtm"  
urceg0

É" Oqxc"vjg"fgum"uq"vjcv"xkukvqtu"gpvgt"vjg" y qtm"urceg"htq o "vjg"ukfg"qh"vjg"rgtuqp"tcv jgt"vjcp"htq o "  
dgjkpf0

É" Eqpukfgt"cp"[alerting system](#)"vjcv"tgurqpfu"vq" c"mpqem" y kvj" c"Æcu jkpi"nki jv0

## Deaf

### INFORMATION REQUIRED

Dghqtg"tgugcte jkpi"jgctkpi"cuukvkg"vge jppnqi {"hqt"vjku"rgtuqp" {qw" o wuv"mpqy <

**What is the preferred language of this individual?**

É" Uq o g"rgqrng" y jq"ctg"rtqhwpfn{" fgch"wug"C o gtkecp"Ukip"Ncpiwci g"\*CUN+"cu"vjgkt"rtk o ct {"  
ncpiwci g."cpf" o c {"rtghgt"tgegkxkpi" kphqt o cvkqp"kp"CUN"tcv jgt"vjcp"Gp i nku j0

É" Qvjgtu" y jq"ctg"rtqhwpfn {" fgch" y knn"rtghgt"vq"tgegkxg" kphqt o cvkqp"kp"Gp i nku j ."cpf" y knn"tgs wktg"vjg"  
kphqt o cvkqp"kp" c"xkuwcn" hqt o cv0

É" Qpn {"52 " "qh"Gp i nku j"urggej"uqwpfu"ctg"xkukdng"qp"vjg" o qwvj0"Vjgtghqtg."cf fvkqpcn"xkuwcn" kprwv" o wuv"  
dg"rtqkfgf" hqt"ceewtcvg"eq o o wpkecvkqp0

### ACCOMMODATION NEEDED

Background noise, small groups:

**Consider:**

É" Kphqt o cvkqp" o wuv"dg"rtqkfgf"xkuwcn {"

**See:**

É" [Interpreters](#)

É" [Speech-to-Text Accommodations](#)

É" [Interactive writing](#)

É" [Sign language](#)

É" [Note Taker](#)

É" [AudiSee](#) \*hqt"rgqrng" y jq"rtghgt"urggej"tgc f kpi +

## Large group meetings and classrooms:

### Consider

É" Y jcv"ku"vjg"rtghgttgf"ncpiwci g"o qfgA

É" Oki jv"ceq o dkpcvkqp"qh"ceeq o o qfcvkqpu"dg"pggfgfA"Hqt"gzco rng." y cvej kpi "cp"kpvgtrtgvg t"o cmkpi "pqvg"vcmkpi "k o rquukdng0"Cp"HO"u{uvgo "oki jv"dg"wugf" ykvj "urggej/vq/vgzv"vq"cff"xqkeg"kpEgevkqp"cpf"o gcpkpi "vjcv"ku"pqv"eqpxg{gf"vj tqwi j"vgzv"cnqpg0

### See:

É" [Interpreters](#)

É" [Speech-to-Text Accommodations](#)

É" [Note Taker](#)

## Video Training Materials

**Is the user unable to hear television, video, or DVD media?**

### See:

É" [Captioned Media](#)

## Standard Telephone

**Is the user unable to use a standard telephone?**

### See:

É" [TTY](#)

É" [Relay Services](#)

É" [Voice Carry Over](#)

É" [Video Relay Service \(VRS\)](#)

É" [Voice Mail Transcription](#)

## Cellular Phone

É" [Two-Way Text Pagers](#)

## Alert sounds

É" [Alarm clocks](#)

É" [Alerting systems](#)

É" [Hearing Dogs](#)

## Other Situations

**Is the person sometimes startled by visitors to the work station?**

É" C"øtgct/xkgyù"okttqt"uvtcvgi kecn{"rncegf"kp"vjg"y qtm"uvcvkqp"y knm"cngtv"vq"xkukvqtu"gpvgtkpi "vjg"y qtm"urceg0

É" Oqxcg"vjg"fgum"uq"vjcv"xkukvqtu"gpvg t"vjg"y qtmurceg"htq o "vjg"ukfg"qh"vjg"rgtuqp"tcvjgt"vjcp"htq o "dgjkpf0

É" Eqpukfgt"cp"[alerting system](#)"vjcv"tgurqp fu"vq" c"mpqem" ykvj "c"Ëcu j kpi "nki jv0

# Accommodation Solutions

## ALARM CLOCKS

### What:

Cnct o "enqemu"vjcv"wg"gvjgt"cxkdtcvkpi"fgxkeg\*rncegf"wpfgt"vjg"rknnqy"qt"o cvtguu+.c"Æcu jkpi"nki jv."cp"gzvte"nqwf"cnct o "qt"uq o g"eq o dkpcvkqp"qh"vjgug0

### Where:

Oqfgnu"ctg"cxckncdng"hqt"wg"cv"jq o g"qt"hqt"vtcxgn0

### Considerations:

**Is it necessary to wake up during daylight hours or in a well-lit room?**

É" Ejqqug"cxkdtcvkpi"qt"nqwf"cnct o "o qfgn0

**Is it desirable to awaken without disturbing another sleeper?**

É" Cum"vjg"qvjgt"unggrgt"cdqww"rtghgtgpeg."vjgp"ejqqug"c"o qfgn"ykvj"cp"wpfgt/rknnqy"xkdtcvqt"qt"Æcu jkpi"nki jv0

Fqgu"vjg"enqem"pggf"vq"dg"rqtvcndg"hqt"vtcxgn."twp"d{ "dcvgt{."qt"ku"urceg"cp"kuuwgA"

É" Cnct o "enqemu"ecp"dg"rctv"qh"cp"[alerting system](#)"kh"pqv"pggfgf"hqt"vtcxgn0

### Brands and Models:

Uqpke"Dqq o

Uqpke"Cngtv

Ujcmg"Cycmg

Ycmg"Cuuwtg

### Price Range:

&4: "/&; ;



Alarm clock with vibrator

## ALERTING SYSTEMS

### What:

Tcpikpi"htq o "cxkdtcvkpi"y tkuv y cvej"vq"cy j qng/jqwug"kpucnncvkqp."cngtvkpi"u{uvgo u"pqvkh{"vjg"wgut"qh"gxgpvu"cpf"uqwpfu"wukpi"xkuwcn."vcevng."qt"gzvte"nqwf"ukipcnu0

### Where:

Cngtvkpi"fgxkegu"oc{"dg"yqtp"qp"vjg"dqf{"eqppgevgf"vq"cu"ukping"fgxkeg."qt"kpucnngf"kp"cdwnfkpi"vq"cngtv"vq"cxctkgv{"qh"uqwpfu"cpf"gxgpvu0"fgxkegu"oc{"dg"rqtvcndg"qt"rgt"ocpgpvn{"kpucnngf0"Uq o g"u{uvgo u"fgrgpf"qp"yktg"eqppgevkqpu."qvjgtu"wg"yktnguu"vtcpu o kuukqp0



Door Knock Signaler

## Considerations:

### Are there one or two alerts required or should a more systematic approach be considered?

É" Kpvgitcvgf"u{uvgo"cngrv"vq"uqwpfu"uwej"cu"fqqtdgmu."dcd{"et{"u"oqmg"fgvgevqt."vgngrjqpg"gve0."wukpi"  
c"egpvtcn"tgegkxkpi"wpkv0

### What alert sounds need to be replaced by vibration or light?

É" Vgngrjqpg"tkpi"

É" Ectdqp"Oqpqzkfg"qt"U"oqmg"fgvgevqt"\*Oc{"tgswktg"cg"pgy"wpkv"vjcv"wggu"uvtqdg"tcvjt"vjcp"uqwpf"  
cngrv+

É" Fqqtdgmn

É" Rciqt"\*Ugg"[Two-Way Text Pagers](#)+

É" Dcd{"Et{"\*ugg"[www.michdhh.org/assistive\\_devices/baby\\_cry\\_monitor.html](http://www.michdhh.org/assistive_devices/baby_cry_monitor.html))

É" Qxgp"vkogt"\*Ugg"[Timers](#)+

É" Cncto"enqemu

É" Wpkxgtucn"uqwpfu"\*Eqpukfgt"cu{uvgo+

## Brands and Models:

Uqpke"cngrv"hqt"cp"cngrv"tkpi"u{uvgo

Ukngrv"ecm"

Iqqf"Xkdtcvkqpu

Yjggnqem"rjqpg"uvtqdg

VGE"Uvtqdg"Kpnkpg"Rjqpg"cngrv

Tkpi"ocz"Vgngrjqpg"Ukpcngt

## Accessories:

É" Tgegkxgtu"ctg"tgswktgf"hqt"uqog"u{uvgo

É" Uvtqdg"nki"jvu"qt"nc"o"r"eqppgevqtu

É" Ukpcngtu"oc{"dg"uqnf"ugrctcvgn{"

## Price Range:

" &47"/"&722"hqt"cp"cngrv"tkpi"u{uvgo

Also see: [Alarm Clocks](#)

# AUDISEE

## What:

Cp"[FM System](#)"ykvj"cu"o"ketqrjqpglecogtc."yktnguu"tgegkxgt."cpf"cu"o"qpkvqt"  
hqt"xkgykpi"urggej"o"qxo"gpvu0"Vjg"o"qpkvqt"oc{"dg"cu"7÷"uetggp"qt"cu"  
vngxkukqp"qt"eq"orwgt"o"qpkvqt0"

## Where:

Oquv"htgswgpvn{"wugf"kp"gfwevcvkqpcn"ugvvpku"0"Cnuq"wughwn"kp"dwukpguu"ugvvpku"  
kh"vjg"wugt"fgrgpfu"qp"urggej"tgcfkpi"vq"hceknkvcvg"eq"o"wpkecvkqp0"Oquv"  
uwkvedng"y"jgp"vjg"wugt"ku"ukvvpku"cu"v"cu"fgum"qt"vcdng"cpf"vjgtg"ku"qpn{"qpg"  
urgcmgt."cu"vjg"urgcmgt"o"uwv"y"gct"vjg"vtcpu"okvgtlecogtc0



AudiSee

**Considerations:**

**Is FM alone inadequate?**

**Is the user adept at speech reading?**

**Is an FM system available?**

É CwfkUgg"ku"eq o rcvkdng"ykvj" o cp{"HO"u{uvg o u"wugf"kp"gfweckqpcn"ugvki u0

**Are there multiple speakers?**

É Eqpukfgt"qtcn"kpvgtrtgvgtu

**Brands and Models:**

CwfkUgg"ku" o c f g" d {"CwfkUqhv"

[www.audisoft.net](http://www.audisoft.net)

**Price Range**

Rtkeg"xctkgu"fgrgpfkpi"qp"eqp ħ i wtcvkqp."&6.222"/"&8.2220

**More Information**

É G/Okejki cp"Ctvkeng"[www.michdhh.org/assistive\\_devices/audisee.html](http://www.michdhh.org/assistive_devices/audisee.html)

É CwfkUqhv [www.audisoft.net/en/index.htm](http://www.audisoft.net/en/index.htm)

É Okejki cp"Cuuqekcvkqp" hqt" Fgch." J gctkpi." cpf"Urggej"Ugtxkegu"ku"vjg"fkvtdwvqt" hqt" Okejki cp0" Ecmn" 3/:22/" [ QWT"GCT"qt"[www.madhs.org](http://www.madhs.org)0

## CAPTIONED MEDIA

**What:**

C"twppkpi"vgzv"qh"urqmgplcwfkdngeqpygpv"qp"xfggq." FXF."cpf" ħ n o " o g f k c" v j c v" k u" fku rnc { g f" c n q p i " v j g" d q v v q o " q h" v j g" x k g y k p i " u e t g g p 0

Dtqcfecuv"vgnxkukqp"rtqitc o o k p i " k u" w u w e n n { " e c r v k q p g f" . c u " k u" e c d n g 0 " R t q d n g o u" g z k u v" y k v j " s w e n k v { " q h" e c r v k q p u" c p f" u q o g" n k x g" d t q c f e c u v u" c t g" p q v" e c r v k q p g f 0

Tgeqtfgf" o g f k c" o c { " d g" g k v j g t" q r g p" e c r v k q p g f" \* x k u k d n g" c v" c n n" v k o g u + " q t" e n q u g f" e c r v k q p" \* t g s w k t k p i " u r g e k c n" f g e q f k p i " g s w k r o g p v + 0

Ukpeg"3 ; ; 6." c n n" v g n g x k u k q p u" \* 3 5 ÷ " q t" n c t i g t + " j c x g" c" d w k n v" k p" f g e q f g t" h q t" e n q u g f" e c r v k q p u 0 " R t q l g e v k q p" c p f" r n c u o c" v g n g x k u k q p u" f q" p q v" j c x g" v j k u" h g e v w t g" . u q" c" u g r c t c v g" e c r v k q p" f g e q f g t" k u" t g s w k t g f 0 " C" u g r c t c v g" f g e q f g t" k u" c n u q" t g s w k t g f" h q t" " r t q l g e v k q p" o c e j k p g u" e q p p g e v g f" v q" x k f g q" r n c { g t u 0

**Where:**

Encuutqq o u." g o r n q { g g" v t c k p k p i . " c p f" q v j g t" u g v k p i u" y j g t g" x k u w e n n" o g f k c" k u" w v k n k | g f 0 " F g e q f g t u" o w u v" d g" e q o r c v k d n g" y k v j " v j g" V X" q t" x k f g q" u q w t e g" e q p p g e v k q p u 0 " N q q m" h q t" T E C" k p r w w u" \* c w f k q" c p f" x k f g q" k p" c p f" q w v + " q t" T H" \* e c d n g + " e q p p g e v k q p u 0

Nqqm" hqt" v j g" E n q u g f" E c r v k q p" u { o d q n" q p" o g f k c" r c e m c i k p i " \* E E . " E E" y k v j k p" c" v g n g x k u k q p" u j c r g . " q t" c" v g n g x k u k q p" u j c r g" y k v j " c" v c k n + " v q" f g v g t o k p g" k h" c" o g f k c" k u" e c r v k q p g f 0

**Considerations:**



Close Captioned by NCI

### Is the program or media already captioned?

É Ecrvkqpgf"rtqitc o u"ecp"dg"dqttqygf"htq o "vjg"Ecrvkqp"Ogfk"Rtqitc o "[www.cfv.org/](http://www.cfv.org/).

É Kh"ko rqtvcpv"xfqg"o cvgtkn"pggf"ecrvkqpu"cf ffgf"vjku"ecp"dg"ceeq o rnkujgf"d{"c"rtqhuukqpcn"eq o rcp{"0"Ugg"{"qwt"ctgc"vgngr j qpg"dqmq"qt"fq"c"ygd"ugcte j"htq"øecrvkqpkpi 0ù

É OC I rkg"4023"ku"cvqgn"htq"etgcvkpi"enugf"ecrvkqpu"cpf"cwfkq"\*xfqg+"fguetkrvkqpu"0"Cwvjqtu"ecp"cf f"ecrvkqpu"cpf"cwfkq"fguetkrvkqpu"vq"SwkemVko g."Tgcn."qt"Ykpfqyu"Ogfk"Rnc{"gt"0"Hqt"o qtg"kphq"ugg"vjg"pvcvkqpcn"Egpgvt"htq"Ceeguukdng"Ogfk"<<http://ncam.wgbh.org/webaccess/magpie/>

É Kh"vjg"rtqitc o "ku"pqv"ecrvkqpgf"cpf"ecppqv"dg"ecrvkqpgf"htq"uq o g"tgcupq."eqpukfgt"rtqxfkpi"c"uetkrv"rtkqt"vq"ujqykpi"vjg"1no"0"Tgo g o dgt"kv"ku"pqv"rquukdng"vq"tgcf"c"uetkrv"cpf"yvej"xkuwcn"ogfk"cv"vjg"uc o g"vk o g"0

### Price Range

É Pq"cf fkvkqpcn"equv"htq"rtgxkqwn{"ecrvkqpgf"ogfk"xkgygf"qp"fgqfgt"gswr rgf"vngxkukqp)

É Fgeqfgtu"tcpig"htq o "&52"/"&3820

É Ecrvkqpkpi"equvu"fgrgpf"qp"vjg"ogfk"v{"rg."ngpi vj"cpf"rwtrqug"0

É Vjg"[Caption Media Program](#)"cegrvu"tgeq o o gpfvkqpu"htq"pgy"ogfk"vq"dg"ecrvkqpgf"cpf"cxckncdng"htq"nqcp"0

### For more information;

Pcvkqpcn"Ecrvkqpkpi"Kpukvwvg"\*PEK+"Jgnr"fgum

<http://www.ncihelpdesk.org/>

Ecrvkqpgf"Ogfk"Rtqitc o

<http://www.cfv.org/>

## EAR PROTECTION

### What:

Kv"ku"gurgekcn{"k o rqtvcpv"htq"rgqrng"ykvj"jgctkpi"nqu"vq"rtqvgev"vjgkt"jgctkpi"0"Vjku"etgcvgu"cf fkvkqpcn"qduvcengu"vq"qp/vjg/lqd"eq o o wpkevqkq"dgecwug"jgctkpi"ckfu"o wuv"dg"tgo qxgf"cpf"urggej"ku"o qtg"fkhl ewnv"vq"wpfgtuvcpf"kp"nqwf"gpixtq o gpvu"0"Gxgp"uq."jgctkpi"rtqvgevqkq"ujqwnf"dg"wugf"0

Gct"rtqvgevqkq"ku"cxckncdng"ykvj"urgekcn"hgcvwtgu"uwej"cu"pqkug"cevxkcvkq."yjkj"ewvu"qww"jki j"ko rcev"pqkug."cpf"jki j/1fgnk{"vjcv"tgfwegu"uqwpf"ngxgnu"ykvj"qww"xqkg"fkuvqtkvq"0"Uq o g"o qfgnu"kpqtrqtcvg"c"o ketqr j qpg"ykvj"uqwpf"eq o rtguuqtu"yjkj"o c{"dg"wugf"ykvj"c"jgctkpi"ckf"qt"eqejngct"ko rncpv"ykvj"vnggeqkn"vwtpgf"QP"0

### Where:

Nqwf"gpixtq o gpvu"uwej"cu"kpfwvutkn"o cejkpgt{"nqwf"o wuke."ncy p"o qykpi."jwpvkpi."ect"tcegu."gve"0

### Price Range:

&072"/&72



Ear Muffs

# FM SYSTEMS

## What:

HO"u{uvgo"ctg"wugf"vq"co rnkf{"uqwpf"cpf"qxgteq"og"dcemi tqwpf"pqkug." fkuvcpeg"htq o "uqwpf"uqwtg."qt"tgxgtdgtcvkqpu0"HO"u{uvgo"u"hwpevkqp"nkmg"co rgtuqpcn"HO"tcfkq0"Vjg"u{uvgo"ugpfu"vjg"cwfkvt{"og"guucig"vj tqw i j"HO"tcfkq" y cxgu"htq o "c"yktnguu"vtcpu o kvvgt."fktgevn{"vq"cu o cmn"tgegkxgt"y qtp"d{"vjg" wugt0"Vjgug"u{uvgo"u"ecp"dg"vknk|gf"cu"cp"kpfgrgpfgpv"wpkv"qt"eqppgevgf"vq"co rwdnke"cf f tguu"u{uvgo"0"U{uvgo"u"ecp"dg"xgt{"rqtvcnng"qt"rgt o cpgpvn{"kpucvnnngf0"



Listen FM System

## Where:

Kpfqqtu"qt"qvwfqqtu."ykvj"kp"tcpig"urgek l g f" d {"vjg"urgek l e"u{uvgo"0"HO"uki pcnu"vtcxgn"vj tqw i j"y cmnu" cpf"ctg"vjgthgtg"pqv"cr r tqr tkcvg"htq"eqp l fgpvcn"eq o o wpkecvkqp0"O cve j"vjg"u{uvgo"vq"vjg"uk|g"qh"vjg" tqo o"tgs wtkpi"vtcpu o kuukqp"\*k0g0"co nctig"cwfkvtkw o "y knn"tgs wtkg"co fkhgtgpv"u{uvgo"vj cp"cp"cxgtcig"uk|g" encuutqq o +0"HO"Oketq r j qpgu"ecp"cnug"dg"rncegf"pgzv"vq"co vgnxkukqp"qt"qv jgt"og fkc"urgcmgt"vq"o cmg" nkuvgpki "gcukgt0

## Considerations:

### Does the user have hearing aids or cochlear device with telecoils?

- É' Kh" {gu."qt fgt"vjg"tgeq o o gpfgf"kp fwevkqp"pgem"nqqr"kh"qpg"fqgu"pqv"eq o g"ykvj"vjg"wpkv."qt"vt{" uknj qwgvvgu"htq"dgwvgt"tgegr vkqp0
- É' Kh"pq."urgek h {"gctdwf"\*y knn"pggf"vq"tg o qxg"j gctkpi"ckfu+."qxgt"vjg"gct"gctr j qpg"\*dgwvgt"y kvj"kp/vjg/gct"ckfu+."qt"nki j v y gki j v"jgc fugv"\*ecp"cf lwuv"vq"wug"y kvj"dg j kpf"vjg"gct"ckfu+0

### Will the unit be used in only one location or should it be portable?

- É' Oquv"kp f kxk fwenu"y knn"rtghgt"co rqtvcnng"o qf gn"vj cv"ecp"dg"wugf"cp {"y jgtg0"Rgt o cpgpvn {"kpucvnnngf" u{uvgo"u"ctg"o quv"htgswgpvn {"wugf"kp"nctig"cwfkvtkw o u"cpf"vj gcvtu0

### Will the listener comprehend more if able to speech read while listening?

- É' J cxg"vjg"nkuvpgt"ukv"enug"vq"vjg"urgcmgt"qt"eqpukfgt" [Audisee](#)"kp"ukvwcvkqpu"y jgtg"vjgtg"ku"qpn {"qpg" urgcmgt0

### Is there more than one speaker?

- É' Urgcmgtu"y knn"cmn"pggf"vq"wug"vjg" o ketq r j qpg0"Y kvj"cw fkgpeg"rctvkekr cvkqp."kv"oc {"dg"gcukgt"vq"j cxg" qpg" o ckp"urgcmgt"tgrgcv"eq o o gpvu"kp vq"vjg" o ke0

### Are all speakers trained to use the microphone properly?

- É' Vjg" o ketq r j qpg" o wuv"dg"rncegf"enug"gpqw i j"vq"vjg"urgcmgtu"o qvwj"vq"cf gswcvgn {"tgegkxg"co uki pcn0" Vjku"uj qwnf"dg"vguvvf"rtkqt"vq"vjg" o ggkpi"vq"cxqk"ukp i nkp i"qvw"vjg"rgtuqp"y kvj"j gctkpi"nquu"fwtkpi" vjg"rwdnke"gxgpv0

## Portable Brands and Models:

Rj qpcm"Oketq Nkpm"Rgtuqpcn"HO"U{uvgo"u" Eq o vgm"HO"U{uvgo"u" Y knkc o "Uqwpf" J gctkpi" J gn rgt Nkuvgp"HO"U{uvgo"u" Ugp u j k o g t



Gcu{"Nkuvpgt  
Rjqke"Gct

**Price Range**  
&822"/"&4422

**Accessories:**

- É" Kpfwevkqp"pgem"nqqr"\*Hqt"wug"ykvj"jgctkpi"ckfu"vcv"jcxg"vgngeqknu+
- É" Dqqv"tgegkxgt"vjcv"eqppgevu"fktgevm{"vq"vjg"dgjkpf/vjg/gct"ckfu"\*Rjqpcm+
- É" Uknjqwgvvg"hqt"ko rrtqxf"tgegrvkqp"ykvj"dgjkpf/vjg/gct"ckfu0
- É" Eqphgtpeg"o ketqr j qpgu"ecp"dg"ugv"kp"vjg"egpygt"qh"vcdng"hqt"uo cmn"i tqwru"
- É" Fktgevkqpcn"o ketqr j qpgu""hqt"hqewugf"uqwpf"tgegrvkqp
- É" Q o pk/fktgevkqpcn"gpuxtqp o gpvcn"o ketqr j qpgu"cmq y u"vjg"rgtuqp"ykvj"jgctkpi"nquu"vq"jgct"jku"qt"jgt"qyp"xqkeg"vj tqw i j"vjg"u{uvgo0"Eqpukfgt"hqt"uq o gppg"ykvj"ugxgtg"vq"rtqhqp"jgctkpi"nquu0
- É" Ceeguutkgu"hqt"eqppgevkqpu"vq"EF"rnc{gtu."vgtgq."vngxkukqp."gve0

## HEARING DOGS

**What:**

Urgekcn{"vtckpgf"fqiu"vcv"cnctv"r"rgtuqp"ykvj"jgctkpi"nquu"vq"uqwpfu"kp"vjg"gpuxtqp o gpv0"Vjg"cuukuvpeg"fqiu"ykm"wuwcnn{"vcmg"vjg"kpfxkfwcn"vq"vjg"uqwtg"qh"vjg"uqwpf0"fqiu"cpf"qypgtu"o wuv"eq o rnvvg"v"vtckkpi"cpf"dg"egtkl"gf"hqt"wug"kp"rwdnke"rncegu0"fqiu"ecp"dg"vtckpgf"vq"tgurqp"vq"cnctv"uqwpfu."vnggr j qpgu."fqqt"dgnu"qt"mpqemu."dcd{"etkgu."xkukvqtu."gve0"

**Where:**

Ugtxkeg"fqiu"ctg"rgt o kvvgf"kp"rncegu"qh"rwdnke"ceeq o o qfcvkqp"ceeqtkpi"vq"vjg"C o gtkcp"u"ykvj"fkucdknkvgu"Cev0"Yqtmkpi"fqiu"o wuv"yget"c"urgekcn"jctpguu"cpf"xguv"vq"dg"engctn{"kfgpvk l cdng0"fqiu"ecp"dg"uqwpfu"vjg"yqtmrnceg"cu"nqpi"cu"vjg{"fq"pqv"ecwug"c"j c | ctf0



Hearing Dog at Work

**Considerations:**

Y km" c" fqi"qt"gngevtqpk"fgxkeg"ugtxg"dgvggt"hqt"vjg"tcpi g"qh"uqwpfu"tgs wtkpi"pqvk l ecvkqpa

**Will a dog be in danger in the work environment, or increase risk to others?**

**Is the individual alone in the home or workplace?**

É" J gctkpi"fqiu"rtqxfg"eq o rcpkqpu j kr"cpf"ykm"cnctv"vq"kpvtw fgtu."cnvj qw i j"vjg{"ctg"pqv"vtckpgf"cu"i wctf"cpk o cnu0

**For more information:**

É" Rcyu"ykvj"e"Ecwug"<<http://www.pawswithacause.org/>

É" G/Okejkip"qp"J gctkpi"fqiu"<[www.michdhh.org/assistive\\_devices/hearing\\_dogs.html](http://www.michdhh.org/assistive_devices/hearing_dogs.html)



# iCOMMUNICATOR

## What:

C"uqhv y ctg" r c e m c i g" v j c v" c w v q o c v k e c m n {" v t c p u n c v g u" u r q m g p" n c p i w c i g" k p v q" v g z v" q t" C o g t k e c p" U k i p" N c p i w c i g" V j k u" r c e m c i g" w u g u" c w v q o c v k e" u r g g e j" t g e q i p k v k q p" u q h v y c t g" U r g c m g t u" o w u v" I t u v" e t g c v g" c" u r g g e j l x q k e g" r t q I n g" c p f" q p n {" q p g" x q k e g" r t q I n g" e c p" d g" q r g p" c v" c" v k o g" V j g t g h q t g." v j g" u { u v g o " k u" p q v" w u g h w n" y k v j" o q t g" v j c p" q p g" u r g c m g t" c v" c" v k o g" \* c p f" u y k v e j k p i" d g v y g g p" r t q I n g u" v c m g u" u q o g" v k o g" +



iCommunicator on Laptop

## Where:

Kp" g p x k t q p o g p v u" y j g t g" u r q p v c p g q w u" e q o o w p k e c v k q p" p g g f u" v q" q e e w t" o q t g" h t g s w g p v n {" v j c p" c p" k p v g t r t g v g t" q t" E C T V" r t q x k f g t" e c p" d g" c t t e p i g f" O w u v" d g" k p" g p x k t q p o g p v u" v j c v" c t g" h c k t n {" s w k g v" c p f" y j g t g" e q o r w v g t u" c t g" h g c u k d n g" P q v" c r r t q r t k c v g" h q t" w u g" y k v j" o w n v k r n g" u r g c m g t u." c u" e t g c v k p i" c" x q k e g" r t q I n g" k u" c" v k o g" e q p u w o k p i" r t q e g u u" v j c v" o w u v" d g" e q o r n g v g f" h q t" g e j" k p f k x k f w c n" u r g c m g t o

## Brands

k E q o o w p k e c v q t" k u" c" d t c p f" p c o g" U g g" v j g" y g d" u k v g" < [www.mycommunicator.com/](http://www.mycommunicator.com/)

## Price Range:

& 58: ; ; / 5 ; ; ; " h q t" u q h v y c t g" m k v" E q o r w v g t" u q n f" u g r c t c v g n { 0

**Caution: Automatic Speech Recognition software is continually improving. However, it is important to assess the accuracy of this technology prior to purchase.**

**iCommunicator uses ASL signs in English word order. Therefore, the translation may NOT provide accurate meaning.**

# INDUCTION LOOP SYSTEM

## What:

C" y k t g" n q q r" o c {" d g" r g t o c p g p v n {" k p u v c m n g f" c t q w p f" v j g" r g t k o g v g t" q h" c" t q q o" c p f" e q p p g e v g f" v q" v j g" R C" u { u v g o" R q t v c d n g" w p k v u" c t g" c n u q" c x c k n c d n g" V j g" n q q r" u g p f u" c p" u q w p f" u k i p c n" f k t g e v n {" v q" v j g" v g n g e q k n" q p" v j g" w u g t u" j g c t k p i" c k f" Y k v j q w v" c" v g n g e q k n" k p" v j g" j g c t k p i" c k f" q t" e q e j n g c t" f g x k e g." c p q v j g t" v { r g" q h" v g n g e q k n" t g e g k x k p i" f g x k e g" k u" t g s w k t g f" V j g" u r g c m g t" u + " o w u v" w u g" c" o k e t q r j q p g" v j c v" u g p f u" c" u k i p c n" v q" v j g" n q q r" 0

## Where:

O q u v" h t g s w g p v n {" k p f w e v k q p" n q q r" u { u v g o u" c t g" k p u v c m n g f" v g o r q t c t k n {" q t" r g t o c p g p v n {" k p" o g g v k p i" r n c e g u" C p" q h I e g" q t" y q t m" u v c v k q p" e c p" d g" n q q r g f" c u" y g n n" c u" c" n c t i g" c w f k v q t k w o" V j g" R q t v c d n g" K p h q N q q r" e c p" d g" w u g f" v c d n g" v q r." k h" u r g c m g t u" c p f" n k u v g p g t u" c t g" y k v j k p" 6" h g g v" q h" v j g" w p k v" D g e c w u g" u q w p f" k u" q p n {" v t c p u o k v g f" y k v j k p" v j g" n q q r" t c p i g." k v" k u" o q t g" r t k x c v g" v j c p" c p" H O" u { u v g o 0

## Considerations:

**Should the loop be installed by a facility or organization for ADA compliance?**

E' D g e c w u g" n q q r" u { u v g o u" o c {" d g" r g t o c p g p v n {" k p u v c m n g f." v j g" r w t e j c u g" k u" w u w c n n {" v j g" t g u r q p u k d k n k v {" q h" v j g" q t i c p k | c v k q p" w u k p i" v j g" d w k n f k p i" c p f" f q g u" p q" d g e q o g" v j g" k p f k x k f w c n u" r g t u q p c n" g s w k r o g p v 0

### Does the user have hearing aids with telecoils?

É Kh" {gu."pq"cf fkvkqpcn"gs wkr o gpv"ku"tgs wktgf"qh"vjg" wugt)  
É Kh"pq."cp"kp fwevkqp"nqqr"tgegkxgt"y kvj"jgc fr j qpgu"qt" gctdwfu" y knn"dg"tgs wktgf)

### Brands and Models:

É Gejq"OgicNqqr"kp fwevkqp"U{uvg o"\*Oc{"dg"cr rtrtkcvg"htq"cj q o g"qt"qh f eg"kpucvncvkqp)+  
É Rqtvc dng"KphqNqqr"\*Vcdng/vqr"y kvj" c"6" hqqv"tcp ig+  
É Egpvtw o"Uqwpf."Qxcn"Ykp fqy"cpf" o cp{"qv jgtu"htq"ncti g"kpucvncvkqp)

### Price Range:

&522"htq" c" rgtuqpcn"wpkv"vq"&6522"qt" o qtg" fgrgp fkp i"qp"kpucvncvkqp"tgs wktg o gpvu"kp" c"ncti g" hceknkv {0

### Accessories:

É Tgegkxgtu"cpf"jgc fr j qpgu"htq"nkuvpgtu"y j q"fq"pqv"jcxg"vnggeqknu)

### For more info:

[HearingLoop.org](http://HearingLoop.org)

## INFRARED LISTENING SYSTEMS

### What:

Nkuvpgkpi"u{uvg o"vq"qxgteq o g"dcemi tqwpf"pqkug."tgxgtdgtcvkqp."qt"fkuvcepg"htq o"vjg"uqwpf"uqwteg)  
Wugu"kphtctgf"nki j v"vq"ugpf" c"uqwpf"uk i pcn"vjcv"ku"vtcpu o kvvgf"vj tqw i j" c"tgegkxgt"y qtp"d{"vjg"nkuvpgtu)  
Uqwpf" o wuv"dg"vtcpu o kvvgf"vj tqw i j" c" o ketqr j qp g" wugf" d{"vjg"ur gcmgt"qt"vj tqw i j" c"jgc fr j qp g"lcem"kp" c"vngxkukqp"qt"eq o r wvg)

### Where:

Wug"kphtctgf"u{uvg o u"kp fqqtu."gur gekcn {"y jgtg"eqp f fgpvkenkv {"ku" k o rqtvc pv0" Dgecwug"nki j v"ecppqv"vtcxgn"vj tqw i j" y cnmu."kphtctgf" r tqxkfgu" o qtg"eqp f fgpvkenkv {"vjcp"HO"u{uvg o u"Uq o g" o qxkg"vj gcvgtu"cpf"qv jgt" rwdnke" rncegu"jcxg"kphtctgf"u{uvg o u"kpucvncvf0" Ecppqv"dg" wugf"kp" dtki j v"uwp"nki j v0"Uq o g"kphtctgf"u{uvg o u"ecp"dg" r nwi i g f"kp vq"vjg"jgc fr j qp g"lcem"qh" c"vngxkukqp"qt" r tq lgevt"vq" o cmg"nkuvpgkpi" gcu kgt)

### Considerations:

Ku"eqp f fgpvkenkv {"etkvecnA

É Kphtctgf"uk i pcnu"uc {"y kvj kp"vjg"tqq o)

### Will the device be used in bright light?

É Kphtctgf"uk i pcnu"ctg" fghwugf" d {"dtki j v"fc {"nki j v)

É Wpfgt"dtki j v"Eqtguegpv"nki j v."c"472"MJ | "dcpf y kf vj" o wuv"dg" wugf"kpucvncf"qh"vjg"uvcpfctf"; 7"MJ | 0

### Is an infrared system already installed in the facility where listening will take place?

É C" rgtuqpcn"tgegkxgt"u j qwnf"dg"eq o rcvk dng"y kvj" o quv" rwdnke"kpucvncvkqp)

### Does the user have hearing aids or cochlear device with telecoils?

É Kh" {gu."qt fgt"vjg"tgeq o o gpf gf"kp fwevkqp"pgem"nqqr"kh"qp g"fqgu"pqv"eq o g"y kvj"vjg"wpkv."qt"vt {"uknj qwgvgu"htq"dgwgt"tgegrvkqp)

É Kh"pq."ur gekh {"gctdwf"\*y knn"pggf"vq"tg o qxg"j gctkp i"ckfu+."qxgt"vjg" gct" gctr j qp g"\*dgwgt"y kvj"kp/vjg/gct"ckfu+."qt"nki j v y gki j v"jgc fugv"\*ecp" cflwuv"vq" wug"y kvj"dgj kpf"vjg" gct"ckfu+)

## Brand and Models:

Cwfkqkpm  
Ykknkc o u"UqwpfRnwu

## Price Range:

&322"vq"&422"hqt"rgtuqpcn"uk | g"wpkvvu

## Accessories

É" Kpfwevkqp"pgem"nqqr"hqt"wug"ykvj"vgngeqkn"gswwr r g f"jgctkpi"ckfu  
É" Dcwtg{"ejctigt  
É" Cf fkvkqpcn"jgc f ugvu

# INTERACTIVE WRITING

## What:

Ytkvki" c"yqt f."rjtcug."qt"eq o rnvvg"ugpvpgpegu"qp"rcrgt"qt" c"eq o rrwgt" o c{"dg"wugf"vq"hccknkvcvg"  
eq o o wpkecvkqp"ykvj" c"rgtuqp"yjq"ku"fgch"qt"jctf"qh"jgctkpi0" Ytkvki"ecp"dg"fqpg"d{"dqvj"rctvkgu"qt"qpg."  
fgrgp f kpi"qp"eq o o wpkecvkqp"pggfuo"Kpvtgcevkg"ytkvki" o c{"dg"cu"uk o rnv"cu" c"yqt f"qt"rjtcug"lqvvgf"qp" c"  
jcpf{"rkgeg"qh"rcrgt"cpf" o c{"kpenwfg" g/ o ckn"qt"kpucpv" o guucikpi0

## Where:

Rcrgt"cpf"rgp" o c{"dg"wugf"cp{y jgtg0"Eq o rrwgtu"qt"qvjgt"mg{dqctf"eq o o wpkecvkqp"qrvkqpu"ctg" o quv"  
qhvvg" wugf"kp f qqtu"cpf"ctg" o qtg"uvcvkqpc{0"C"eq o rrwgt"qt"qvjgt"mg{dqctf" o c{"hccknkvcvg" o qtg"kp/fg r vj"  
eqpxgtucvkqpu0"kpucpv" o guucikpi"cpf" g/ o ckn" o c{"cnuq"dg"wugf"ykvj" c"[two-way text pager](#)0"

## Considerations:

### What is the English reading competency of the individual?

É" Wug"u j qtv"rjtcugu"cpf"uk o rnv"eqpegrvu"kh" {qw"fq"pqv"mpqy"v j g"qv j g t"rgtuqp"ygnn0

### Is this a group event or one-on-one conversation?

É" Kpvtgcevkg"ytkvki"ku" o qtg"cr r tqr t kcvg" hqt"qpg/qp/qpg"eq o o wpkecvkqp"v j cv"ku"tgnvcvkg{"dtkgh0"Hqt"  
i tqwr" o gg v kpi u."eqpukfgt"cp"kpvgtrtgvg"qt"urggej/vq/vgzv"ceeq o o qfcvkqp0

### Is a computer handy?

É" Wukpi" c"nctigt" hqv"qp" c"uvcpfctf"eq o rrwgt"ykvj"yqt f"rtqeguqt"ku" c"tgc f kn{"cxckncdng" o gcpu"qh"  
eqpfwevkpi"kpvtgcevkg"ytkvki0  
É" Cwvq o cvke"Urggej" Tgeq i pkvkqp" o c{"dg"wughwn"kh"v j g"jgctkpi"urgcmgt"jcu"vtckpgf"v j g"rtq i t c o"vq"  
ceewtcvgn{"tgeq i p k | g"jku"qt"jgt"xqkeg"\*ecmgf" c"xqkeg"rtq l ng+0  
É" Hqt" o qtg"htgswgp"kpvtgcevkg"ytkvki"y jgtg" c"eq o rrwgt"ku"pqv"hgcvkdng"ugg"[Interpretype](#)0

### Is reliance on e-mail or instant messaging taking the place of face to face communication?

É" J w o cp"kpvtgcevkgp."kpenw f kpi"hcckn"gz r tguukqpu"cpf"dqf{"ncpiwcig."ku" k o rqtvcpv"vq"v j g"fgxgnqr o gpv"  
qh" i qqf"tgnvcvkgp"jru0" Y j kng"kpvtgcevkg"ytkvki"d{"eq o rrwgt" o c{" o cmg"eq o o wpkecvkqp"gcukgt"cpf"  
o qtg"rtgekug."hceg"vq" hceg"kpvtgcevkgp"u j qwnf"pqv"dg"cxqkfgf0

## Price Range:

V j g"equv" fgrgpfu"v j g" o cvgtkcnu" wugf" hqt" ytkvki0

# INTERPRETERS

## What:

Kpvgrtrgvgtu"ctg"vtckpgf"rtqhgukqpcnu"y j q"vtcpuncvg"dgv y ggp"v y q"fkuvkpev"  
ncpiwcigu0"Kpvgrtrgvkpi"ku"cxgt{"eq o rngz"rtqegu"v j cv"tgs wktgu"gzvpgukxg"  
vtckpkpi."rtcevkeg"cpf"eqpvkpwkpi"gfweckqp0"Kpvgrtrgvgtu"nkuvp"vq"urqmgp"y qtfu."  
kp(Egevkqp."cpf"kpvgpv."cpf"tgpfgt"v j g"o gc kpi"kp"cxkuwcn"o cppgt"ht"rgqrng"y j q"  
ctg"fgch"qt"jctf"qh"jgctki0"Nkmg y kug."v j g{"vtcpuncvg"xkuwcn"ncpiwcig"kpvg"urqmgp"  
Gpinkuj"\*qt"qvjgt"ncpiwcig"cu"cr rtrtkcvg+0"



Interpreter Symbol

Kpvgrtrgvgtu"ht"C o gkcep"Ukip"Ncp iwc i g"ctg" o quv"eq o o qp0" J q y g x g t."uq o g"  
rgqrng"rtghgt"qtcn"kpvgtrtrgvgtu"qt"cpqv jgt"xkuwcn"u{uv g o "uwe j"cu"ewg f"ur gge j 0"  
Rgqrng"y j q"ctg"fgchDnkpf"y knn"tgs wktgu"uq o g qpg"y kv j"fgchDnkpf"kpvgtrtrgvkpi"umknu0

## Where:

Kpvgrtrgvgtu"ecp"iq"cp{y jgtg"v jgtg"ku"eq o o wpkecvkqp"dgv y ggp"v y q"qt" o qtg"rgqrng0"Htgs wgpvn{"wugf"ht"  
rwdnke"o ggvkpi"u"cpf"kp"encuutqq o u."kpvgtrtrgvgtu"rnc{"cp"ko rqtvcpv"tqng"kp"qpg/qp/qpg"eq o o wpkecvkqpu"  
y jgp"v jg"v y q"rgqrng"urgcm"fkhhgtgpv"ncpiwcigu0

Fctm"gp xktqp o gpvu."uwe j"cu"cxv jgcvtg"qt"r j qvqi tcr jke"fgxgnqrkpi"tqq o ."y knn"tgs wktgu"ur gekcn"nk i jvkpi"  
cttcpi g o gpvu0

## Locating Interpreters:

Kpvgrtrgvgt"tghgttcn"ci gpekgu"cuukuv"kp" o cvej kpi"kpvgtrtrgvgtu"y kv j"v j g"ur gek l e"enk gpv"cpf"ukvwcvkqp0"Ocp{"  
kpvgtrtrgvgtu"y qtm"kp fgrgp fgpvn{"cpf" o c{"dg"eqpvcev f" fktgevn{0

É" V j g"Oke jki cp"fkxkukqp"qp"fgch"cpf" Jctf"qh" Jgctki"rwdnkujgu"cp"kpvgtrtrgvgt" fktgevt{"ht"Oke jki cp"  
\*[www.mcdc-dodhh.org](http://www.mcdc-dodhh.org)+0

É" C"nkuv"qh"Oke jki cp"kpvgtrtrgvgt"tghgttcn"ci gpekgu"ku"cv< [www.michdhh.org/interpreters/more  
information.html](http://www.michdhh.org/interpreters/more_information.html)

## Price Range:

É" Rncp"qp"cx4"j qwt" o kpk o w o"ejctig0

É" Kpvgrtrgvgtu"qhvgp"ejctig"ht"vtcxgn"vko g"cpf" o kngci g0

É" Equv" fgrgp fgpv"qp"kpvgtrtrgvgtu"egtvk l ecvkqp."v{rg"qh"cuukip o gpv."cpf"vko g"qh"fc{0

## Additional Information:

É" Qpnkpg"qt"tgo qvg"kpvgtrtrgvkpi"ku"cx tgegpv"fgxgnqr o gpv0"Kpvgrtrgvgtu"ctg"cv"qpg"nqecvkqp."cpf"rtqxfg"  
kpvgtrtrgvkqp"xc"xf gq"eqphgtgpekpi"vq"rgqrng"kp"cpqv jgt"nqecvkqp0"Oquv"fq"pqv"jcxg"cx4"j qwt"  
o kpk o w o"cpf"ejctig"kp"37" o kpwvg"kpetg o gpvu0

" Ugg [www.cacdhh.org/video interpreting services.html](http://www.cacdhh.org/video_interpreting_services.html) cpf" [www.csdinterpretingonline.com](http://www.csdinterpretingonline.com)

É" Hqt" o qtg"kpvgtrtrgvgt"kpht o cvkqp"cpf"tguqwtegu"ugg< [www.michdhh.org/interpreters/index.html](http://www.michdhh.org/interpreters/index.html)

É" V j g"pcvkqpcn"qti cpk|cvkqp"ht"kpvgtrtrgvgtu"rtqxfgu"kpht o cvkqp"qp"gv jkeu."uvcfctfu."cpf"qv jgt"  
kpht o cvkqp"cv<"[www.rid.org](http://www.rid.org)

# INTERPRETYPE

## What:

Vy q" rqtvcnmg {dqctfu" ykvj" u o cmm" fku rnc { "uetggpu. "nkpmsg" d { "c" ugewtg" ugtkcn" eqppgevkqp0

## Where:

Ukwvcvkqpu" y jgtg" htgs wgpv. "qt" gzvgpukxg. "kpvgtcevkxg" y tkvki" ku" tgs wktgf" cpf" Gpi nku j" tgc fki" ngxgn" ku" cxgtc ig" qt" cdqxg0" Kpvgrtgv { rg" ecp" twp" qp" dcwgtkgu" qt" CE" r qy gt0



Interpretype

## Considerations:

**Does the person with hearing loss have a need for frequent communication with others?**

**Are hearing people frequently communicating with people with hearing loss, such as bank tellers or other public service positions?**

**Will it be helpful to link the Interpretype to a computer?**

É" Uqhv y ctg" ku" cxckncdng" hqt" eq o r wvgt" eq o o wpkecvkqp0" Kh" v j ku" ku" pqv" pgg f g f. " r wte j cu g" v j g" Rgg t/ v q/ Rgg t" r c e m c i g 0

## Brand and Models

Kpvgrtgv { rg" ku" ewttgpvn { " v j g" qp n { " o cmgt" qh" v j ku" fgxkeg0

## Price Range:

&3572"/" &4 ; ; 7" fgrgp fki" qp" uqhv y ctg" qrvkqpu

C f fkvkqpcn" Kphqt o cvkqp<

<http://www.interpretype.com/>

# Vx uš S

## What:

NkpmÉKv" ku" c" yktgnuu" nkuvgpki" fgxkeg" wugf" y kvj" c" vnggeqkn" gswkr rgf" jgctki" ckf0" Kv" k o r t q x g u" u r g g e j" e q o r t g j g p u k q p" k p" p q k u { " u k v w c v k q p u" d { " r q k p v k p i" c" o k e t q r j q p g" k p" v j g" f k t g e v k q p" v j g" r g t u q p" k u" n q m k p i 0" V j g" u o c m m" f g x k e g" ĩ v u" q x g t" v j g" g c t" c p f" u g p f u" c" u k i p c n" f k t g e v n { " v q" v j g" j g c t k p i" c k f 0"

## Where:

Oc { " r t q x k f g" o q t g" d g p g ĩ v" v j c p" c" j g c t k p i" c k f" f k t g e v k q p c n" o k e t q r j q p g" k p" p q k u { " g p x k t q p o g p v u" \* t g u v c w t c p v u. " o g g v k p i" t q q o u. " g v e 0+0" N k p m É K v" y k m" p q v" d g" c u" i q q f" c u" q v j g t" n k u v g p k i" f g x k e g u" \* H O. " k p h t c t g f. " n q q r+ " h q t" j g c t k p i" c e t q u u" c" f k u v c p e g 0" O c { " d g" d g w g t" v j c p" v j g u g" q v j g t u" y j g p" e q p x g t u k p i" k p" e t q y f g f" t q q o u" q t" y j g t g" v j g t g" k u" g z v g p u k x g" d c e m i t q w p f" p q k u g 0" P q" p g g f" h q t" c" u g r c t c v g" o k e t q r j q p g. " v j g" g p v k t g" w p k v" ĩ v u" q x g t" v j g" g c t 0" O c { " d g" w u g f" y k v j" g k v j g t" c p" k p/ v j g/ g c t" q t" d g j k p f/ v j g/ g c t" j g c t k p i" c k f 0"



a-Ŧ, -«

### Brands and Models:

NkpmEKv"ku"qpn{" o c f g" d {" qpg" eq o rcp {" dwv" ku" uqnf" vj tqw i j " c" pw o dgt" qh" xgpfqtu0" Kv" eq o gu" kp" ugxtcn" eqnqtu" vq" o cvej" j ckt" cpf" umkp0"

### Price Range:

&897

### More Information:

<http://www.etymotic.com/ha/linkit.asp>

## NOTE TAKERS

### What:

C"pqvg"vcmg"t" o c {" dg"qh" i tgc"v" cuukuv"cp"eg"vq" c" rgtu"qp" y kvj" jgct"kp"i" nquu"kp"cp {" v {" rg"qh" i tqwr" o gg"v"kp"i"0"Uq o g" eqmng"i"gu"vtck"p"cpf"rc {" pqvg"vcmg"tu"0" Oquv"htg"swgp"vn {" .c"pqvg"vcmg"t"ku" c"eq/y qtmgt"qt" rgg"t" y j q" xqnw"pvgg"tu" vq"vcmg"pqvg"u"fwtk"p"i" c" o gg"v"kp"i"0" Pqvg"u" o c {" dg"vcmg"p" y kvj" c"ncrv"qr"eq o rww"gt."qt"rcrg"t"cpf"rgp."vjgp" rj qvqe"rkgf"0"

Hqt" c" rgtu"qp" y kvj" jgct"kp"i" nquu" y j q" o wuv"nq"qm"cv"vjg"urgcmgt"qt"kpvg"trtgvt" hqt"eq o rtg"jgpuk"qp."c"pqvg"vcmg"t"rtqxk"fgu"v y q" dgp"glvu"0" Fwtk"p"i" vjg" o gg"v"kp"i."vjg"rgtu"qp" y kvj" jgct"kp"i" nquu"ujqwn"f"ukv"pgzv"vq"vjg"pqvg"vcmg"t"Kh"jg"qt"ujg"ku"wpuw"tg"qh" y jcv"ku"urqmg"p."c"incpeg"cv"vjg"pqvg"vcmg"t"u"lqv"kp"i"u" o c {" jgnr"vq"enctkh"0" Ugeqp"fn {" .dgecwug"kv"ku"fkhl"ewnv"vq" y cvej" c"urgcmgt"cpf" y tkvg"cv"vjg"uc o g"vk o g."vjg"rgtu"qp" y kvj" jgct"kp"i" nquu" y knn"pggf"vq"tgn {" qp"vjg"pqvg"u"vcmg"p" hqt" c"tgeqt" f"qh"vjg" o gg"v"kp"i"0"

### Where:

C"pqvg"vcmg"t" o c {" dg" dgp"gl"ekcn"vq" c" rgtu"qp" y kvj" jgct"kp"i" nquu"cv"cp {" o gg"v"kp"i."nctig"qt"u o cmm."hqt o cn"qt" ecuwc"n0"

### Locating note takers:

Oquv"pqvg"vcmg"tu"ctg" xqnw"pvgg"t"eq/y qtmgtu."encuu o cvgu"qt" rgg"tu"0" Vjg"dguv"pqvg"vcmg"tu"ctg" y knn"kp"i."jcxg" c" iqqf" i tcur"qh"eqpv"gpv"eqxgtgf."cpf"ctg" iqqf"cv"qt"i"cpk|kp"i"cpf"rtkqt"kvk|kp"i" kphqt o cvkqp"0"

### Additional Information:

Ugg"vjg" *Orientation to Serving Students who are Deaf or Hard of Hearing* cvk" [www.pepnet.org/train.asp](http://www.pepnet.org/train.asp)

## PERSONAL LISTENING DEVICES (PERSONAL AMPLIFIERS)

### What:

Eq o rcev."jcpf"jgnf"fgxkeg"vjcv"ku"wugf"vq" c o rnk {" uqwpf"cpflqt"tgfweg" kpvgtg"tgp"eg"htq o "dcem" i tqwpf"pqkug"0" C" o ketqr jqpplc o rnk l"ecvkqp"wpkv" eqpppgevu"vq"vjg"wugt"u" gctrkgeg"qt"pgem"nqqr"d {" c" yktg"0"

### Where:

Wug"kp"ukvw"cvkqpu" y jgtg"vjg"urgcmgt"cpf"nkuv"gp"gt"ctg"cdng"vq"tg o ckp"kp" enqug"rtqzk o kv {" .ykvjqwv" c"nqv"qh" o xqg o gpv"dgvyggp"vjg o 0"



Pocketalker with loop

## Considerations:

### Does the user have hearing aids with telecoils?

É" Kh" {gu."qtfgt"vjg"tgeq o o gpfgf"kp fwevkqp"pgem"nqqr"qt"uknj qwgvgv"ugg"rc ig" **Receiving Sound**).

É" Kh"pq."urgek{ "gctdwf."qxgt"vjg"get"getr jppg"\*dgwvgt" ykvj "kp/vjg/get"ckfu+."qt"nkijvygkijv"jgc fvgv"\*ecp" cflwuv"vq" wug" ykvj "dgj kpf"vjg"get"ckfu+0

### Brands and Models:

Yknnkco u"Uqwpf"Rqemgvcnmg"Rtq

Uqpke"Uwrgt"Gct

JRK/Okpkvgej

Uqwpf"Yk|ctf

Uqwpf"Fktgevt

### Price Range:

&52"/"&472" ykvj "ceeguqtkgu0

### Accessories:

É" Fktgevkqpcn" o ketqr jppgu"\*Hqewugf"uqwpf"tgegrvkqp+

É" Kpfwevkqp"pgem"nqqr"\*Hqt" wug" ykvj "vgngeqkn"gs wkr r g f" j gctkpi "ckfu+

É" Uknj qwgvgv"\*Hqt" o qtg" c o rnk l e cvkqp+0

É" Oketqr jppg"gzvgpukqp"eqtf" hqt" kpetgcugf" fkuvcpeg"dgvyggp"urgcmgt"cpf"nkuvpggt

É" Eqphgtpeg" o ketqr jppgu"ecp"dg"ugv"kp"vjg"egpvt"qh" c"vcdng" hqt" u o cmn" i tqwr" i cvj gtkpi u0

## SIGN LANGUAGE

### What:

Cogtkecp"Ukip"Nepiwcig"\*CUN+"ku" c"xkuwcnl i guvwtcn"ncpiwcig" wugf" c o qpi "rgqrng" y j q"ctg" fgch."vjgkt" hc o kn{."cpf"htkpfu0"kv"ku" c"fkuvkpev"ncpiwcig" ykvj "kvu"qyp"u{pvcz"cpf" itc o o c t0"Qvjgt"ukip"u{uvgo u"ctg" wugf."rtk o ctkn{ "kp"gfwevkqpcn"u{uvgo u."kp"vjg" Wpkvgf"Uvcvgu0"Vjgug"qvjgt"u{uvgo u"\*UGG."Ewgf"Urggej." gve0+"ctg"pq"ncpiwcigu."dvw"tcvjgt" c"xkuwcnl{ "eqfgf" Gpinkuj0

### Where:

Cp{qpg" y j q" y qtmu"htgswgpvn{ " ykvj "rgqrng" y j q" wug" CUN" o c{ "dpgglv"htq o "ngctpkpi"vjg"ncpiwcig0""Vq" ukip" y gmn"gpqw i j "vq" eqpxg{ "dcuke" kphqt o cvkqp"\*rgtj cru"uwr r ng o g pvgf" y kvj " **Interactive Writing**+"ku"swkvg" hgcukdng0"Vq" dgeq o g"vtwn{ "Ewgpv" y knn"tgs wktg" c" o qtg" uk i pk l e cpv" eq o o kv o gpv"qh"vk o g" cpf"gpgti {0

## Considerations:

### Is it necessary to communicate complex information?

É" Cp"kpvgtrtvgvt"ujqwnf"dg"jktgf" hqt" eq o rngz"cpflqt" jki j /uvcmgueq o o wpkecvkqp."tcvjgt"vjcp"tgncpegt" qp"uq o gqpg" y kvj "dcuke"ukip"ncpiwcig"umknu0

### How long does it take to learn?

É" Vjg"ngpi vj "qh"vk o g"vq"ngctpvjg"dcuke"qh" CUN" fgrgpfu"qp"vjg"ngctpgt"u"pcvwtcn"cdknkv{."vjg" c o qwpv" qh"kpvtcevkqp" y kvj " fgch" rgqrng" y j kng"ngctpkpi."cpf" c o qwpv"qh"vk o g" fgxqvgf"vq"rtcevkge0"C" i qqf" i tqwpfkip"ecp"dg"guvcdnkujgf"kp"cdqvw"; " o qpvju0



## Where to learn?

É C"fgch"g o r nq {gg" o c {"dg" y knkpi "vq" i kxg" ukip"ncpi wci g" encuugu"vq" eq/ y qtmgtu0

É Ocp { "eq o o wpkv { "eqnng i gu"cpf" qti cpk | cvkqpu"qhhtg" ukip"ncpi wci g" encuugu0" Hqt" c" nkuv"qh" rtqi tc o u"cpf" encuugu"kp" Oke jki cp"ugg < [www.michdhh.org/asl\\_deaf\\_culture/asl\\_training.html](http://www.michdhh.org/asl_deaf_culture/asl_training.html)

# STETHOSCOPES

## What:

Uvgvj queqr gu" fguki pgg" hqt" j gcnvj" r tqhguukqpcnu" y kvj" j gctkpi "nquu" gkvjgt" c o r nkh { "uqwpfu. "wug" gngvtpkeu. "qt" kpvgt hceg" y kvj" c" R F C" hqt" c" xkuwen" fku rnc { 0" Uq o g" uvgvj queqr gu" ecp" dg" wugf" y kvj" c" rcvej" eqtf" hqt" c" eqejngct" k o rncpv0" Uq o g" jcxg" f nvgtu" vq" kuqncvg" urgek f e" uqwpfu0" Vjg" uvgvj queqr g" ejqugp" u j qwnf" o cvej" fgi tgg" qh" c o rnk f e cvkqp" tgs wktgf" cpf" lqd" tgs wktg o gpvu0



V o šf- Ězy h r z } ! a x ! š z

## Considerations:

É Ocmg" uwtg" j gctkpi "ckfu" qt" eqejngct" r tqeguut" ctg" c flwuvf" vq" g o r j cuk | g" nq y gt" htgswgpekgu0

## Where:

Og fkecn" gpxktqp o gpvu0

## Brands and Models:

Ocp { "dtcpfu0" Ugg" vj g" y gd" ukvg" dgnq y" hqt" fgvcknu0

## Price Range:

&4 ; ; /" &682

Information from the Association for Medical Professionals with Hearing Losses:

<http://www.amphl.org/stethinfo.html>

# SWEAT BANDS FOR HEARING AIDS OR BEHIND-THE-EAR COCHLEAR IMPLANTS

## What:

U o c n n" eqvvpq" unggxgu" vj cv" f v" qxgt" dg j kpf/ vj g/ gct" j gctkpi "ckfu" qt" eqejngct" k o rncpv" fgxkegu0" Tgfweg" o qkuvwtg" cpf" fktv" vj cv" ecp" uggr" kp vq" vj g" j gctkpi "ckfu." kpvgt hgtkpi " y kvj" vj g" fgnkecvg" ektewkvt { 0" Ycu j cdng" cpf" tgwucdng0



Hearing Aid Sweat Bands

## Where:

J gctkpi "ckf" u y gcv" dcpfu" ctg" gurgekcn { "k o r q tvcpv" kh" vj g" wugt" ku" y qtmkpi "kp" j w o kf" qt" fktv { "gpxktqp o gpvu. "qt" hqt" rgqrng" y j q" rgturktg" j gcxkn { 0

## Considerations:

Eq o g" kp" fkhhtgtpv" uk | gu" cpf" eqnqtu0" Kpfkecvg" o cmg" cpf" o qfgn" qh" j gctkpi "ckf" y jgp" qtfgtkpi0" C" eqejngct" fgxkeg" y knn" tgs wktg" cp" ZN" uk | g0



**Price Range:**

&39"hqt" c"rcemc i g"qh"v y q0

# TIMERS

**What:**

Vk ogtu"v j cv" wug" Ecu j k p i "nki j v" qt" xkdtcvkqpu"kpuv g c f" qh" cp" cw fkdng" cnc t o 0" Oq f gnu" kpenw f g" vcdng" vqr. "dqf { / y qtp. "qt" r qemg v" o q f gnu 0" V j g t g" ctg" cnuq" y cve j g u" y kv j " xkdtcvk p i " vk o gtu" dwknv" kp0

**Where:**

Wug" y j gp" dcem i tqwpf" p qkug" qt" j gctk p i "nquu" o cmg" kv" fkh l ewnv" vq" j gct" cp" cw fkdng" vk o gtu" Eqpukf g t" hqt" c" p qku { "mkve j gp" qt" qv j g t" gp xktq p o gpvu" y j g t g" c" vk o g t" ku" p g g f g f 0

**Brands and Models:**

Vtkrng" Vgm" V k o g t  
Kpxkukdng" Enqem" KK  
XkdtcNKVG" Xkdtcvk p i " Cnc t o" y cve j  
Ukngpv" Cnc t o  
Xkdtcvk p i " Mg { " E j ck p



Pocket Clock/Timer

## Speech-to-Text Accommodations

Urgge j /vq/Vgzv" ceeq o o q f cvkqpu" eqpxgtv" urqm g p" eq o o wpkecvkq p" kp v q" tgc fcdng" vgzv" y kv j k p" o q o gpvu" qh" v j g" wvgtcpeg 0" V j g" vgzv" ku" fkurnc { g f" hqt" v j g" wugt" vq" tgc f 0" V j g" v y q" rtk o ct { "hqt o u" qh" urgge j /vq/vgzv" ceeq o o q f cvkqpu" ctg" fguetkdg f" dgnq y 0" Hqt" c f fkvkqpcn" kphqt o cvkq p" t g i ct f k p i " cmn" v j g" urgge j /vq/vgzv" u { uv g o u" ugg < [stsn.org](http://stsn.org)

# CART

**What:**

ECTV" \*Eq o r wvgt" Ck f g f" Tgc n v k o g" Vtc p u e t k r v k q p + " ku" c" u g t x k e g" r t q x k f g f" d { " c" e q w t v" t g r q t v g t" w u k p i " c" u v g p q i t c r j k e" o c e j k p g" n k p m g f" v q" c" e q o r w v g t 0" E C T V" r t q x k f g u" c" x g t d c v k o " v t c p u e t k r v k q p" q h" c m n" u r q m g p" n c p i w c i g 0" Q h" v j g" u r g g e j /vq/vgzv" ceeq o o q f cvkqpu. " E C T V" r t q x k f g u" v j g" o q u v" e q o r n g v g" c p f" c e e w t c v g" v g z v" t g r t q f w e v k q p" q h" u r q m g p" r t q e g g f k p i u 0"

**Where:**

ECTV" ku" o q u v" q h v g p" w u g f" c v" e q p h g t g p e g u" c p f" n c t i g" i t q w r" g x g p v u" \* r t q l g e v k p i " q p" c" n c t i g" u e t g g p + 0" E C T V" ku" h t g s w g p v n { " w u g f" k p" e q n g i g" e n c u u t q q o u" c p f" h q t" o g g v k p i u 0" K v" ku" p q v" c r r t q r t k c v g" k p" g p x k t q p o g p v u" y j g t g" v j g" w u g t" o w u v" o q x g" c t q w p f" h t g s w g p v n { " u q" v j c v" v j g" u e t g g p" ku" p q v" c n y c { u" x k u k d n g 0

**Considerations:**

**Does the user have average or better reading comprehension?**

E' Dgecwug" ECTV" vtc p u e t k r v k q p u" ctg" xgtdevk o. "v j g t g" ku" c" i t g c v" f g c n" qh" v g z v" vq" t g c f. " c p f" p q v" c m n" ku" g u u g p v k c n" v q" w p f g t u v c p f k p i " v j g" e q p e g r v u 0" V j k u" o c { " d g" q x g t y j g n o k p i " v q" u q o g" y kv j " n g u u" f g x g n q r g f" t g c f k p i " u m k n n u 0

**Is precise information important?**

É ECTV/vtcpuetrkvpkuvu"ctg"jki jn{"umknngf"rtqhgaukqpcnu."tgpfgtkpi "c"y qtf/hqt/y qtf"vtcpuetrkvr"y kvj "c" jki j "fgitgg"qh"ceewtce{0

**Finding a CART provider:**

Vjgtg"ctg"ugxgten"eq o rcpkgu"y j q"rtqxfkfg"ECTV"kp"Okejki cp0"Vjgtg"ctg"cnuq"Kpvgtpgv"eq o rcpkgu"vj cv"rtqxfkfg"tg o qvg"ECTV0"Ugg"vj g"y gd"ukvg"dgnqy "hqt"Okejki cp"tguqwtegu0

**Price Range:**

&82/"&372"rgt"j qwt"kpenwfkpi "vtcxgn"vk o g."vtcpuetrkvr"gfkvkpi."cpf" o kngc ig0

**For more information see:**

[www.michdhh.org/assistive\\_devices/cart.html](http://www.michdhh.org/assistive_devices/cart.html)

## C-PRINT® AND SIMILAR SPEECH-TO-TEXT ACCOMMODATIONS

**What:**

E/Rtkpv"cpf"uk o knct"urggej/vq/vgzv"ceeq o o qfcvkqpu"uggm"vq"rtqxfkfg"c"o gcpkpi/hqt/ o gcpkpi "vtcpuetrkvr"qh"urqmgp"eq o o wpkecvkqp0"Vjgug"u{uvgo u"ygtg"fgukipgf"vq"o gg"vj g"pggfu"qh"fgch"cpf"jctf"qh"jgctkpi"uvwfgpvu"kp"gfweckvqpcn"ugvvpki u0"Cu"uwej."vj g{"rtqxfkfg"cf fkvkqpcn"hgcvwtgu"cpf"ugtxkegu"uwej"cu"xqkekpi" hqt"vj g"wugt."uwf{"ckfu."cpf"vyq/y c{"eq o o wpkecvkqp"dgy ggp"vj g"ecrvkqpkuv"cpf"vj g"wugt0

Uq o g"E/Rtkpv"ecrvkqpkuv"wug"cwvq o cvke"urggej"tgeqipkvkqp"\*CUT+"y kvj "c"fkvecvkqp" o cum"\*vq"o wvg"vj g"uqwpf"qh"vj gkt"xqkeg+"vq"cw i o gpv"v{rkpi 0"Kv"ku"k o rqtvcpv"vq"pqvg"vj cv"E/Rtkpv"vtckpki "cpf"xqkeg"rtq f n k p i "kp"vj g"eq o r wvg"ctg"tgs wktgf" hqt" CUT"vq"y qtm"ghhgevknxgn{0

E/Rtkpv"fqgu"pqv"cwvgo rv"vq"rtqxfkfg"c"xgtdevk o "vtcpuetrkvpk0"Vj g"cfxcpcvc ig"ku"vj cv"vj g"vgzv"rtqfwegf"ku"o qtg"ceeguukdng" hqt"vj qug"y kvj "nguu"fgxgnqrgf"tgc f k p i "umknmu."cpf"vj g"vtcpuetrkvr"ku"pqv"cu"ew o dgtuq o g"y j gp"wugf" hqt"uwf{"r w t r q u g u 0" Q p"v j g"q v j g t"j c p f."hqt"vj qug"wukpi "vj g"vtcpuetrkvpk"vq"cw i o gpv"j gctkpi."vj g"fkhhgtgpeg"kp"gzcev"y qtfu"wugf" o c{"dg"eqphwukpi 0

**Where:**

Fgukipgf" hqt"encuutqq o "wug."E/Rtkpv" o c{"cnuq"dg"wugf"kp"dwukpguu"ugvvpki u0"Dgecwug" o wej "nguu"vtckpki "ku"tgs wktgf."c"eq/y qtmgt"y kvj "i qqf"v{rkpi "umknmu"ecp"dg"vtckpgf"vq"ecrvkqp"tcvjgt"swkenn{0"Nkmg"ECTV."vjgug"ugtxkegu"tgs wktg"vj g"wugt"vq"xkgy" c"uetggp."uq"gpuxtqpo gpvu"y kvj "c"i tgc"v"fgcn"qh"o qxgo gpv"qt"qvwfqqt" xgpwgu" o c{"pqv"y qtm" \*g0i0"r j {ukecn"gfweckvqpcn"encuu"qt"eqpuvtwekqp"ukvg0+

Tg o qvg"ecrvkqpkpi "ku"dgeeq o kpi "cxckncdng"kp"uq o g"ctgcu0"Wukpi "vj g"Kpvgtpgv"cpf"c"r j qpg"nkpg."vj g"ecrvkqpkuv" o c{"dg"kp"c"fkhhgtgpv"nqecvqpv"vj cp"vj g"rgtuqp"tgegkxkpi "vj g"ecrvkqpkpi "ugtxkeg0

**Considerations:**

**Does the user need to have the captionist voice questions?**

É Kh"vj g"wugt"fqgu"pqv"jcxg"kpvgmnikdng"urggej"cpf"y knn"pggf"vq"cum"swguvkqpu"qt"fkcnqi"y kvj"qvjgtu."E/Rtkpv" o c{"dg"rtghgttgf"qxgt"ECTV0"E/Rtkpv"uqhv y ctg"rtqxfkfg" hqt"kpvgtecvkqp"dgy ggp"ecrvkqpkuv"cpf" wugt."cpf"vj g"ecrvkqpkuv"ecp"xqkeg"swguvkqpu"qt"eq o o gpvu"v{rgf"d{"vj g"wugt0

**Does the user have average or lower reading comprehension?**

É Vj g"cdtdgxkcvgf"vgzv"qh"E/Rtkpv"y knn"rtqxfkfg" o gcpkpi "y kvj qvw"gzvtcpqgwu"eqpvgpv."y jkej"ku"rtghgttgf" d{"uq o g0

É" Pqv"cp"cr rtqr tkcvg"ceeq o o qfcvkqp"hqt"pqp/tgcfkpi "CUN"wugtu0

**Brands:**

E/Rtkpv"  
V{ rgy gmn

**Finding a captionist:**

É" Vjgtg"ctg"xgt{ "hgy"E/Rtkpv"ecrvkqpkuvu"kp"Okejki cp0"Eqpvcev"Okejki cp"Ectggt"cpf"Vgejpkecn"  
Kpuvkwvvg."Fcxg"Rqtvgthqt"kpht o cvkqp"cdqww"vtckkpi "cv"\*48;+"886/;43;0  
É" E/Rtkpv"vtckkpi "ku"cxkncdng"qp/nkpg"cpf"vcmgucdqww"4" o qpvju"vq"eq o rnvvg0"

**More Information:**

É" Ugg"vjg"E/Rtkpv" ygd"ukvg<"<http://www.ntid.rit.edu/CPrint/>  
É" Eqpvcev"Lwnkg"Gemjctfv<"[jewel@chartermi.net](mailto:jewel@chartermi.net) qt"4531;44/4;65

# Telephone Accommodations

## AMPLIFIED TELEPHONES

**What:**

C o rnk f g f "vgngr j qpgu"ctg"wugf"kp"rnceg"qh"uvcpfctf"r j qpgu0"Oqfgnu"jcxg"c"  
xctkgv{ "qh"hgcwvtgu"kpenwfkpi "vqpg"cf lwuv o gpv."xqnw o g"dqquv."nqwf"tkpi gt."xkuwcn"  
ukipengtu."o go qt { "dwwvqpu."ecrcekv{ "hqt" o wnvkrng"nkpgu."cpf"rqygt"cfcrvgtu0

**Where:**

Cp{ y jgtg"cuvcpfctf"r j qpg"ku"wugf0"Pqv"cn" o qfgnu"ctg"eq o rcvkdng"ykvj "cn"  
qh f eg"r j qpg"u{ uvgo u0"Dg"uwtg"vq"cttcpig"htc"52/fc{ "vtkn"rgtkqf"r tkqt"vq"  
r wtejcug0"

**Terminology**

ö J gctkpi "Ckf"Eq o rcvkdng÷" o gcpu"vjg"r j qpg"jcu"cvgngeqkn"dwknv"kpqv"vjg"r j qpg0"  
ö Xqnw o g"eqpvtn÷" f qgu" PQV" o gcp" c o rnk f g f ."dww"xqnw o g"ecp"dg"cf lwuvgf0  
ö C o rnk f g f ÷" o gcpu"jcv"vjg"r j qpg" c o rnk f g u"cv"ngcuv"3: "fD0"

**Considerations:**

**J q y " o w e j " c o r n k f e c v k q p " k u " p g g f g f A**

É" Rj qpgu"tcpig"kp" c o rnk f e c v k q p " d q q u v " h t q o " 4 2 " f D " v q " 7 7 " f D 0 "  
q" O k n f " v q " o q f g t c v g " n q u u < " 4 2 / 5 2 " f D " d q q u v "  
q" O q f g t c v g " v q " u g x g t g < " 5 2 / 6 2 " f D " d q q u v "  
q" U g x g t g " j g c t k p i " n q u u < " 6 2 / 7 7 " f D " d q q u v "

Ctg" o wnvkrng"nkpgu"tgswtgfg."uwej"cu"kp" o quv"qh f eg"ugvvpkiuA

**If other people need to use the same phone, can volume boost be easily turned on and off?**

**Are lighted keypad or large size buttons needed?**



Va \$f-Ézy X!ôytz<sup>aa</sup> e}!¥z

**Is the phone or phone system digital or analog?**

É" Pqv"cm"r j qpgu"qt" c o rnk lgtu" y qtm" y kvj" cm" u { uvgo u0" Hkpf" qvv" kh" vjg" r j qpg" qt" r j qpg" nkpgu" ctg" fki kvcn" qt" cpcnq i" dghqgt" tgugete jkpi" ceeq o o qfcvkqpu0

**J qy" y km" vjg" rgtuqp" dg" cngtvgf" vq" kpeq o kpi" ecnuA" J qy" y km" c" nqwf" tkpig" qt" Ecu jkpi" nki jv" k o rcev" co-workers and others?**

É" Oquv" c o rnk lgtu" r j qpgu" j cxg" c" Ecu jkpi" nki jv" qt" nqwf" tkpig" J qy gxgt. "uq o g" ukvvcvkqpu" y km" tgs wktg" c" o qtg" xkukdng" cngtv. "uwej" cu" c" vcdng" nc o r" vjcv" Ecu jgu" y jgp" vjg" r j qpg" tkpiu" qt" c" uvtqdg" o qwpvgf" qp" vjg" y cmm0" Ugg" Alerting Systems.

**Is a cordless phone, built in answering machine, caller ID or other feature required?**

É" Oqfgnu" ctg" cxckncdng" vjcv" ctg" gswkr r g f" y kvj" vjgu" urgekn" hgcvtwgu0

**Models and Brands:**

C o g t k r j q p g  
Vngvcmgt" d { " Y kmkc o u" Uqwpf  
Y cmgt" E nctkv {  
E nget Uqwpfu  
W nvtcvge" Et { uvcn" Vqpg

**Price Range:**

&6; "/" &572

**Accessories:**

É" Uq o g" r j q p g u" j c x g" e q e j n g c t" r c v e j" e q t f" h q t" w u g" y k v j" c" e q e j n g c t" k o r n c p v 0  
É" K p f w e v k q p" p g e m" n q q r" y q t m u" y k v j" v g n g e q k n u 0

# CAPTEL™

**What:**

Ecr Vgn" ku" c" vgngr j qpg" vjcv" fku rnc { u" vgzv" ecrvkqpkpi" qh" vjg" urgcmtu" y qtfu0  
Vjg" rgtuqp" y kvj" j gctkpi" nquu" wugu" j gctkpi" cpf" urggej" vq" eq o o wpkecvg0" C"  
tgnc { " ugtxkeg" rtqxfku" vgzv" qh" cmm" y qtfu" urqmgt" d { " vjg" qvjgt" rctv { " vq" gpj cpeg"  
eq o r t g j g p u k q p 0" V j k u" v g z v" k u" x k g y g f" q p" c" u o c m m" u e t g g p" d w k n v" k p v q" v j g" E c r V g n"  
r j q p g 0

**Where:**

Oke jki cp" ncwpej g f" Ecr Vgn" ugtxkeg" kp" Lwn { " 42280" Vjg" ugtxkeg" ku" cxckncdng"  
pcvkqpy kfg" vq" Hgfgtcn" g o r n q { g g u" \* c e v k x g" q t" t g v k t g f +. " x g v g t c p u. " c p f" W U" V t k d c n"  
o g o d g t u 0" H q t" o q t g" k p h q t o c v k q p" u g g" v j g" E c r V g n" y g d" u k v g" d g n q y 0

**Considerations:**

Ku" vjg" wugt" wpcdng" vq" jgct" vgngr j qpg" eqpxgtucvkqpu" y kvj" cp" c o rnk lgtu" vgngr j qpgA

**Is CapTel service available?**

**Brands and Models:**

W nvtcvge" E c r V g n"



CapTel

**Price Range:**

Vjg"rjppg"ctg"ewttgpn{\*Lwn{"4228+"cxckncdng"hqt"&;;"vq"Okejki cp"tgukfgpvu0

**For more information:**

Ygkvdtejv"Eq o o wpkecvkqp"3/:22/455/;352"X1VV [

[www.captionedtelephone.com/](http://www.captionedtelephone.com/)

## CELL PHONES AND ADAPTERS

Egnnwncr"rjppgu"jcxg"tgxqnvkqpk|gf"vngnrjppg"eq o o wpkecvkqp"dww"ctg"qhvgp"pqv"ceeguukdng"vq"rgqrng" ykvj"jgctkpi"nquu0"Tgegpv"twkpiu"d{"vjg"Hgfgtcn"Eq o o wpkecvkqp"Eq o o kuukqp"\*HEE+"tgswtg"cmn"egnn" rjppg"o cpwhcevtgtu"vq"o cmg"cv"ngcuv"v y q"o qfgnu" y kvj"vgngeqknu"dwknv"kp0"Oqvqtqnc"jcu"vgngeqkn"dwknv" kp0vq"cmn"qh"vjgkt"egnn"rjppgu0"Vjg"vgngeqknu"ujqwnf"o cmg"vjg"rjppg"o qtg"eq o rcvkdng" y kvj"jgctkpi"ckfu"qt" eqejngct"fgxkegu" y kvj"vgngeqknu0"Jqy xgt."pqv"cmn"rjppgu"y qtm" y kvj"cmn"jgctkpi"ckfu0"Dghqtg"rwtejcukpi"c" urgekfe"o cmg"qt"o qfgn"kv"ujqwnf"dg"vguvgf" y kvj"vjg"jgctkpi"ckf"qt"eqejngct"fgxkeg"vgngeqkn"vwtpgf"0qp0u

### Acoustic Amplifiers

**What:**

Hqt"rgqrng" y kvjqwv"jgctkpi"ckfu"qt" y jqug"jgctkpi"ckfu"fq"PQV"jcxg"vgngeqkn."vjg"fgxkeg"eqppgevu"vq"c" egnn"rjppg"cpf"co rnk l gu"vjg"uqwpf"ngxgn0"Ocp{"jcxg"cp"cvcejgf"o ketqrjppg"hqt"jcpfu/htgg"rjppg"wug0" Jgctkpi"ckf"wugtu"oc{"pggf"vq"tg o xqg"ckfu"dghqtg"wukpi"cp"ceqwuvke"co rnk l gt0

**Brands & Models**

GV [ EEqo  
GCTYCTG

**Price Range:**

&67"/"&347

### Induction Amplifiers

**What:**

Vq"ko rrtqyg"fkikvcn"egnn"rjppg"nkuvgpki" hqt"rgqrng" y kvj"jgctkpi"ckfu" l v" y kvj" c"vgngeqkn0"Vgngeqkn"o wuv"dg"vwtpgf"QP" y jgp"wukpi"cp"kpfwvkqp"co rnk l gt0" Oquv"o qfgnu"jcxg"cp"cvcejgf"o ketqrjppg"hqt"jcpfu/htgg"rjppg"wug0"Hqt" rgqrng" y kvj"vgngeqkn."cp"kpfwvkqp"co rnk l gt" y knn"rtqxfg"vjg"dguv"uqwpf0" Oqfgn"ejqugp"oc{"dg"fgvgtokpgf"d{"v{"rg"qh"jgctkpi"ckf"\*dgj kpf/vjg/gct"qt" kp/vjg/gct+"cpf"egnn"rjppg"jgcfugv"lcem0

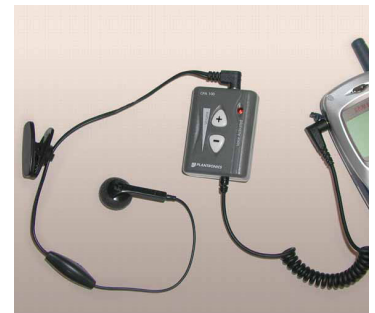
**Brands and Models:**

E J CVKU" Jgctkpi"ckf"Vngnrjppg"Kpvgteqppgevu"U{uvgo

E Uqog"egnn"rjppg"o cpwhcevtgtu"jcxg"vjgkt"qyp"o qfgnu"fgukipgf"vq" l v"vjgkt"rjppgu0"EJCCOR."hqt" gzc o rng."ku"wugf" y kvj" Pqmkc"rjppgu

**Price Range:**

&6;"/"&382



b|w-iz }zvy^z« v m \$t-Éz0

Information on cell phones and hearing aids:  
[www.hearingloss.org/hat/TipsWirelessPhones.htm](http://www.hearingloss.org/hat/TipsWirelessPhones.htm)

## TELEPHONE ADAPTERS

### What:

C"u o cnn" fgxkeg"vj cv"ecp"dg"cwcejgf"vq" c"uvcpfctf"vgngr j qpg"vq" k o r t q x g"nkuvgpkpi 0"

### Where:

Ecp"dg" wugf" y kvj" cp{ "uvcpfctf"vgngr j qpg 0"Uvtcr/qp" o qfgnu"ctg"uwkvc dng" hqt" wug" qp" o wvkrng" r j qpgu 0

### Considerations:

#### Does the user have hearing aids with telecoils?

É" Kh" wugt" jcu" jgctkpi" ckfu." y kvj" qt" y kvj" qww" vgngeqknu." cpf" pggfu" c" dqquv" vq" uqwpf" vj cv" ecp" dg" wugf" y kvj" cp{ "vgngr j qpg" ugg" **Strap-on Amplifier** dgnq y 0

É" Kh" wugt" jcu" jgctkpi" ckfu" y kvj" qww" vgngeqkn" ku" vj g" vgngr j qpg" gctrkgeg." pgzv" vq" vj g" jgctkpi" ckf." etgcvkpi" hggfdcem" \*c" y j kuvnkp i" qt" uswgc nkp i" uqwpf+ A" Ugg" **Feedback Reducers** 0

É" Kh" vj g" wugt" pggfu" o qtg" c o rnk l ecvkqp" qp" c" vgngr j qpg" vj cv" ku" wugf" htsgwgvn{." eqpukfgt" cp" **amplified telephone**" qt" **in-line amplifier.**

## Strap-on Amplifiers

### What:

Kpfwevkqp" o qfgnu" etgcvg" uvtqpi gt" kpfwevkqp" lgnf" hqt" k o r t q x g f" nkuvgpkpi" wukpi" vgngeqkn" gswkr r g f" jgctkpi" ckfu 0" Uk o r ng" c o rnk l gtu" kpetgcug" xqno g" cdqww" 47" fD" cdqxg" pqt o cn" ngxgn 0" C" uvtcr" vg o r qtctkn{ "cwcejgu" vj g" c o rnk l gt" vq" vj g" gct" rkgeg" qh" c" uvcpfctf" vgngr j qpg 0

### Where:

Wug" y kvj" cp{ "vgngr j qpg 0" Fg xkeg" ku" r q t v c d n g" c p f" e q o g u" y kvj" e c t t { k p i" e c u g 0

### Brands and Models:

Rj qpgct" Kpfwevkqp" Uvtcr/qp" C o rnk l gt  
C o g t k r j q p g" U v t c r / Q p" R j q p g" C o rnk l g t

### Price Range:

&46"/"&6;



h@vS8!¥V#S8:Èz0

## Feedback Reducers

### What:

Hqc o" ewujkqp" cwcejgu" vq" vj g" gctrkgeg" qh" c" uvcpfctf" vgngr j qpg 0" Vj g" ewujkqp" etgcvgu" c" dwhhgt" dgy y ggp" vj g" jgctkpi" ckf" cpf" r j qpg" gctrkgeg" vq" t g f w e g" hggfdcem 0



Feedback Reducer

**Where:**

Cp{"uvpcfctf"vgngr j qpg"kp" j q o g"qt"qh ħ eg0"C"egnn" r j qpg" o q fgn"ku"cxckncdng0

**Brands and Models:**

Vnggct"Cfcvgt  
Wpkxgtucn"Hqc o "R j qpg"Rcf  
Vgngr j qpg"Tgegkxgt"Ceqwuvke"Eqwrngt  
Egmn/W/ J gct

**Price Range:**

&5"/"&37

### In-Line Telephone Amplifiers

**What:**

Kp/Nkpg"c o rnk ħ gtu"rnw i "kp"dgv yggp"v j g" j cp fugv"cpf"v j g"dcug"qh"v j g"  
vgngr j qpg0"Dqquvu"uqwpf"wr"vq"62"fD0"Uq o g" o q fgnu" j cxg"xqmw o g."vqpg."  
cpf"htgswgpe{"cflwuv o gpvu0"Rtqxkfg"c" j k i j gt"swcnkv {"qh"c o rnk ħ ecvkqp"v j cp"  
uvtr/qp"c o rnk ħ gtu"dww"ctg"nguu"rqtvcdng0

**Where:**

J q o g"qt"qh ħ eg"vgngr j qpg0"Pqv"uwkvedng"hqt"rqtvcdng" r j qpgu"qt"v j qug"  
ykvj"v j g"fkcn"kp"v j g" j cp fugv0"Uq o g" o q fgnu" y qtm"dgwgt" y kvj" fki kven"cpf"  
nggevtqpke" r j qpgu"v j cp"qv j gtu0"Cum"v j g"xgpft"htq"tgeq o o gp fcvkqpu"cpf"c"  
vtken"rgtkqf0

**Brand and Models:**

Rncpvtqpkeu  
C o gtr j qpg  
Ycnmgt"Enctkv {  
Cflwuv/c/Vqpg

**Price Range:**

&46"/"&36;



^%&-%z v o \$t-Éz0

### TWO-WAY TEXT PAGERS

**What:**

Vyq/yc{"vgzv"rc i gtu"ctg"c"eq o o wpkecvkqp"cnvgtpcvkxg"htq"rgqrng"  
wpcdng"vq" j gct"qp"c"egnmwncr" r j qpg0"V j gug"u o cnn."nki j v."fgxkegu" j cxg"c"  
S Y GTV [ "mg{dqctf"cpf"NGF"uetggp"htq" g/ o ckn"dcugf"eq o o wpkecvkqp0"  
Vgzv"rc i gtu"ctg"wugf"vq"tgej"cp{qpg."cp{vk o g."htq o "cn o quv"cp{ y j gtg0"  
V j g{"eq o o wpkecvg"vq"qv j gt"rc i gtu."eq o r wvgtu."qt"v j tqw i j "[IP Relay](#)  
vq"vgngr j qpgu0"C"xkdtcvqt"cngtvu"v j g"wugt" y j gp" c" o guuc i g"cttkxgu0"Uq o g"  
rc i gtu" j cxg"gzvtc"ugtxkeg"hgcvtwtgu"uwe j "cu"ugpfkpi"hc z."nkxg"VV [ "e j cv."  
kpucvpv" o guuc i g"e j cv."xqkeg"vq"vgzv"qt"vgzv"vq"xqkeg." Ygd"ceeguu." fktgev"  
eqppgevkqp"vq"CCC" o qvqt"enwd"qt"qt i cpk | cvkqpcn"vqqnu0



T-Mobile Sidekick



**Where:**

Vjgug"vqvcmm{"rqtvcndng"fgxkegu"ctg"qpn{"tguvtkevgf"d{"ugtxkeg"tcpig."cu"vjg{"ctg"uocnn"gpqwi"j"vq"dg"ecttkgf"kp"c"rqemgv"qt"rwtug0"Uk oknct"vq"egnn"rjqpqu."pqv"cnneq"o rcpkgu"ugtxkeg"cnnc"tgcu0"Ocmg"uwtg"vjcv"vjg"ugtxkeg"ku"cxckncdng"kp"vjg"ctgc"pggfgf0"Oquv"ogvtrqknkvc"ctgcu"jcxg"ugtxkeg"eqxgtcig."uqog"twtcn"ctgcu"fq"pqv0

**Considerations:**

Ku"jgctkpi"qp"e"egnn"rjppg"vqq"fkhl"ewnv"qt"ko rquukdngA"

**Does the area required have text messaging service available?**

**What options are available for monthly service plans and membership?**

**Is a 14-30 day trial period permitted?**

**Brands and Models:**

- " Tko
- " V/Oqdkng
- " Oqvqtqnc
- " Vtgq

**Price Range:**

- É" Rtkegu"cpf"rcemcigu"xct{"ykgfn{0"
- É" Rcigtuequv"dgyyggp"&5;/&5;;"fgrgpfkpi"qp"hgcvwtgu"cpf"ugtxkeg"eqpvtcev0
- É" Oqpvjn{"ugtxkeg"hggu"ctg"dgyyggp"&37"cpf"&821"o qpvj0
- É" Cevkxcvkqp"hggu"oc{"cr rn{0"

**For more info see the web site below or contact a local wireless phone provider:**

[www.michdhh.org/assistive\\_devices/two\\_way\\_pagers.html](http://www.michdhh.org/assistive_devices/two_way_pagers.html)

## TTY OR TDD

**What:**

C"VV ["ku"wugf"kpuvpcf"qh"cxqkeg"vgngrjppg"d{"rgqrng"wpdcng"vq"jgct"qp"vjg"rjppg0"C"uocnn"SYGTV ["mg{dqctf"cpf"fkurnc{"uetggp"rnwiu"fktgevn{"kpvc"eqpxgpkqpcn"rjppg"nkpg"qt"ecp"dg"wugf"cnqpi"ykvj"uvcpfctf"rjppg0"Vjg"wugt"v{rgu"cu"oguucigu"yjkj"ecp"qpn{"dg"tgegkxgf"d{"cpqvjgt"VV [0"

C"relay service"oc{"dg"wugf"y jgp"fguktupi"vq"ecnn"uqogqpg"yjq"fqgu"pqv"jcxg"cu"VV [0"

VFF"ku"cpqvjgt"pcog"hqtvjg"ucog"fgxkeg0

**Where:**

C"VV ["ku"oquv"qhvgp"wugf"cv"cu"uvcvkqpc"nqecvkqp"nkmg"cu"jqog"qt"qhleg0"Rqtvcndng"fgxkegu"ctg"cxckncdng."



TTY with Telephone



y jkej""ecp"fv"kp"c"rwtug"qt"dtkgh"ecug()

**Considerations:**

**Is a portable unit required?**

**Is a record of conversations needed or are there likely to be interruptions during a call, requiring a record?**

É" Uq o g"wpkvu"eq o g"y kvj" c" rtkpvgt()

**Is an answering machine required?**

É" C"dwknv"kp"cpu y gtkp i" o cej kpg" y knn" fgeqfg"VV [ "uk i pcnu()

**Will the person want to speak while reading the other person's message?**

É" Uq o g"VV [ " o qfgnu" o c { " dg" wugf" y kvj " [VCO](#) " y kvj qww" c f fkvkqpcn" g swkr o gpv()

**Is mobile use required?**

É" Uq o g" o qfgnu"ecp"dg"eqppgevgf"vq" c" egnnwnct" r j qpg() [ qw" y knn" pggf" vq" mpqy " kh" v j g" egnnwnct" ugtxkeg" ku" cpcnqi" qt" fki kvcn" dghqtg" e j qqkpi" c" VV [ ()

**Would a computer, with the ability to retrieve messages from multiple locations, be more convenient than a TTY?**

É" Pgzvcnm"ku" c" ugtxkeg" v j cv" cmqy u" VV [ " ecnu" vq" dg" o c fg" xkc" eq o r wvgt" cpf" kpvgtpgv()

" Ugg" [www.nextalk.net](http://www.nextalk.net).

**Brands and Models**

Wnvtcvge

Mtqyp

VgzvNKpm" Oqdkng

C o gtkr j qpg

**Price Range:**

&3 ; ; "/"&822

**Accessories:**

É" Gzvgtpcn" o kpk" rtkpvgt

É" Nct i g" xkuwcn" fkurnc {

É" Eki ctgvgv" nki j vgt" r q y gt" ecdng

É" VV [ /" Xqkeg" C o rnk l g f" cpu y gtkpi" o cej kpg

## RELAY SERVICES

**What:**

C" ugtxkeg" v j cv" gpcdngu" rgqrng" y j q" wug" c" VV [ . " kpvgtpgv" eqppgevgf" eq o r wvgt. " qt" vgzv" o guuc i kpi" vq" eq o o wpkecvg" y kvj" cp { " eqpxgpvkqpcn" vngnr j qpg" v j tqw i j" c" tgnc { " qrgtcvqt() Ugg" [Video Relay Services](#) " hqt" cpqv j gt" hqt o " qh" tgnc { " ugtxkeg()

**Where:**

Tgnc { " Ugtxkegu" ctg" cxckncdng" v j tqw i j qww" v j g" Wpkvgf" Uvcvgu() Eqp l f gpvkcn" ecnu" ecp" dg" o c fg" cp { y j gtg" v j tqw i j" v j g" tgnc { " qrgtcvqt. " cv" cp { " vk o g. " hqt" cp { " rwtrqug()

CeeguuvgngrjppgTgnc{"Ugtxkegu"d{"fkcnp i"9330  
KpvgtpgvRtqvqeqnTgnc{"\*cnuq"ecnngf"KR" Tgnc{"+ku"ceeguugf"xkc"vjg"Kpvgtpgv"cf ftguu"qh"vjg"rtqxfgt"\*ugg"  
dgnqy+0

**Considerations:**

**Does the caller prefer to use voice while seeing the other party's words in text?**

É Ugg" [Voice Carry Over \(VCO\)](#)

**Telephone Relay Provider**

OkejkicpTgnc{"Egpgvt"ku"c"ugtxkeg"qh"UDE"rtqxfkpi"vgngrjppglVV["tgnc{"hqt"ecnnu"kpkvkcvgf"kp"  
Okejkicp0

**Internet Protocol Relay Providers**

OEK"KR/Tgnc{<<http://www.ip-relay.com/index.htm>  
JcoknvqpKpvgtpgvTgnc{<<http://www.hiprelay.com/>  
Urtpv"KR" Tgnc{<<http://www.sprintrelayonline.com/>  
UqtgpguqpTgnc{<<http://www.siprelay.com/>

**Price Range:**

Vjgtg"ku"pq"ejctig"hqt"wukpi"vjg"tgnc{"ugtxkeg0"Vgngrjppg"ecnngtu"yknm"dg"tgu rqpukdng"hqt"pqt ocn"nqpi"  
fkuvcepeg"ejctigu"vq"vjg"rctv{"ecnngf0"Vjgtg"ku"pq"ejctig"hqt"Kpvgtpgv"Rtqvqeqn" Tgnc{0"

**Information:**

Hqt"OkejkicpTgnc{"ugg< [www.michiganrelay.com/basicrelay.htm](http://www.michiganrelay.com/basicrelay.htm)  
HEE"Hcev"Ujggv"qp"KR/Tgnc{<[www.fcc.gov/cgb/consumerfacts/iprelay.html](http://www.fcc.gov/cgb/consumerfacts/iprelay.html)

## VOICE CARRY OVER (VCO)

**What:**

XEQ"ku"c"tgnc{"ugtxkeg"vjcv"cnnyu"r"rgtuqp"ykvj"jgctkpi"nquu"vq"wug"vjgkt"qyp"xqkeg"qp"vjg"vgngrjppg."  
yjkg"tgegkxkpi"vjg"qvjgt"rctv{"uu"eq o o wpkecvkqp"xkc"vjg"tgnc{"egpgvt"cpf"vgzv0

XEQ"tgs wktgu"gvjgt"c"urgekcn"XEQ"rjppg."c"XEQlVV["eq o dkpcvkqp."qt" c"XEQ"cfcrvgt"hqt" c"vgngrjppg0

**Where:**

Cp{ yjgtg" c"vgngrjppg"ku"wugf."cu"nqpi"cu"vjg"urgekcn"gs wkr o gpv"ku"cxckncdng0" Tgs wktgu"cp"kpvgto gfkct{"  
tgnc{"ugtxkeg."ceeguugf"d{"fkcnp i"9330

**Considerations:**

**Does the person prefer using their own voice to typing a message?**

Ku"vjg"rgtuqp"ykvj"jgctkpi"nquu"wpcdng"vq"jgct"xqkegu"qp"cp" c o rnk l g f"vgngrjppgA

**Does the person already own a TTY?**

É C"VV["ecp"dg"wugf"ykvj" c"uvcpfctf"vgngrjppg"ykvjqww"hwvtjgt"gs wkr o gpv0

**Is cell phone use desired?**

É Uq o g"cfcrvgtu"yqtm"ykvj"egnn"r j qpgu0

**Is CapTel available?**

É Ugg"vjg"ugevkqp"qp"CapTel"hqt" o qtg"kphq0

**Brands & Models**

C o g t k r j q p g  
W p k r j q p g  
M t q y p " R q e m g v E q o o  
R q e m g v " X E Q " C f c r v g t

**Price Range:**

&3: ; / "&46;

**More Information:**

[www.michiganrelay.com/vco.htm](http://www.michiganrelay.com/vco.htm)

Vtckpki "xkfgqu"ecp"dg"rwtejcugf"htq o " o quv"xgpfqtu"qt"dqttq y g f"htq o "[Michigan Association for Deaf, Hearing and Speech Services.](#)

## VIDEO RELAY SERVICE (VRS)

**What:**

C"tgnc{"ugtckeg"vjcv"wugu"vjg"kpvgtpgv"cpf"xkfgq"gswr o gpv"vq"cmqy"  
fgch"rgtuqpu"vq" o cmg"r j qp g"ecnu"wukpi"C o g t k e c p "Uki p"Ncpiwcig"  
\*CUN+0"

C"ecnn"ku"rncegf"vq"c"XTU"qrgtcvqtlkpvgt r t g v g t . " y j q " r n c e g u " v j g " e c n n " v q " c "  
uvcpfctf"vgngr j qp g" w u g t 0 " V j g " f g c h " e c n n g t " u k i p u " v j g " o g u u c i g . " v j g " q r g t c v q t "  
kpvgt r t g v u " v j g " C U N " o g u u c i g " k p v q " u r q m g p " G p i n k u j " v q " v j g " q v j g t " r c t v { 0 "  
Y j g p " v j g " j g c t k p i " r g t u q p " u r g c m u . " v j g " k p v g t r t g v g t " u k i p u . " w u k p i " v j g " x k f g q "  
g s w k r o g p v . " v q " v j g " f g c h " e c n n g t 0



Chris Hunter using CAC VRS

XTU"tgswktgu"c"jki j"urggf"kpvgtpgv"eqppgevkqp."urgekcn"xkfgq"gswr o gpv"cpf"c"VX" o qpkvqt"qt"eq o r w v g t " 0 "  
Uq o g " X T U " e q o r e p k g u " u w r r n { " g s w k r o g p v " v j c v " e c p " d g " w u g f " y k v j " c " v g n g x k u k q p " c p f " k p v g t p g v " e q p p g e v k q p 0

**Where:**

Vjg"fgch"ecnngt" o wuv"jcxg"cr r t q r t k e v g " g s w k r o g p v " k p u v c n n g f " c v " j q o g " q t " y q t m " u k v g . " q t " o c { " w u g " c " r w d n k e " e c n n " d q q v j 0 "

V j k u " u g t x k e g " k u " p q v " q h h g t g f " d { " v j g " O k e j k i c p " T g n c { " E g p v g t 0 " U g g " d g n q y " h q t " r t q x k f g t u 0

**Considerations:**

XTU"cmqy u" hqt" o qtg"pcvwtcn"cpf"qhvgp." o qtg"Æwkf"eqpxgtucvkqp"vjcp"ykvj"VV [ "Tgnc{ "Ugtckegu0"

**Ku"vjg"rgtuqp"wpcdng"vq"tgc f"cp f"y tkvg"r tq f ekgpvn{A**

É XTU"cmqy u"vjg"ecnngt"vq"wug"CUN0

### Can a suitable Internet connection be maintained?

É Hqt"jq o g"wug."rncp"qp"&72"/"&821" o qpvj"hqt"jki j"urggf"Kpvgtpgv0

É Kp"c"dwukpguu."qvjgt"rgqrng"wukpi"vjg"NC P"Kpvgtpgv"eqppgevkqp" yknn"unqy"fqyp"xkfgq"vtcpu o kuukqp" yjkej" o c{" o cmg"vjg"CUN"wpengct0

### VRS Providers

Eq o o wpkecvkqp"Ceeguu"Egpgvt"

[www.cacdhh.org/video\\_relay\\_interpreting\\_services.html](http://www.cacdhh.org/video_relay_interpreting_services.html)

Uqtgpuqp<"[www.sorensonvrs.com/](http://www.sorensonvrs.com/)

J c o knvqp<"[www.hipvrs.com](http://www.hipvrs.com)l

### For more information:

[www.michdhh.org/assistive\\_devices/video\\_relay\\_svcs.html](http://www.michdhh.org/assistive_devices/video_relay_svcs.html)

## VOICE MAIL TRANSCRIPTION SERVICES

### What:

C"ugtxkeg"vjcv"tgvtkxgu"cpf"vtcpuetkdgu"xqkeg" o ckn" o guucigu."hqt y ctfkpi" c"vgzv"xgtukqp"qh"vjg" o guucigu" xkc" g/ o ckn0"Vjg" g/ o ckn" o guucigu" o c{" dg"tgegkxgf"qp" c"eq o rwwgt"qt"d{" v y q/ y c{" vgzv"rcigt0

### Where:

Cp{ y jgtg"vjcv"xqkeg" o ckn"ugtxkegu"ctg"tgs wktgf0

### Considerations:

#### Does the business traditionally use voice mail as a primary mode of information sharing?

É Xqkeg" o ckn"vtcpuetkrvkqp"ugtxkegu" o cmg"dtqcfecuv" o guucigu"cpf"cp{"qvjgt"xqkeg" o ckn" o guucigu" ceeguukdng"vq" y qtmgtu" y kvj" j gctkpi"nquu0

#### What type of phone systems is used by the business and how accurate must messages be?

É Pqv"cmn"vtcpuetkrvkqp"ugtxkegu"ctg"eq o rcvkdng" y kvj" ckn"xqkeg" o ckn"u{uvgo u0"Ejgem" y kvj"vjg"rtqxkfgtù" vgejpkecn"uwrrqtv"uvchh"vq" fgvgt o kpg"eq o rcvkdknkv{0

É Uq o g"u{uvgo u" wug"cwvq o cvgf"xqkeg"tgeq ipkvkqp0"Qvjgtu" wug"jw o cp"vtcpuetkdgtu0"Cwvq o cvgf"xqkeg" tgeq ipkvkqp" o c{"pqv"rtqxkfg"vjg"uc o g"ngxgn"qh"ceewtce{"cu" c"jw o cp"vtcpuetkdgt."gurgekcn{"kh"ecnngtu" jcxg"cp"ceegpv"qt"urgcm"uqhvn{0

### Providers:

" Rjqpgyktg"[www.phonewire.com/voicemail/](http://www.phonewire.com/voicemail/)

" Fkevg o ckn"[www.dictomail.com](http://www.dictomail.com)